

To: The Office of Special Counsel Disclosure Unit.
Attn: Kevin Wilson, Attorney, Disclosure Unit

7 February 2010

From: Jerry R. Woodward (Retired MSG, U.S. Army).

Subject: Final statement to the OSC Disclosure Unit.
Re: OSC File No. DI-09-1308.

This statement is being made two years after I started working at the VA Hospital in Biloxi, Mississippi. In April of the year 2008 I reported to the Biloxi VA police on a Report of Contact (ROC) form that the medical equipment at the Biloxi VA Hospital was not being checked by the biomedical equipment technicians. I have witnessed the men in the bio-tech unit placing stickers on the equipment and without doing any test on the medical equipment at all.

I also latter reported this to the Joint Commission and to the FMS Chief of Engineering Jay Tripp, David Boggs the Safety Officer at the VA Medical Center. I told them in reports that I gave them, emails I sent them and face to face discussions about the equipment not getting checked. I suggested we do a 100% sweep of the facility to correct the inventory, re-check all medical equipment and make sure it is on a Preventive Maintenance Schedule. These suggestions were never done while I was working there. I see now two years latter these problems are still there. I am impressed that the VA sent in a team of Biomedical Engineers to check out my allegations. I know other inspections were done by the Joint Commission, the U.S Air Force, the VAOIG and the hospital as well; however none of them knew how to use VISTA. VISTA has a biomedical work order or maintenance module that allows the biomedical department to manage work orders. None of the out side or internal inspections uncovered the falsification of documentation that was happening as well as the VA's own Biomedical Team the Central Office sent to inspect the Biloxi VA Biomedical Department. I would further recommend that a report be ran that shows all equipment on record, when the initial inspections work orders were generated, when they were closed, the month of the year the equipment is on a maintenance cycle and the maintenance that has been done. This is a easy report to run and it will uncover the truth about how bad the falsification of records and maintenance activities.

Marc Reyes was the manager of the Biomedical Department. Marc mentioned to Jay Tripp, the FMS Chief Engineer, that they have never done preventive maintenance on equipment and was only doing electrical safety test. I told Mr. Tripp this is not allowed. The policy at the hospital states we do preventive maintenance on a risk base assessment. It is not VA policy to just do electrical safety test anywhere in the VA, military or civilian sector. I explained to him that the Joint Commission allows for two methods of doing preventive maintenance on equipment. One way is to just PM everything and the other way is to do the risk base program. I told Mr. Tripp our policy states we do the risk base program. I also told Mr. Tripp that because they have not been doing incoming or initial inspections as well, we have hundreds of different types of equipment in the hospital that is being used on patients that have never been checked out, put on a maintenance management preventive maintenance program and because these items are not on a program when we get out monthly print out to do preventive maintenance, these items will never be on the list and we will never be trying to find them. The PM program is set up by department. When the technicians go into a department they are just tagging everything that is in the section. This is why it appears that everything looks alright. However, they still were not checking the equipment at all, just putting stickers and not even doing the simple electrical safety test that is required. They have been doing this for so many years it has brought about many safety issues, inventory issues, falsification of record issues to cover their tracks and allowed them to appear to all departments that they were doing the work while all along committing time fraud for many years. Hundreds of thousands of dollars in pay have been stolen and they still work there and fired me. They did claim they only did electrical safety test. In the year I was there I never witnessed them using an electrical safety analyzer at all. The test equipment had not

been sent in for calibration verification for 17 plus years and did not have a sticker on them. Two of them did not work but were being carried on PM carts by the technicians. I sent them in to be repaired as soon as I found them to be inoperative.

One of the Air Force Reports shows one tech said we did not do preventive maintenance (just like Marc had told Mr. Tripp and I) and that we only did electrical safety test. When asked to do a safety test he could not do that as well, so I ask what were they doing all these years? I can tell you the answer to that, just putting stickers on the equipment and not even being smart about it and closing the work orders to match the dates they were putting on the stickers. Not very smart!! When asked what the reading should be, the biomedical technician did not know. This is something that never changes and every biomedical technician knows off the top of his head with out having to think about it. This should show they did not do preventive maintenance and were not doing electrical safety test as well.

The inventory at this facility worst I have ever seen in 30 years. No one has kept it accurate for years. No one knows what is rented, leased, borrowed or owned by the Hospital.

PM schedules are not assigned to most all of the equipment I worked on the year I was there and was noted by the team from the central office.

I was asked by Mr. Wilson to provide him with ten work orders because the report I sent did not show what the equipment was. I pulled ten work orders from the stack I am sending you and sent them to Mr. Wilson at the OSC. All ten records are in the report from the Biomedical Team from the Central Office. One record shows they made up false information and they created maintenance records two years before the equipment was purchased. Not to smart!!!

The other records also show the medical equipment was not on preventive maintenance schedules. Again they were able to get away doing this by just putting stickers on everything in the department so no one was wise to what they were doing. This is why they scheduled the work by departments.

Every time I asked how to put equipment on a PM schedule, each person was able to tell me with no problems, they just never followed up and did it when new equipment came in. I see many initial inspections were not done and the equipment is in all departments being used on patients. This is also not VA policy, NFPA 99, The Joint Commission, The FCC and many other regulatory agencies.

Two of the technicians were trained by the United States Air Force and I can assure you the Air Force teaches their Biomedical Technicians very well so claiming ignorance now is not expectable. One of them, Ray, has been there for over twenty five years. Marc the manager has been there for over 18 years and Brian for more than 8 years. Marc and Brian were in the Air Force and Marc is retired Air Force. How long should it take them to learn how to use the VISTA maintenance module? I assure you they do know. Claims that they did not know or are ignorant should not be allowed at this point. Not knowing how to use the computer system is just not true. I asked fact finding questions to get them to show me how to do things in VISTA and they were very well aware of how to use VISTA. Also, not all records were incomplete according to the report so this shows they did know how to use it, but chose to participate in time fraud for many years and did not spend the required time at work to get the work accomplished.

When asked to provide copies of work orders to Mr. Wilson at the OSC I acquired the stack of open work orders from the safety office I had given them. I randomly pulled ten work orders from the stack and gave them to Mr. Wilson. All of these records show the equipment was not on a preventive maintenance schedule. One of them shows that the created maintenance work orders two years before the equipment was purchased. Others show random PM work orders that indicate that now of these were on a maintenance schedule at all. However, the report also shows that other records were good. If some records are good then they know how to use VISTA.

I am not pleased that after the Joint Commission did not look very hard, the VAOIG did not look at all because he is not part of the Medical Inspection Section of the VAOIG that knows how to inspect biomedical department's records. The hospitals attempted to find things but just did not know how to

inspect a Biomedical Program using all the tools in VISTA they have. The entire Administration attempted to disregard my claims that the equipment was not getting checked at all and their attempts to prove I was not correct. So I am happy the Central Office sent in a team of Biomedical Engineers that was able to do a true inspection and shows my allegations is true. The Air Force also did not know how to use VISTA so they were not able to look at maintenance records and compare them to anything like the stickers on the equipment. Most of or should I say none of the equipment has ever been checked before it was put in use and is now being used on patients at this Medical Facility. They just falsified documentation and did not do a very good job of doing it I will add.

I am disappointed with leadership at this facility from the last Director all the way down to have taken the low road and not have done the right thing and order the biomedical department to re-check all of the equipment and bring in contract help to insure the equipment is safe to use. Instead they ordered the backlog of open work orders be closed and they also admitted they knew the Biomedical Team was just putting stickers on equipment and not checking it out. I have never considered myself to be a (Whistle Blower), I was just reporting what I seen wrong hoping to get it fixed.

After many attempts to explain to Jay Tripp how a Biomedical Program should work and telling him I would help him as much as possible, he just turned against me and supported them guys that were and may still be breaking laws, rules, standards that were all set in place to insure Patient Safety comes first. I explained to him when I retired from the U.S. Army I was the highest ranking 91A, Biomedical Equipment Technician in the Army in Europe and was also the Biomedical Enlisted Consultant to the Army's Medical Command. He only replied, this is not the Army when I tried to talk to him.

I further feel the VA should think about adopting a (Central Reporting System) to monitor work orders at every facility as all branches of the military has been doing for many years. Putting systems in place would help prevent these things from happening at other VA facilities. I believe the VA to be a great place for veterans to seek medical care and a great place to work, if the bad apples are removed from the system.

I also want to point out that Jay Tipp and David Boggs were informed of these deficiencies many times and chose to look the other way. I do have many emails saved to support this and can provide them if needed.

The last request I will make is I would like to have my name removed from the Gulf Coast Veterans Administration Systems for medical care. I understand they receive money for every veteran enrolled there. I will not seek medical care there knowing what I now know is happening and I will warn ever veteran I meet of the safety risk. I did except a large settlement form the VA to drop retaliation allegations I filed with the OSC. I was not offered my position back because I was told it would be hard for the guys there to work with me again. I will seek medical care at an active duty military base or use Tricare in the future.

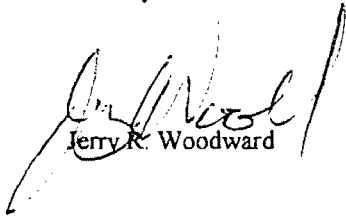
If you really want to see the extent of all of this please request a report that shows all equipment, when it was bought, when the Initial Inspection work order was opened and closed and all maintenance that was ever done on the equipment in this one report. This one report will prove that most all of the equipment there is not being checked per VA policy and the Joint Commission Standards.

I want to re-state this one more time. The technicians said many times they do not do perform and have never performed preventive maintenance on the medical equipment. They said all they were doing was electrical safety test. When asked to do it for the Air Force inspector, the technician could not do it. When I had asked them to show me how they do it, no one there could do this test. Having GS-11 technicians that only put stickers on equipment seems to me to be a lot of money when a WG or a GS-2 or GS-3 could put stickers on equipment.

All they were doing was placing stickers on the equipment as I witnessed this many times. None of the equipment has been checked and the records in VISTA should be bounced off of the stickers on the

equipment as well as when they bought parts for the equipment that may have been taken home and not used to repair the medical equipment.

Thank you



Jerry R. Woodward

Jay, here is the letter I sent to the Joint Commission. I had it in my personal email and had deleted it from my work computer for security. I also would like to mention a few things about all that is going on.

The two meters we got back last Friday have never been used to test any equipment in the hospital after getting them back. Another problem is I have never seen anyone attempt to use them even before I sent them in. Brian said Friday he did not know how to use the electrical safety meters, so if all they have been doing is safety checks and not the full PMs, then he has been doing nothing at all and getting paid for 7 years now for doing PMs and not knowing how to do them. Ray may or may not know but they all claim to just sticker the equipment. This is the problem because they now say all we do or have time to do is electrical safety test and the users will let us know if the equipment is not working right. But at the same time they are not even doing the basic test they claim is all they do to insure the equipment is safe. I am shocked Mark said that on Friday. I did agree that it takes more people to do the PMs than just doing electrical safety test, but PMs need to be done. This may or may not require hiring more techs. I would have to see the entire, bounce it off the list of equipment we check in accordance with the risk base criteria they have in the folder and calculate how many people it will take to run the shop. Most shops have one tech for every 700 to 1500 line items that are on the inventory, depending on the types of equipment as well. What I am going to stress is that **All of the equipment in this Medical Center and other places these guys have checked needs to be checked and re-stickered asap.**

Another very important issue is there are many initial inspections that were never done when the equipment arrived in the Medical Center. This is worse than the other because equipment has to be checked before put in use and this is not being done. This is not only the fault of the Biomed techs because sometimes the users get the equipment from the warehouse and put it in use and then put in a work order to have it checked. This system is broken. The hospital policy states the equipment has to be checked out before being put in use and reading have to be documented on the incoming inspection sheet. After that we recheck it every time we do a PM, however we only have to document it if it fails the test. NFPA also requires it be re-checked after a repair and after the equipment has been transported. If a service sends equipment to Mobile it has to be re-checked on site by some one. All of this is also not getting done. There should be a file each item in the shop for the Joint Commission to look at. I'm not sure we have records on every thing in the hospital because equipment was coming from Gulfport after Katrina. This equipment was most likely not checked in by any Biomed Tech.

The hospital should be divided into sections and each tech be given a sheet to document the reading on to insure they know the equipment is within tolerance. You do not have to do this but given the record of just tagging the equipment and not doing the safety testing for the last few months or years I think it should be done.

I also want to discuss what was said in the shop about not doing the PMs and waiting on the users to let us know when it is not working. I think you know this can not be allowed to happen. Are we going to wait for something to fail and a incident to take place before the user knows the unit is not working right. These guys have not done the PMs for so long I think they may not know how to. Mark is a nice guy and a good tech but seems to not know much about the VA requirements. The joint commission is gong to check what we say we do. Our policy states we do PMs and we do them in accordance with one of the following: ASHE, ECRI or MFG specifications on some

equipment the other resources do not cover. If all we are going to do is safety checks, then we are not doing what we say we are doing. This is a big problem as you know with the Joint Commission.

The issue about the test equipment is I had asked many times about sending it in. I was told we do not send it off. Mark said we compare one to another. I have never seen this done or even heard of a shop doing this in the 30 years I have been in this field. Furthermore they would have had to have had a good source to check the other with and they did not so that voids that theory. Don't let them pull the wool over your eyes with this type of ignorance.

I retired from the Army in 2002 and was the highest ranking person in the Biomed field in Europe when I retired. I was responsible for over 40 people in my shop alone and was tasked to be the European Regional Medical Command's Advisor to the Health Services Command in TX. One of my jobs was to inspect other Medical Center's Biomedical Departments. I think the VA should have someone that checks the shops because talking to other people; this is something that seems to be going on in other VA facilities.

After you left the shop with the keys, they were laughing about giving you the wrong keys. Brian has also given this key to other people in the hospital. I think the cleaning lady has a master key or it may just be a key to the shop. I'm sure you are not going to be able to get them all now that they know you know about the keys. Mark also knew Peter and I was suppose to have one each on our key chains and he did not ask for them when he was taking them up.

There is also a second shop where they have equipment and computers stored.

Due to equipment coming up missing in all of the shops I have ever been in, no one had keys to our Biomed shops besides the Biomed. In our case the FM service should have them to. A master key should never work on a lock in a Biomed shop because of the security of the equipment. We always put test equipment behind two locked sources, the door to the shop and in a locked locker. We have caught security, house keeping and others with master keys stealing equipment in other places.

There are many things I would like to show you about running a Biomed Program if you would like. My old job in Mobile is open again and I am going to check into going back if they will let me.

If there is anything you would like to know about, let me know and I will give you as much information as I can.

I hope you also understand the because I am a 50% disabled veteran and this is where I go for my medical care I could not let things go on as they were going. Peter's family also comes to this Medical Center for medical care and it has been hard for Peter to see all of this happening. Everyday that has gone by we have talked about how to bring this to someone's attention and because we are new and on probation period, we waited too long before speaking out. The investigators told me to tell Peter I had changed my mind about filing a statement so I did. However, they only seemed to be focused on the credit card part of the statement and all I stated was it was possible they were using it and have talked about it and that I was not sure if Brian had used it at Radio Shack. I waited a month and nothing seemed to be happening, so I made contact with HR only to ask how I should

address the issues because I am still new to the VA and was asking for his professional advice. The next day I had surgery and then the next day is when you called me to your office. I did plan to come to you that week as well. I was hoping to let Peter stay out of it all together. I have a retirement check to fall back on but he has nothing like that.

This is getting long so I will end it. Thank you for your time and concern for making this a safe place to work and receive medical care. I will contact the Joint Commission and ask that my statement be retracted next week. I'm not sure what will happen, but I will keep you informed.

Thank you

Jerry Woodward
MSG (Retired), Army

Attached are two copies of my NCO Evaluation Reports showing some of my duties while still in the U.S. Army. This I hope will insure you of my background and experiences managing a large biomedical equipment program. These are some of my credentials and should show my credibility.

NCO EVALUATION REPORT

For use of this form, see AR 623-205; the proponent agency is DCSPER

SEE PRIVACY ACT STATEMENT
IN AR 623-205, APPENDIX E.

PART I - ADMINISTRATIVE DATA

a. NAME (Last, First, Middle Initial) WOODWARD, JERRY R.		b. SSN [REDACTED]	c. RANK MSG	d. DATE OF RANK 991201	e. PMOSC 91A54000C				
f. UNIT, ORG., STATION, ZIP CODE OR APO, MAJOR COMMAND LANDSTUHL REGIONAL MEDICAL CENTER, APO AE 09180 (MC)				g. REASON FOR SUBMISSION 02 ANNUAL					
h. PERIOD COVERED		i. RATED MONTHS	j. NON-RATED CODES	k. NO. OF ENCL	l. RATED NCO COPY (Check one and Date)	m. PSC Initials	n. CMD CODE	o. PS CODE	
FROM THRU		9	I		<input checked="" type="checkbox"/> 1. Given to NCO <input type="checkbox"/> 2. Forwarded to NCO	Date 010306	[Signature]	MM	EU
YY MM	YY MM								
00 01	00 12								

PART II - AUTHENTICATION

a. NAME OF RATER (Last, First, Middle Initial) REECE, DAVID E.	SSN [REDACTED]	SIGNATURE [Signature]	DATE 010306
RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT CW4, 670A, Landstuhl Regional Medical Center, APO AE 09180, Chief, Clinical Engineering Branch			
b. NAME OF SENIOR RATER (Last, First, Middle Initial) FRANCO, DEBRA D.	SSN [REDACTED]	SIGNATURE [Signature]	DATE 010306
RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT LTC, MS, Landstuhl Regional Medical Center, APO AE 09180, Chief, Logistics Division			
c. RATED NCO: I understand my signature does not constitute agreement or disagreement with the evaluations of the rater and senior rater. Part I, height/weight and APFT entries are verified. I have seen this report completed through Part V. I am aware of the appeals process (AR 623-205).		SIGNATURE [Signature]	DATE 010306
d. NAME OF REVIEWER (Last, First, Middle Initial) GRANGER, ELDER	SSN [REDACTED]	SIGNATURE [Signature]	DATE 010306
RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT COL, MC, Landstuhl Regional Medical Center, APO AE 09180, Commander			
e. <input checked="" type="checkbox"/> CONCUR WITH RATER AND SENIOR RATER EVALUATIONS <input type="checkbox"/> NONCONCUR WITH RATER AND/OR SENIOR RATER EVAL (See attached comments)			

PART III - DUTY DESCRIPTION (Rater)

a. PRINCIPAL DUTY TITLE NCOIC, Clinical Engineering Branch	b. DUTY MOSC 91A50			
c. DAILY DUTIES AND SCOPE (To include, as appropriate, people, equipment, facilities and dollars) Manages the Clinical Engineering Branch that provides maintenance support for 39 outlying health, dental, and veterinary clinics throughout Europe; provides supervision for 20 Army, 5 Air Force, 5 local national, and 3 senior civil service technicians; monitors a TDY budget of \$56K, equipment budget of \$50K and a spare parts budget of \$360K; monitors 3 government I.M.P.A.C. card holders; monitors contract performance for 50 annual contracts; serves as the 91A MOS consultant for ERMC; assumes the duties of the Branch Chief in his absence				
d. AREAS OF SPECIAL EMPHASIS Preparation for the Command Logistics Review Team (CLRT) inspection; Preparation for the Organizational Assessment Program and the biennial survey by the Joint Commission on Accreditation of Healthcare Organizations				
e. APPOINTED DUTIES Crime Prevention NCO; Information Systems Security Officer; Branch Safety Officer; Government Purchase Card Certifying Officer; Member of board of officers for Special Court-Martial jurisdiction of the Commander, Landstuhl Regional Medical Command; Hand Receipt Holder for the branch				
f. Counseling dates from checklist/record	INITIAL 000403	LATER 000627	LATER 000919	LATER 001211

PART IV - VALUES/NCO RESPONSIBILITIES (Rater)

a. Complete each question. (Comments are mandatory for "No" entries; optional for "Yes" entries.)		YES
<p align="center">V</p> <p align="center">A</p> <p align="center">L</p> <p align="center">U</p> <p align="center">E</p> <p align="center">S</p> <p align="center">ARMY ETHIC Loyalty Duty Selfless Service Integrity</p>	1. Places dedication and commitment to the goals and missions of the Army and nation above personal welfare.	1 X
	2. Is committed to and shows a sense of pride in the unit - works as a member of the team.	2 X
	3. Is disciplined and obedient to the spirit and letter of a lawful order.	3 X
	4. Is honest and truthful in word and deed.	4 X
	5. Maintains high standards of personal conduct on and off duty.	5 X
	6. Has the courage of convictions and the ability to overcome fear - stands up for and does, what's right	6 X
	7. Supports EO/EEO	7 X
Bullet comments		
o Exhibited a true concern for the mission		
o Possesses high values and sound moral character		
o Quality of work reflects high professional standards		

PART I - ADMINISTRATIVE DATA

a. NAME (Last, First, Middle Initial) **WOODWARD, JERRY R.** b. SSN [REDACTED] c. RANK **MSG** d. DATE OF RANK **991201** e. PMOSC **91A54000C**

f. UNIT, ORG., STATION, ZIP CODE OR APO, MAJOR COMMAND
LANDSTUHL REGIONAL MEDICAL CENTER, APO AE 09180 (USAREUR)

g. REASON FOR SUBMISSION
02 ANNUAL

h. PERIOD COVERED		i. RATED MONTHS	j. NON-RATED CODES	k. NO. OF ENCL	l. RATED NCO COPY (Check one and Date)		m. PSC Initials	n. CMD CODE	o. PSB CODE
FROM	THRU				1. Given to NCO	Date			
YYYY MM	YYYY MM	12			2. Forwarded to NCO			UP	MCO
2001 01	2001 12								

PART II - AUTHENTICATION

a. NAME OF RATER (Last, First, Middle Initial) **REECE, DAVID E.** SSN [REDACTED] SIGNATURE *David Reece*

RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT
CW4, 670A, Landstuhl Regional Medical Center, APO AE 09180, Chief, Clinical Engineering Branch DATE

b. NAME OF SENIOR RATER (Last, First, Middle Initial) **BROWN, THOMAS A.** SSN [REDACTED] SIGNATURE *Thomas A. Brown*

RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT
LTC, MS, Landstuhl Regional Medical Center, APO AE 09180, Chief, Logistics Division DATE

c. RATED NCO I understand my signature does not constitute agreement or disagreement with the evaluations of the rater and senior rater. I further understand my signature verifies that the administrative data in Part I, the rating of incidents in Part II, the duty description to include the counseling dates in Part III, and the APFT and height/weight entries in Part IVc are correct. I have seen the report completed through Part V, except Parts IId and IId. I am aware of the appeals process of AR 623-205. SIGNATURE *Jerry Woodward* DATE

d. NAME OF REVIEWER (Last, First, Middle Initial) **RUBENSTEIN, DAVID A.** SSN [REDACTED] SIGNATURE *David Rubenstein*

RANK, PMOSC/BRANCH, ORGANIZATION, DUTY ASSIGNMENT
COL, MC, Landstuhl Regional Medical Center, APO AE 09180, Commander DATE

e. CONCUR WITH RATER AND SENIOR RATER EVALUATIONS NONCONCUR WITH RATER AND/OR SENIOR RATER EVAL (See attached comments)

PART III - DUTY DESCRIPTION (Rater)

a. PRINCIPAL DUTY TITLE **NCOIC, Clinical Engineering Branch** b. DUTY MOSC **91A54**

c. DAILY DUTIES AND SCOPE (To include, as appropriate, people, equipment, facilities and dollars)
Manages the Clinical Engineering Branch that provides maintenance support for 39 outlying health, dental and veterinary clinics throughout Europe; provides supervision for 20 Army, 5 Air Force, 5 local national and 3 senior civil service technicians; monitors a TDY budget of \$56K, an equipment budget of \$50K and a spare part budget of \$360K; monitors 3 government I.M.P.A.C. card holders; monitors contract performance for 50 annual contracts; serves as the 91A MOS consultant for ERMIC; assumes the duties of the Branch Chief in his absence

d. AREAS OF SPECIAL EMPHASIS **Preparation for the Command Logistics Review Team (CLRT) inspection; Preparation for the Organization Assessment Program and the biennial survey by the Joint Commission on Accreditation of Healthcare Organizations; Assist the MEDCOM 91A Consultant with 91A assignments within Europe**

e. APPOINTED DUTIES **Information Systems Security Officer; Crime Prevention NCO; Branch Safety Officer; Government Purchase Card Certifying Officer; Hand Receipt Holder for the Clinical Engineering Branch; Report of Survey Officer**

f. COUNSELING DATES

INITIAL	LATER	LATER	LATER
010118	010419	010719	011018

PART IV - ARMY VALUES/ATTRIBUTES/SKILLS/ACTIONS (Rater)

a. ARMY VALUES. Check either "YES" or "NO". Comments are mandatory for "No" entries; optional for "Yes" entries.

V A L U E S Honor Integrity Personal Courage	Loyalty	1. LOYALTY Bears true faith and allegiance to the U.S. Constitution, the Army, the unit, and other soldiers	YES
	Duty	2. DUTY Fulfills their obligations	YES
	Respect	3. RESPECT/EQUITY Treats people as they should be treated	YES
	Selfless Service	4. SELFLESS SERVICE Puts the welfare of the nation, the Army, and subordinates before their own	YES
		5. HONOR Lives up to all the Army values	YES
		6. INTEGRITY Does what is right - legally and morally	YES
		7. PERSONAL COURAGE Faces fear, danger, or adversity (physical and moral)	YES
Bullet comments			
o Exhibits the highest possible standard of loyalty			
o Puts the mission before himself			
o Demonstrates his high degree of personal integrity on a daily basis			

To: The Office of Special Counsel Disclosure Unit.
Attn: Kevin Wilson, Attorney, Disclosure Unit

7 February 2010

From: Jerry R. Woodward (Retired MSG, U.S. Army).

Subject: Final statement to the OSC Disclosure Unit.
Re: OSC File No. DI-09-1308.

I severed 23.5 years in the U.S. Army and retired in July 2002 as the highest ranking enlisted 91A (Biomedical Equipment Repair Technician) in the U.S. Army in Europe. My last duty station was at Landstuhl Regional Medical Center in Germany. While there, I also severed as the 91A consultant to MEDCOM at Fort Sam Huston, TX. I was the NCOIC of the largest Biomedical Department in the Army in Europe. I had more than forty people that worked under my direct supervision at anytime. I had under my supervision, Army, Air Force, DOD Civilians and German Local Nationals. Because I was the highest ranking person in the European Regional Medical Command (ERMC), I also had duties that required me to perform inspections at Biomedical Departments at every Army Hospital in Europe and report my findings to the Medical Centers Commanders and ERMC.

I will attach a few of my last enlisted evaluations for your review and to show you my qualifications and background. I only do this to insure you I believe it was also my duty and responsibility to do the same at the VA Hospital in Biloxi, MS even though I was new to the job. I had to report what I witnessed happening because of the possible safety risk to veterans like myself that use the VA for service connected disabilities.

I applied for two positions at the VA Hospital in Biloxi, MS. One was as a GS-12 and the other was as a GS-11. I was selected for the GS-11 position and I was happy to get the GS-11 position.

I started working at the Biloxi Mississippi Veterans Administration Hospital on 18 Feb 2008 in the Clinical Engineering Department or Biomedical Department some called it. I worked for Marc Reyes who was my supervisor and has been at the VA for more than seventeen years. The other techs were Brian Wainscot who has been there more than seven years, Ray Breazeale whom has been there for more than twenty five years and Ottis Bradley has been there for many years as well. Peter Storm started the same day I did on 18 Feb, 2008.

After a week of in processing classes I started my first day of working in the Biomedical Shop. Marc arranged for us to all go to lunch to get to know each other and I mentioned to everyone that I did also apply for the GS 12 position but was not selected and was happy to have been given this job to get my foot in the door with the VA. After lunch we went back to the shop and Brian approached me in private and said the way things work in this shop is everyone does what they want to do and no one asks questions. He said he comes and goes and I should not ask questions why and no one will ask why or what I do as well.

Red flags went up in my mind on my first day.

We all had one more lunch at the Hard Rock Café to meet the guys from Florida and while in this meeting Marc mentioned how easy it was to do our preventive maintenance on the equipment because we don't really even do the electrical safety test. I though he was just making a joke at the time. I soon found out that they were not doing preventive maintenance or electrical safety test at all, they were just putting stickers on all of the medical equipment with out checking it with any kind of test equipment. All the test equipment in the shop was in cabinets and seemed to have never been used due to the dust on all of it and the stickers on the test equipment showing it had not been checked for calibration in as much as 24 years.

The initial situation in the department was Brian did not like Ray or Marc and would talk about them when they were not around. Marc would only talk bad about Ray, however he did not seem to be able

to tell Ray to do any work in the shop and I did not understand why. Marc did not talk bad about Brian however. Brian seemed to be able to tell Marc how to run the shop and Marc would always do what Brian said. Ray and Brian had already made up a list as to who took care of what departments however Marc had said he wanted everyone to take care of all sections. This was the first argument I noticed them having on the first week of work.

Ray most of the time kept to himself and did not do very much of anything besides sleeping, reading news papers and books. He only got up to work if Imaging Equipment was broken, however it was all under contract so, he only had to do a first look and then called the vendors in to do the work. I thought this to be a waist of man power because after not doing anything all day, he would then put in for and get all the over time he wanted but then would just read the news paper most of that time as well. Ray showed me his earnings statement and said he had never made less than \$80,000 a year and was on track to make over \$90,000 this year as a GS-11. Ray also flat refused to work on anything other than imaging equipment for along time and claimed the VA had not trained him on the equipment so he was not going to touch it. Ray had been employed at the VA for about 27 years and is getting ready for retirement. This upset Marc and Brian that Ray would not help, however Marc still would not just tell him to do anything. Mac was still new to the position and needed time to get use to being the supervisor as he was just one of the guys before getting picked for this position. However, while Marc had been picked for the supervisor position and had been there for 17 plus years as a tech, Brian and Ray did not listen to him and anything Marc would say to do anything they would all argue with him and he would end up doing it their way. I did not at first see a problem with this as he was new to the position himself and I know it is hard to be one of the guys them become the boss.

I soon found out why Brian had made it a point to tell me not to ask question as to where they go or what they do when they would leave the shop. Brian and Marc would always come in late everyday and then they would leave before lunch time while getting paid for working a nine hour work day on a compressed work schedule. All of the guys were on a compressed work schedule where they worked 9 hour days and every other week would get a day off, except Peter and I because Jay Trip or David Boggs did not want us to as we were still new. Most of the time they would also work their off day to get the over time pay and even then they would not be there all day or just come in and not do very much work and leave early.

I noticed that when they did leave everyday they did not say anything to anyone, they would just walk out. They would do it when no one was looking most of the time, however I noticed Marc would sometimes come to the room where Brian and I worked and just look at Brian and not say anything and Brian would just get up and they both would leave for the day with out saying a word to anyone. Peter Storm and I would talk about it everyday and tried to decide what would be the best way to handle the situation and who should we tell. One day I told Peter I would turn them in so he could stay out of it if things went wrong. I told him while in the Army I had to turn in my supervisor before for taking government equipment and supplies home. I have had to do this before and it is very hard if things go the wrong way and they are not removed from their positions. I said I was also retired from the Army and if anything were to happen, I could live on my retirement check. Many times after that Peter would say, Jerry once the guys get fired, you can run the shop. I would tell Peter that is not the reason this all needs to be brought to the attention of management it is because of the dishonest things they are doing, time fraud, taking home government equipment and not checking out the medical equipment while saying they don't have time to do all the work there is to do. I told him if they would just be here all day the work could get done.

One day when Brian and Marc had left work early, Ray come over to my side of the shop and told me he hopes I stay at the VA and to over look all the stuff that is going on. He said Marc had been coming in late and leaving early the entire time he had worked there for 17 years and none of the past supervisors ever had a problem with it. He said Marc had worked at other hospitals and had other jobs, Gulf Port Memorial is one of the Hospitals he worked at and so did Brian. He said Marc went through a bad divorce and the wife took the house and about 100,000 in savings. Marc had to work other jobs to try to get back what he had lost in the divorce. He said Marc had been divorced three times and had to move in with him at one point. Ray also told me that Bryan had been doing the same thing the entire time he worked there and

was trying to get 100 % disability for mental conditions. Brian latter told me what he was doing and his friends were telling him how to do it and his wife was already getting 100% disability. Ray also said I could take off early and no one would ever say anything. He said he also takes off every Thursday Mornings with out putting in for vacation time so he can look after his mother. Ray said that past supervisors did the same thing and one would even go home to drink then call Ray over and they would both drink while still on the clock. He said this person, I will not say his name because he no longer works at the Biloxi VA Hospital was also going through a bad divorce and this was why he could not deal with being at work all day and liked to have Ray come over and drink with him while still on the clock at work.

One day I picked up the phone and told someone that was calling for Marc that I had not seen Marc Reyes yet and Brian started to go off and said to me that I had to tell everyone that calls that Marc or who ever someone was calling for was here in that hospital just not in the shop. I told Brian I could not do that and transferred the call to him. After the call he got so upset that I would not cover for Marc he just left and went home for the day and did not say anything to anyone and did not take time off while it was only about 9 am.

A few days latter Brian told me in private that if anyone ever tried to get him fired for any reason, he would not handle it in a professional manner meaning he would pick a fight with them. He said that he would hurt anyone that tried to get him fired. Brian said it would also help his case of trying to get the 100 % mental disability. He said his wife was getting 100 already and if they both could get it, he would never have to work. A few days latter he came in and said he was at a red light while coming to work and he motioned for a lady to his right to go ahead of him. A guy behind her cut around her and cut in front of Brian while making a right turn at the light. Brian showed me a hammer he brought into the shop and said he got out of his car, broke the windows in the guy's car with the hammer and said that will teach you to never cut in front of him again. He was worried someone got his license plate and had called the police. He left at about 10 am and went home that morning, still getting paid for being there for nine hours a day.

One day Marc had left work very early and called Brian at work and asked him to come help him work on a sprinkler system at a school and Brian made it a point to say to Peter Storm and I that because Marc, his boss, told him to come help him, he was not going to put in for time off.

Marc Reyes also came in late everyday then walk around the hospital so he was seen by most people while doing his morning rounds and then would take off early and never say anything to anyone; he would just walk out with Brian most of the time before lunch and not be seen again until the next day when they would come in late again after he would take his kids to school however he was still getting paid for 9 hours a day and was not there 4 hours a day. Marc had to take care of picking up his kids and may have had another job on the side according to Ray and Brian. Marc's wife also works at the VA Hospital as a dental tech in the dental clinic and she could not just come and go as easy as Marc could so Marc had to drop off their kids and pick them up everyday while on government time.

After getting to know some department heads at the hospital I was getting asked by them are people in their departments in the hospital if I was going to be like the other guys and go play golf, work another jobs, go to the casinos or even just go home during normal work hours. I then knew other people in the hospital already knew what was going on but were friends with the guys or just did not want to get involved and never said anything to anyone. I also knew this had been going on for a long time because of all the joking about it I heard people doing.

Everyday after they would leave, Peter Storm and I would talk about this and other things the guys were doing and not doing. We were still on probation and if we said anything to the wrong person and it got back to these guys, then we could get fired because we are still just on probation. Peter would tell me about all of the equipment he had found each day that had expired stickers on them that had not really been checked or did not seem to be on the Preventive Maintenance (PM) program and the dates on the stickers did not match what was in the computer in our maintenance management program in VISTA. One day he said all of the ventilators had not been checked and that we did not even own all of the test equipment to check the ventilators. He said the guys had put stickers on all of them as if they had already been checked. Ventilators are life support equipment and at one time they had been on a contract for a vendor to take care

of them however they let that contract expire as well as most all of the contracts had expired and they just started putting stickers on everything to cover that mistake. He said the ventilators were also not being kept plugged in so the batteries would stay charged and he had found out from that department supervisor that he had not seen anyone from the biomedical department ever check out the equipment unless it was broken. David, the department head, said he never seen them doing test on the equipment like the contactors did when the equipment was still under contract. He did notice stickers were on the equipment saying it had been checked however. David, the supervisor in the respiratory department did not have a lot of good things to say about the service he was getting from the biomedical department much like other department heads that seemed to come to me and Peter wanting to tell us what was going on and their concerns. Many times when I would get a work order off the printed and go to a department they were shocked someone came up the same day. They would say that in the past it would be weeks or months before someone would come up to check the equipment. This is another reason all of this did not set well with me. Peter said he was getting the same information from people all around the hospital.

I noticed that the safety analyzers did not have inspection stickers on them and Ray said Marc had purchased them 17 years ago when he first started working there and had no one had ever sent them in to be checked for calibration verification making them useless for us to use. I asked Marc about this many, many times and he said they never send test equipment out to be checked. He claimed they did a comparison with another meter and if the reading were the same it was good. I told him I disagree and the test equipment had to be sent in for calibration verification. He said he was not going to send in any test equipment. I then started to look at all of the test equipment in the shop and noticed while all of the safety analyzers did not even have stickers at all or had never been calibrated in the 17 years they had been there, the rest of the test equipment did have stickers still on them and had not been sent in for more than 23-24 years according to the stickers that were still on the equipment. Most of the test equipment was one of a kind item and if he was checking them, how could he check them against another one like it because we only had the one. Besides, if they had been checking their own equipment why did they not re-sticker it after being checked. I have the stickers pulled off of the equipment after I reported this as well and was told to get it all checked as soon as possible. I will send them to you as well.

I was shocked because in the military I had been the test equipment person that took care of the test equipment at many assignments. I had heard of guys being discharged from the military for doing this because of the safety issues and the liability it puts the hospital in and the safety issues. If a patient were to die and this equipment were to be brought into the courts it would not go very well for the VA.

I begin to notice that while they did each have at least an electrical safety meter on their PM carts, they never used them anyway. They just carried the safety meters on the carts to give the false impression that they were using them / doing the test that is required by the National Fire Prevention Association 99 (NFPA 99) Standards for Health Care Facilities as well as the Joint Commission (JC). I have witnessed them just putting stickers on the equipment then checking the equipment off on the PM list, then going back to the shop and closing the work orders to indicate that they had checked the equipment. I was not going to put my career on the line and cause a person to get hurt so I knew I had to turn them in before someone was hurt.

I told Peter Storm one day that all of the test equipment in the shop had not been checked and that the guys were not using it anyway, he said he had asked Brian how to use the Dale hand held electric safety analyzer and the Brian had told him that if the two green lights came on then the medical equipment was OK. I told Peter the two light come on when the test equipment is plugged up and it is only an indicator that the incoming power to the test equipment is good and has nothing to do with testing the medial equipment. Peter said he had already figured that out and could not understand why Brian would tell him this because Peter really wanted to learn how to use the safety analyzer. Latter Brian admitted he did not know how to use it or had forgotten because it had been many years from the last time he truly did a electrical safety test.

I told Peter there has to be an electrical test done when we do Initial Inspections and that is the first time the readings have to be recorded. I told him during a PM inspection we did not have to record the reading unless it failed the test than we had to fix the equipment or find out why it failed the test. I told him he also needed to do the test if he repaired the electronics of any equipment to insure it would pass the test.

This is all required by NFPA 99. Later, when I asked Brian about this, he said he did not know how / remember how to use the test equipment and did not know how to do an electrical safety test. I then started to notice that no one else was using the test equipment and did not seem to know / remember how to use the equipment. I watched Ray do an electrical safety test one day and he did not know. I also see that the form Marc made for us to document our reading on while doing and initial inspection did not have a place to record all test reading required by NFPA 99 so, he also did not know how to do the test.

It did not matter because the test equipment had been there for 17 years and had never, not one time been sent in for calibration verification or checked so even if they did know how /remember how to do the test, and had done the test, they were still using test equipment that was never sent in every year to be checked making it useless to even use the equipment. If a patient gets hurt in a hospital and claims they were hurt by the medical equipment, when it goes to court they ask for the persons name that last checked the medical equipment, the history report of the equipment being repaired or yearly checks and the test equipment that was used when the tech checked out the equipment to see if it was working right as well. If this were to have happened at the Biloxi VA hospital, the hospital would have had to have hidden the records, lied to the court, or just told the truth that the test equipment had never been send in to be calibrated putting the hospital at risk of a large law suite.

I had told Peter he should not cover for them when people called for any of them anymore, but Peter wanted to stay on everyone's good side and continued covering for them saying the guys were in the hospital somewhere when they had not showed up for work yet. I also told Peter he should not continue to close out old work orders Marc told him to close because we had no knowledge of the work being done, however he did not want to upset Marc and kept closing out old work orders. Marc had told us both to close out old work orders that dated back as far as the 1990s because while he claimed the work was done, they just never closed them out when they did the work. I did not think this to be true as it was just a way to cover them if anyone knew how to inspect their paper work ever came in and checked the work order log.

Many other things happened and there are far too many to mention. I did list in my initial police report more things and will attach a copy. I also discovered many other things after this report was given to the police. Most of this was mentioned by email to Mark Jenkins the VA Investigator that works at the Biloxi VA Hospital.

After my first two months of working at the VA Hospital in Biloxi:

On 18 April, 2008, two months after I started working at the VA Hospital in Biloxi they all had taken off early again and after talking to Peter about the Ventilators not being checked but stickers on them as to give the false impression they had checked them, I decided something had to be done. I walked down to the security office in the hospital and (Jackson, Curtis L) one of the security officers told me to put my statement on a form called "Report of Contact" (ROC). I could not get the form to work on my computer so I just did a word doc and gave it to them.

On 21 April 2008, I was contacted by Mark Jenkins who is an Investigator that works for the VA Hospital. He asked me to meet him and another VAOIG Investigator, (Special Agent Lawrence) at the Hard Rock Café parking lot on 25 April 08. Mark Jenkins said he asked the other Investigator to come in because Mark worked for the hospital Director and the other investigator did not have to answer to the Director, Charles E. Sepich, FACHE, Director VA Gulf Coast, Veterans Health Care System.

When our meeting was over they told me to just go back to work as if nothing had happened and to tell Peter I was not going to report any one or do anything. I was asked to play along with the guys and if they were to go shopping with the government credit card then I should ask them to buy me something I needed for personal use then bring it to Mark Jenkins office after I was given the items. I asked would that not make me part of all of it. They said I would not get into trouble and for me to get as much evidence as possible and do what I needed to do to get it and nothing would happen to me. I said I would. They asked me if I was ok doing this and I said I was. When I got back to work, I told Peter I had changed my mind and he said he was not going to do anything as well. He did later tell me I should stick to my convictions and report them. I said I was not going to report them again but I mentioned that the Investigators had said

there might be a reward for reporting them and Peter said "well that changes everything". Peter later reported them as well and did not know I had already reported them and they were already being investigated.

As time went by, the Investigators and I had not talked much. I reported that due to the fact that we worked for Facility Management and we did not have a Biomedical Budget for our operation, we were only getting a few dollars here and there to buy repair parts or other items that we needed to do our jobs. We had emails telling us how much money we were getting as well. The Investigators seemed to only be interested in catching them using the government credit cards for personal use as I have mentioned in the ROC and did not seem to be interested in the time fraud or the medical equipment not getting checked and to me these were the bigger crimes because of the patient safety issue. I now know it would have just been easier to fire them on the credit card fraud.

I was also getting worried that someone was reading my emails and telling Marc. The biomedical department had been part of the IT department and worked with all of the IT guys as well. I asked Mark Jenkins to only email me on my hotmail account or call my cell phone and not to use the government systems. I also asked Mark Jenkins who knew what was going on and Mark Jenkins said that only his boss, the other VAOIG Investigator, he and I knew about their investigation. I did not know why they needed to not disclose the information to the Director of the Hospital or the management, but I figured I would trust them and that they knew what they were doing. I know now the Director would not have let an investigation take place and would have not wanted this information to be made public.

My experience in the Military however was if you gave a police report, the chain of command was notified and knew what was going on the very next morning. Mark Jenkins also asked me one day to give him the ID numbers from all of the computers in the shop. I did not know why. I think now he was able to tap in and read things on the hard drives and maybe emails as if it were the person. I was not sure what he was able to do with the numbers. I do know if we called in a work order for a computer the IT guys asked for the number on the computers so they could remotely connect to the computer to fix problems. I think Mark Jenkins was able to do the same thing but only to get information off the computers.

One day I printed off two copies of all of the open work orders again and it took more than two packs of paper to print off one copy of all of them all because some dated back to 2003 and had never been closed out yet. There were hundreds of work orders like Initial Inspections work orders and Preventive Maintenance work orders never done for entire months.

Being a 23.5 year Army Veteran and the highest ranking (91A / Biomedical Equipment Repairer) in Europe and the Army Biomedical Equipment Consultant for all Biomedical Equipment and Technician issues in the Army's European Regional Medical Command Stationed at Landstuhl Regional Medical Center (LRMC) I was very upset about all of this because while this was going on they had passed their last Joint Commission Inspections. I wrote the Joint Commission and told them this was the worse Biomedical Program I had ever seen. I did not understand how they could have passed their Joint Commission inspection. I was more upset with the Joint Commission than the VA Biomedical guys. The Joint Commission gets paid to come in an inspect hospitals and they also did not seem to have checked anything having to do with the Biomedical Program. Ray told me that in the over twenty seven years he had been there, the Joint Commission had never been to the Biomedical Department or checked anything from the Biomedical Department. I could tell this had to be true because of the administrative part of the shop was in such a mess and not much of the required paper work had been even been done over the years. This would not fly in the military or in a civilian hospital but it seems to be over looked in the VA system by the Joint Commission. The branches of the military all have a central reporting system where at the end of ever month in the Army we would receive a report from the Health Services Command telling us how many work orders were still open after 30, 60, and 90 day old and what kind of work order it was. The hospital commanders would have this report as well and would have to sign off on it and sent it back to Health Services Command with a reason why work orders were open for so long. I suggest the VA implement some program like this to keep honest people honest. I have many friends that work at other VA hospitals and they tell me the same problems are at their facilities. I am not saying that all VA hospital is not doing the required testing, but there are more than just the Biloxi VA hospital where this happens.

As time went by, they were taking off more and more everyday and the work was getting further behind. The week of 5-9 May 2008 I decided to go to the acting HR Director and asked him what else should I do? I told him the guys were already under investigation. He said I should go to Marc's boss, Jay Tripp and tell him what was going on. I told him I would and asked him to let me go to Jay Tripp before he said anything to anyone and he said he would. I found out latter he went to the Director and notified Jay Tripp before I was able to talk to him.

On 14 May 2008 while in surgery, Peter Storm was left in the shop all alone most of the day while everyone did their disappearing act. Peter decided to go tell Jay Tripp himself and did.

The next day I was back at work after my scope procedure. I was called and told to go Jay Tripp's office. When I got the call, Peter followed me out of the building and told me he had reported it the day before to Jay Tripp and told me some of what they talked about. Jay did not know who Peter or I was and asked Peter if his name was Jerry Woodward. Peter said he told Jay that he was not me. Jay told Peter that I had also reported everything to the acting HR director. Peter said he reported the same things that I had put in the report of contact (ROC) as Peter also contributed to the ROC by telling me things he knew was happening. Peter also pulled out his cell phone and showed me a video he made of Ray sleeping in the shop in his lazy boy type recliner and said he also showed it to Jay Tripp. I told Peter it was not allowed at the VA to video record anyone or anything but I also remember Peter had also been browsing the web for hidden camera equipment because he had wanted to buy it and film the guys. I told him he would be breaking VA policy and should not go down that road because he could get into trouble as well. He put his cell phone back in his pocket and I walked over to Jay Tripp's office.

When I got to Jay Tripp's office I noticed he was already very upset at me because I had not came to him first and let him take care of the problems. I told him I did not know the best way to report what was going on and that I had planed to come to him as per the advice from the acting HR Director, but the HR Acting Director had already told the Hospital Director and him before I was able to go to him. I said I just felt better going to the police because I did not know him yet and I wanted to stay unidentified. While there I told him about the time fraud and a few other things then Jay receiver two calls, one from Marc Reyes as a return call. I told Jay this is about the time of day Marc comes in late every day. He received another call from someone and at that time I did not know who it was, however now after seeing the police reports I know it was the VAOIG Special Agent. This call ended our meeting as it was only a few short moments.

I will attach a copy of the VAOIG and Mark Jenkins report as to what happened and all of the evidence they found. The investigators did not want anyone to know that they were investigating the guys, not even the chain of command at the hospital, this was their call not mine. I latter found out the VAOIG Investigator had went to the Director of the Hospital after I told the HR director about what was going on and the VAOIG Investigator told me he had told the Director of the hospital that he had a leak in is staff and he said he chewed out the Director. The VAOIG Investigator did not know I had gone to the Acting HR Director for advice on what to do and I did not tell anyone because the HR Director told me he would let me go to Jay Tripp first. That did not happen. The HR Director told the Hospital Director, so this upset everyone.

The investigators questioned the guys about the things they had bought with the credit cards. Marc just opened a drawer of one of the tool cabinets we had that was already full of tools and showed them to the investigators. The investigators could not do anything after that. However, I can assure you these tools had been there for years and none of the new tools bought were never brought to the shop. No one ever checked their homes for the tools, computers, and other things they bought so the police just closed that part of their investigation down. Brian just about had a break down and used all of his vacation time and was put on the donor program for leave time. He was gone for months. He though he had been caught but the investigators were so mad at me they just ended the whole thing. They were found guilty for time fraud however they also lied about that and said they had just started doing it. Ray and Brian had already told me that Marc had done it the entire time he worked there (17 + years), Brian 7 years and Ray said himself he took of every Thursday morning to check in on his mother. They all were guilty and could not tell on each other, so I did it for them to end this mess they had put themselves in.

During Jay Tripp's and Peter Storm's meeting it must have come up as to why I reported things to the police and not to Jay Tripp him self. Peter had been telling me that if the guys were fired I could run the shop. I told Peter that is not why we needed to report them and that he had a better chance of getting the position because he had a Biomedical Engineering Degree already. Peter must have told Jay I did it only to get Marc's job. Peter must have changed his mind about the guys when he noticed Jay was going to support them and was upset with me. Peter changed sides that day and took the path of least resistance.

Latter I was accused of do this all only to try to get Marc's job by Jay Tripp and Jay said he was not going to remove Marc from his position. I told Jay that was not my reasons for reporting this to the police. I told him I was a veteran with 50% disability. I said that I had used this hospital myself before reporting all of this and now I did not I did not feel safe using the hospital. I told Jay that Peter had already told me many times that if Marc was to lose his job then I could be his replacement. However, I told Peter every time he said that statement, the VA did not work that away and that he would have a better shot at the position because he had a four year degree in Biomedical Engineering and that is what the VA is looking for. Jay said people do try to get their supervisors fired just to get their jobs and believed this to be the reason I had reported them and not just because of all the laws they were breaking so what could I do. I think Peter just wanted the job and accused me of trying to get it this way. Peter was starting to help Jay Tripp come up with a reason I may have reported the guys as if all the things they were doing was not reason enough already. It was their way to try to discredit all of my allegations and take the focus off of them, the FMS managers for not doing their jobs and not knowing what was going on in their sections with their people. The focus then was to make me into a bad guy for making the allegations to the police and to HR and the Joint Commission and try to discredit me. I was not aware of the Whistle Blowers thing and that most of the time the Whistle Blower is retaliated against. I've learned about this all the hard way.

After arriving back to the shop, Marc said the investigators were there and wanted to talk to everyone, one at a time. Peter and I waited for a bit then were called to fix some equipment in the Lab. I was told they had read Brian his rights and put hand cuffs on him because they had video of him at a Home Depot buying something on the government credit card. I was never asked to speak to the Investigators that day. Also, they did not take Brian in because we had lots of tools in drawers and Brian and Marc claimed the items were in these drawers, they were not. The Investigators could not prove otherwise, so Brian was off the hook and these allegations were said to be untrue in the police report and closed.

That day we all were told our hours had been changed to 7:30 am to 16:00 pm. The next morning when I showed up for work the locks had been changed to the shop. David Boggs and Jay Tripp were there to make sure everyone showed up on time and left on time. Our keys would not work to open the shop door so they had to be there to let us in every morning and lock the doors when we left. It seemed like mass punishment to change my work hours and now my key to the door would not work and I was now also being monitored to see if I was late everyday as if I had done something wrong for turning in the guys. All of my emails started to be monitored by the ISO (David Merit) and others.

As time went by, everyone was blaming Ray for telling on them because Ray was not doing any work at all and all but dared Marc to do anything about it. Ray would just read the paper all day unless an x-ray, CT, Nuke-Med unit went down, and then he would check it out and call in the contracted vendor. This caused everyone in the shop to talk bad about Ray.

One day Marc was trying to figure out who turned them all in and was saying he was sorry that Peter and I were having to endure all of what was going on. I told Marc that day it was me and not Ray that turned them in because Brian was already talking about starting a fight with Ray and had already threatened Ray. Ray had to tell Marc that if it happened again he was going to go to HR and file a report on Brian. Brian had made threats to other people in the hospital as well but no one ever reported it. Everyone knew he was trying to get his disability started and was just playing the game to do so, we had even talked about it with him and he just laughed about it and said some of his friends was telling him how to and what to do.

I did not want to see Ray and Brian get into a fight, so this is why I decided to tell Marc I had reported them.

A few weeks later, Ray said he had read the report I gave to the police and he was very upset I had mentioned everyone by name. I sent Jay Tripp an email asking him if he knew how Ray got a copy of the ROC I gave to the VA police, he did not reply so it caused me to think Jay gave it to Marc and Marc shared it with the shop. I later noticed an electronic copy of the ROC on Marc's computer desk top so someone sent it to Marc by email. This is when I noticed I was being treated like or worse than the guys that had done all of the time fraud and other things I put in my ROC to the police. I say worse because now no one would talk to me I work with in the shop or management. I was being ostracized and now even things I needed to know about work was not being told to me. Marc would send emails to everyone in the shop, but I was not getting the emails I needed to stay informed, sometimes to even do my job. I found this out many times when the techs would ask me about something and we would look at the emails and then notice my name was not on the to list on the emails they had received. I have many of these emails.

For months, I just came to work everyday and while no one would talk to me not even Marc my supervisor, I had to decide everyday what work I was going to do and do it with out being told or assigned work and when I brought up anything else, I had to go to Jay Tripp's office and see him because he would never reply to any emails I sent to him, he would just send them to Marc Reyes even if it was a complaint about Marc. This went on the rest of my time there. I thought Mark would make it hard by giving me too much work to do, however, I was not told to do any work even work I asked to help with. Mean while mark was always just cleaning the shop over and over to make it look good if inspectors were to come in. Mean while work orders were just being printed and piling up and no one was being assigned work to do and people just seemed to do what ever they wanted to. No one was managing or leading us. Marc said he did not care anymore if the Joint Commission did come in and find things wrong because it would help get more people hired.

A few weeks went by and one day a lady that works at the VA and lives next door to Mark Jenkins and is a good friend of mine told me Mark Jenkins had told her that he expected two of the guys to loose their jobs over all of this. She said Mark Jenkins had said Marc Reyes and Brian were the ones Mark Jenkins had mentioned. I was surprised he could even talk about this as they were still being investigated for other things. I also was wondering why only the two and not Ray as well. I had witnessed Ray stealing a computer and putting it in his car. I reported it to Mark Jenkins by email and the only thing that happened was the guys brought in lap tops from home, hard drives were recovered and put in a large box to be destroyed, but not all of the computers were recovered. The computers were part of medical systems and not IT computers so they would have still had patient information on them.

After work one day I was walking to my car and saw Mark Jenkins out side the building he worked at. I walked over and told him the guys are still not checking out the equipment and I said I was surprised they are all going to keep their jobs. I just wanted to see if he would tell me the same thing he told my friend / his neighbor. He did not say much that day.

A few days went by and I received a call from Jay Tripp telling me to meet him at the VA police department after lunch. I was not told why. When I showed up I was surprised to see David Boggs, Jay Tripp, Mark Jenkins, the VAOIG Investigator, Mark Jenkins and his boss were all there for this meeting. Mark Jenkins called the meeting because of the statement I made to him out side his office that day that the guys were still not doing the work and was not checking the equipment. I was questioned how I knew this and I told them Ray was doing all of the PMs by himself while putting in for lots of over time to do them. I told them Ray had already said before he did not know how to check any of the biomedical equipment because the VA had never trained him on anything but imaging equipment and that before he would refuse to do any of it because he did not know how to check the equipment. I also said that he never took test equipment with him when he left the shop to check out even life support equipment and he did not seem to know how to use the test equipment. I told them they were just putting stickers on equipment and I had already witnessed Ray doing this. They did not want to believe me and David Boggs said that if I kept reporting things and making it hard for him, he would just fire everyone in the biomedical department and bring in contractors to do the work. He was trying to get me to stop reporting all of the safety issues to the police, Joint Commission and now to them as well. I did not say it then but it would have been better to have contractors doing the work because these guys did not seem to know how to. They had all become

very complacent in their jobs and did not care anymore. Ray had said many times that if anyone ever tried to do anything to him he would just drop his retirement papers.

I did not tell everyone in this meeting I was only trying to see if Mark Jenkins would tell me the same thing he told his neighbor and my friend. I took what David Boggs had said as he was telling me that if I kept on bring things up about the equipment not getting checked out I was also going to lose my job and this was a threat to me and I do not take threats very good being retired military.

When that meeting came to an end I was told to stay back so the VAOIG Investigator and Mark Jenkins could talk to me. I need to mention that the VAOIG investigator in mot part of the VAOIG that inspects Medical Facilities and Medical Issues as the VAOIG has an entire different department that handles medical related issues so he did not know anything about how to inspect the biomedical department at all. Mark Jenkins latter told me I needed to call the VAOIG hotline that if for Medical Facilities and medical issues and that is the correct people to talk to about my concerns with the medical equipment not getting checked.

I was told that if I had not gone to the HR Director and let him know an investigation was going on then the guys would be behind bars for using the credit card. I was also told by the OIG Investigator that he had gone to the Director of the Hospital and went off on him for having a leak in his organization to find out it was me because I had going to the HR director and that ended their investigation. I was also told that if an investigation was going on I should have just waited for them to finish their investigation and I should not have went to the HR Director and told him or anyone else. I was also told that now they though I was doing all of this to some how get Marc's job as the supervisor. I think Jay and David Boggs must have told them that theory. I told them I did try for the job when it was advertised but did not get it and when the tech job was advertised I was very happy to get that job, just to learn what was really going on in that VA hospital in the Biomedical Shop. I asked them, what else should I have done? I could have just looked the other was like everyone else was doing and could have been going home at lunch time for the rest of the day like they all were doing, but that is not in my nature to do so. I chose to do what I thought at the time was the right thing to do.

Right after this meeting we all went to the biomedical shop for yet another meeting with all of the techs, Jay Tripp, both Mark Jenkins and the OIG investigator. One of the things that happened in this meeting was the OIG investigator told all the techs that they all should have reported what was going on like I had done. At that point I noticed I got a disappointed look from Jay Tripp. After the OIG investigator was finished saying what he had to say, Jay looked at me and told me my punishment was going to be to help get all the things I had brought up fixed. I did not think he should have told me I was being punishment in front of the entire shop as if I were to be punished for reporting them. Jay Tripp seemed to think I needed to also be punished as if I were guilty of doing something wrong. He just did not like the fact I did not go to him first and I did go to HR, the VA police and wrote the Joint Commission. This is why he seemed to be pissed at me. I assume he caught some heat from the Hospital Director as well. .

A few weeks went by and one day Jay Tripp came to me and said it was going to be hard for me to work at the Biloxi VA Hospital for this administration because of the letter I wrote to the Joint Commission. He said I could have hurt the hospital because the Joint Commission puts this information on their website and a reporter could get this information and could do a story and hurt the Hospital like what happened at Walter Reed Hospital. I knew then that he was telling me the Hospital Director on down the chain of Command had already had discussions about me reporting the guys and I was the one that was going to have a hard time working there, not them. Only in the VA I thought to myself, because this would never happen in the Army. I now know it happens more than not in the VA even though the VA has a policy against retaliation for someone that is called a whistle blower.

From then on I was put under a microscope with all of my emails being monitored all of the time and everything I did was being monitored to see if I would make a mistake so they could fire me because I was still on probation. I thought by reporting the guys doing what they were doing, the administration would be glad, however this was not so.

When the joint commission came to investigate my allegations, Jay Tripp came to me and asked if I was going to try to hurt them or help them, I told him I was going to do the right thing and be honest if they ask me anything. I was surprised he would even ask me that knowing I wrote the Joint Commission and was the reason they were there. He was looking for me to play his games of cover up and hide what was going on while putting the safety of all the veterans at risk. The inspectors asked to see some equipment I had just got through testing and the test equipment I had just had checked out as well. We had a company come into the hospital and certify the test equipment on site so it was already resolved. Needless to say the joint commission did not look very hard at the Biomedical Program. I have a copy of that report now and will send it to you as well.

Jay Tripp had asked me to come to him if I had other complaints about anything, but every time I would email him about anything, he would never reply to me and I would have to go to his office to get a reply. This can be traced through the email records. Also the deleted emails may be recovered. I started sending them to John Mechanic, the President of the union showing no reply from Jay Tripp. I thought this was very unprofessional and borderline being childish after being in the military for 23.5 years. I have never had a supervisor at any level that just would not reply to anything I sent them. I know he wanted me to use my chain of command, but many times Marc did not have an answer or would say he did not know leaving me to have to go to the next person in the chain of command. Plus Jay Tripp had asked me to go to him first if I had other things to report just to never give me a reply back or an answer to my questions.

One day I walked in and Peter Storm was on my computer reading my emails. I asked him what he was doing reading my emails and he replied he was looking for something for Jay Tripp. I told Peter if Jay needed anything from me or my email all he needed to do is ask me and I would give it to him and that he did not need you to access my computer and emails to get it. This is the day I noticed Peter had sided with Jay Tripp, Marc, Ray and Brian even though he had made claims like I did to Jay and had been upset him self because he said his family members were veterans and used this hospital. I guess he was only taking the path of least resistance and looking out for himself and family so I did not think much of it at the time. After that I noticed all of my emails were being monitored by someone and I was being followed by the guys and every time I worked on anything, Peter Storm would go behind me as well as the other guys and write report of contacts to Jay Tripp as though I had not done my job right. Ray told me they were all doing it and that Peter Storm had wrote many of these. I went to Jay Tripp's office and told him they were not doing work, just going behind me all day when I did any work and he said he did not know this was going on however Ray had already said they were giving these ROC forms to Jay Trip. I also found a Report of Contacts that Jay Tripp had told them to fix the wording on and I have a copy of it as well so not only did he know and lied about it. Jay may have been the one that told them to do it.

Peter and I started at the same time. However, Peter was given all of the schools to go to while the ones I put in for were taken from me and given to Peter. While at the CT school, Peter called and gave his notice he was quitting and he still went to one more school before returning back and when he got back he quickly left for his new job. I was told I could not go to the schools the last time (the reason changed many times) because I had said I should find another job after Marc told me he was not going to let me go. I told Marc that only after he took the school from me and gave it to Ray then Peter. Later Marc said in a shop meeting Jay Tripp had given me a reference to another hospital and Marc said I should have given his name to them and he would have give me a good reference so I could leave. He said he gave Peter a good reference and Peter got another job. I knew then Marc took the school from me and told Jay he thought it was a good decision because I said I was going to look for another job and at the same time he knew Peter was also looking for another job and Marc had already spoken to the other hospital about Peter. So, Marc knew Peter was also looking for a job but used that excuse as his last one to not let me go. Anyway, Peter could not cut it as a manager and is now back at the Biloxi VA as a tech again, and got to keep his GS-12, not the GS-11 he left with. He had only been in the position for a few months and not with the VA for a full year. I did not find out about Peter coming back until the week after I was fired and he was back the very next week. I feel they were bringing him back as a GS-12 so he could be in charge knowing I would quit anyway.

One day when talking to Marc my manager, about my allegations, he said those were fighting words for him. He kept suggesting that he thought we should fight. I told him when he feels like it let me know and we could go off the VA grounds, he then just walked away and did not say anything about it again.

Before being fired, Ray said Marc had told him to remove all of equipment from record or off of the inventory. None of us was not suppose to have the ability to do this and was saying he was worried because one of the items was an X-ray unit and was worth hundreds of thousands of dollars and it was not at the VA hospital anymore. I told Ray he should not remove any equipment from record as it is traceable and he could lose his job and retirement and go to jail. I think some of the equipment may have been sold and not turned in using the proper turn in chain. According to VA policy the biomedical department should not have access to remove things from record according to the rules at this VA hospital. However, Marc knows someone that gave us access to the module in VISTA that allows us to do anything we want to do and are not suppose to be doing.

One day Marc came to me and said Jay Tripp had told him he was called by another VA hospital and the people seemed interested in hiring me. Mark said Jay told him he had gave me a bad reference and if I ever told anyone he told me he would just deny it. Then Marc said I should have had the other VA call him and him and he would have given me a good reference so I could leave and then mentioned in the meeting that Jay Tripp had given me a bad reference. This was a shop meeting with all of the guys I had turned in so they all just laughed.

Everyday people would call early asking for Marc, Brian or Ray and Peter Storm would answer the phone on the first ring because he would cover for them and I had already told him he should not lie to cover for them because they are stealing time from the VA. Peter decided to keep covering for them.

Marc told me at the very end that he could forget me for reporting him for all the things they had done because he knew the things needed to be fixed and he was going to fix them just a few at a time not all at once however he said his boss Jay Tripp and David Boggs would not forget or forgive me. I told him I was not asking for forgiveness. They know I was right and they got slack for not doing their job and knowing what was going on in their sections from the old Hospital Director. To me they lack honesty, integrity, values and most of all just doing their job and insuring that veterans are getting a good place that is safe to go to for their medical care. I have no respect for these types of managers. They turned on me as a whistle blower and I won that and accepted the settlement that the new Administration offered me to drop charges of retaliation. My lawyer said someone told her Jay Tripp was also punished but did not say what kind of punishment he was given.

I was fired for misuse of government computers. I had received an email from a company called Match.com. I was never a member of this company and have documentation from them to prove this. I still get emails from them even though I have asked many times now for them to stop sending me emails. A networking guy whom I did not get along with went through my emails and wrote my manager, Marc Reyes a letter saying he was helping me with a work order when he went through my emails. This was not true as we never talked or got along anyway. I have a printout of all work orders I put in for and it is still saved on the VA help desk system as well. I did not have a work order for anything like this or even in the time he went through my emails. This was just a deleted email, nothing more, in my deleted email file. I asked for an IE history report that would prove I never went to this site, but they would not give me a copy. I had checked my hotmail account one day and seen I had sent three emails on a Sunday night from my home computer to everyone in my address book. I am diabetic and was new to some of the medications the VA put me on and sometimes it caused me to not be all there as I only took the medications before going to bed and could not take them at work. I do not remember sending them but they were in my sent file and went to Jay Tripp and Mark Jenkins as well. I would never send either one of these people anything if it were not business only. After seeing these emails in my sent file I emailed everyone in my address book and said I had sent them by mistake. I did not explain I was diabetic to them. I also went to Jay Tripp's office to apologize and to Mark Jenkins office as well. Mr. Jenkins started to go off about one of the emails. These emails were not porn, just some things that should have not been sent from my home computer to a VA address. The one Mark Jenkins was upset with was a German auto commercial where a cat jumps on a

car, puts its head in the sun roof and the sun roof closes and cuts off the cats head. He said he had been in trouble when he shot his neighbor's cat in his back yard in a residential area. I found out latter he had been arrested by the Ocean Spring Police Department for discharging a fire are in a residential area and may have thought I knew of this and was egging him on for some reason.. He reported my emails to Jay Tripp and David Boggs because he thought they were inappropriate to be on the VA email system. So, I had one email in my deleted email system and three I sent from home and was fired for "Misuse of Government Computers". At least these were the charges Jay Tripp claimed he was firing me for.

Close to the end of my probation period I asked Marc if he knew if I was still going to have a job in a few weeks. He said he did not know and I would need to ask Jay Tripp. I sent Jay two emails and did not get a reply. I walked to Jay Tripp's office. I asked Jay the same question. He replied "do you still have things in the biomedical department you're going to complain about". I answered, there are still problems but I would like to wait till my probation period was over before saying anything. He asked me what they were. I told him a few of them. I told him about the networking guy checking my email without permissions for a higher person as they are not allowed to just check people's emails and I was filing a ROC about it. I also told him about the dental equipment Marc had sent in over the years to the VA Depot and said they should look into this as Marc had a private business repairing this equipment on the side. I reminded him that there was a large box of dental equipment with at least two or three hundred items that belonged to Marc in the shop at the VA. I told him I think Marc was sending these items in and having the VA Hospital pay the cost for the repairs and then he was selling the equipment back to civilian dentist in the area. Brian had already said Marc was doing this when he was a tech and that the equipment in the shop Marc's for his private business. I do not have a problem with that but why would they be in the shop at work if this was his private business.

A few days went by and Marc called me into his office. Jay was there and told me to read some papers. He said he was being giving two weeks and then I was not going to be working at the VA anymore. I took off the rest of that day to see the Union President and try to find a lawyer. During my last two weeks I still endured more retaliation for the guys.

On my last day of working at the VA hospital I was walking back to the shop one afternoon and found all of my personal belongings in the hall outside the shop all over the place. Marc had thrown them out of the shop into the hallway to piss me off. They were not by the wall in a box like we stack trash for the cleaning people; my things were all over the hall as though they were just thrown out of the office. I picked some of my stuff up walked into the office and asked why my things in the hall. Marc said what things as he was cleaning my work area. I held them up and said these things that I found thrown in the hall, Marc did not say anything. I told Marc it was up to him if he wanted me to finish my work day that day and he said he did not know why I was even still there so I left and went to the union and told John Mechanic, the Union President. John told me to do a report of contact and give it to the police. I did the next week but I was already not employed there anymore and do not think the police (Mark Jenkins) did anything anyway as he did not take action on many things I told him about. I have done a freedom of information inquire to get a copy of all police reports I gave as a ROC and what the results were. I learned they never did anything about the stolen computers, my things being thrown all over the place, the dental equipment, the IT guy checking my emails and all of these things were reported to Mark Jenkins. I did save a copy of these things I reported to Mark Jenkins for the record even if it was just an email. While serving out my last two weeks I save all emails to my personal hotmail account, I gathered as much hard copy evidence I could get to support my claims. I filed this all with the OSC.

This was my experience at the Biloxi VA hospital. I did not write everything as it would have been to long of a report of my experiences there. I now only have one request and that is that my name be removed from the Gulf Coast Health Care System as a patient. I will pay out of pocket for my health care until I can mover to another reason of the country where I feel it would be safe to go to a VA Medical Facility.

Thank you


Jerry Woodward, MSG, U.S. Army, (RET).

The following is a copy of my initial ROC to the VA Police.

Statement to: Security Police

From: Jerry Woodward

I am making this statement on 18 April 2008. During my time of employment here at the VA, I have witnessed actions that I consider to be unethical and possibly not legal. These actions of my co-workers are listed below. I do need to mention that this only includes the staff members that have been here for many years and not Peter Storm or I.

1. All are clamming to be at work for 9 hours a day on a compressed work schedule, while not being here even the 8 hours. Then taking a comp day for working a compressed work schedule every other week, or working that day as overtime. Working on weekends as over time while not doing much work during normal work time.
2. Making comments about being able to buy anything like computers as if it is a repair part. I have seen what I think was one of them using a government credit card to buy a speaker set for a computer and then take it home and return with the old speakers from home to be used in the shop. I believe Brian did this in Feb 2008 at Radio Shack with his GOV credit card. I may be wrong but it looked like a GOV credit card to me and he quickly put it away when he seen me looking at it.
3. Claims that they can and have taken computers home after the hard drives have been removed. I am sure the property should be disposed of through proper channels and through DRMO.
4. Claims they can buy tools and take them home. Not just a tool, but entire tool kits or boxes. Brian has told Peter it is ok for him to take tools home and even a full tool box if he would like. Peter declined on the offer then told me about it.
5. I found a box of dental hand pieces under the work bench I was given to work at and Brian Wainscott said they belonged to Mark Reyes for his private business. I am not sure if they were at one time property of the VA or if Marc was using time, tools and parts here at work or even possibly sending them into the VA depot to be repaired and then re-selling them as part of his business he owns and operates on government time. This has been going on for many years according to Ray. I am just not clear why personal equipment for his private business would be here in the shop.
6. I was offered the opportunity to work 7 hours and get paid for one hour it takes me to drive here making an 8 hour work day. I think it is common here in the shop. Not sure if that can be done in the VA system?
7. Marc called Brian one day to get help on working on a school sprinkler system while getting paid to be here and claiming he was not going to make the time up or take time off because Marc called him to do it. Marc I think was off that day while Brian was on duty here.
8. Brian leaving at or before noon most of the time. Not sure if this is leave, but Ray saying no, Brian and Mark always leave when they want to and that he also leaves when he wants to with out taking time off. Ray comes in late every week and clams he has to look in on his mother, however I think he is on the clock.
9. Ottis Bradley saying he comes in early and leaves early, however, Peter said OJ has not been here early any of the days he came in early. At least not at 6 am. I'm not sure why he comes in at 6 am when most companies would be closed and he would not be able to place orders at that time.
10. Brian coming in and working 14 hours over time to move all the books on equipment in the shop on the weekend. This is all over time hours and could have been done during normal work time. I'm not sure, but I think it was all time and a half. I think a lot of working over time on weekends is being reported by all.
11. A master key was given to us that is not a legal copy. This key will open any and every door. Brian said he found it. We have turned in the copy with this report.

12. Reports being given that do not reflect the true number of open work orders here in the shop. The numbers should be reflected in the EOC and Patient Safety meetings.

The following is a list of things I think need to be addressed as well.

1. Test equipment used on the equipment we inspect not being used at all and the guys are just placing PM stickers on the equipment. Some do not seem to know how to use the test equipment at all, and even if they did, the test equipment I have seen has not been checked out for as much as 20 plus years and this voids the checks that would have been done for all of these years. Some test equipment has no stickers that it has ever been re-calibrated and still this equipment is used to check out Life Support medical Equipment.
2. Life support equipment not being checked in the month it is due.
3. Brian did not do any of his PMs in the month of March and this was his job to do the PM list for March 2008. Life support Equipment did not get done and he took a lot of time off and it could have been without clocking out and Mark did not tell him he needed to get the work done. Instead they both seemed to leave everyday without saying anything to anyone and now Brian is on a week of vacation time.
4. All of the old guys take their jobs for granted and do what they want to without anyone managing them without following rules and regulations that insure patient safety. I am a Veteran and I now have requested my medical care be moved to this hospital. I may re-think this as I know now how the work has been getting done on the equipment in this hospital.
5. Marc seems to be in a situation where he can not force anyone to do work. He seems to be in a situation in his new job where the other guys here have the goods on Marc and he is in a position now where he is the manager without the ability to tell them what to do. If he tried, they would rebel and he seems to be unable to tell them to do anything making him unable to be a manager. Ray comes in everyday, reads the news paper, books and then sleeps in a recliner in the shop during lunch and then some. Marc complains about Ray but never will tell Ray he is not doing enough in the shop, he only complains to us about him. To me this is lack of management on Marc's part and only happens because Ray has the goods on Marc.
6. Reports being given that do not reflect the true number of open work orders here in the shop. The numbers should be reflected in the EOC and Patient Safety meetings. Marc said he reports the numbers he wants to because no one knows how to use our program to check his numbers.
7. Brian stating that he tells our manager Marc what to do and Marc doing it and that Marc is only a figure head and can not make a decision. This seems to be true. Marc is a new manager and I think it may be his first time in many years being placed in charge of other people and resources. The problem is he has been implicated by his co-workers that have been here for a long time as being guilty of all of these things and promoting it in the shop.

I think the guys here are good people that have gone down the wrong path. I think the last manager here was not one to enforce rules and have taught the guys that this can be done without being caught. I would like to stay here and work, however, I think the best thing would be to start the job searching all over again.

I also think someone should go to their homes and check for tools, computers and other VA owned equipment.

Charge cards statements should be re-looked at to account for these types of orders.

A system to monitor when they come and go should be put in place.

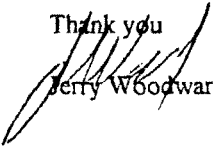
Time sheets should be checked and compared to the times the people come and go over a long period of time. They all use the door by the loading dock and swipe their badge to enter the Bld. This can be checked.

If you to contact me, please use my cell number 251-776-3681.

I need to add that on My 25th Wedding Anniversary, 18 March 2008 I took off 2 days because I had not yet earned any vacation time as a new employee and I have worked during breaks, lunches and other times to make up this time. I was told to make up the time and I have already made it up and then some. However, I plan on working two days and using two days vacation time so there is not question because these guys are gone so much, they never see me leave most of the time.

Also, I am sure I am leaving some things out because I am trying to do this as fast as possible.

Thank you


Jerry Woodward

June 15, 2007

MEDICAL EQUIPMENT MANAGEMENT PROGRAM

1. **PURPOSE:** The purpose of this memorandum is to define the procedure by which medical equipment shall be evaluated for inclusion in the Medical Equipment Management Program (MEMP).

2. **POLICY:** The MEMP shall be used as a method to assess and control the clinical and physical risks of medical equipment used at this health care system. Equipment shall be included in this program based upon function, risks, maintenance requirements, and equipment incident history. All equipment categories shall be evaluated for inclusion in the program using the attached "Medical Equipment Management Program Scoring Sheet". Facilities Management Service (FMS), Biomedical Engineering (BME) staff shall maintain evaluation process documentation of items included in the MEMP. Equipment included in the MEMP:

- a. shall have periodic inspections (preventive maintenance at intervals not to exceed one year);
- b. shall have written preventive maintenance procedures;
- c. shall have documented evidence of inspections being performed;
- d. shall be designated in the Automated Engineering Management Service (AEMS)/Medical Equipment Reporting System (MERS) computer inventory;
- e. shall be evaluated for inclusion in the user-training program;
- f. shall have all work orders against the equipment documented in the AEMS/MERS computer system. (This documentation may be used for identifying equipment failures and user errors, which have or may have an adverse effect on patient safety or quality of care); and
- g. shall have service requirements entered by the using service upon medical equipment malfunction, with the request being sent via electronic work request.

3. **ACTION:**

- a. BME staff shall inspect all medical equipment, regardless of ownership, brought into the health care system.

b. At the time of incoming inspection, medical equipment shall be evaluated for inclusion in the MEMP. Such evaluation shall be documented using the Medical Equipment Management Program Scoring Sheet (Attachment A).

(1) If this category of medical equipment has been previously evaluated and accepted for inclusion in the program, the item shall be included in the program. If this type of medical equipment was previously excluded, the item shall be excluded.

(2) If this category of medical equipment was not previously evaluated, the Biomedical Supervisor shall be responsible for evaluating the equipment for inclusion, using the Medical Equipment Management Program Scoring Sheet. The completed scoring sheet will be maintained in the BME Shop.

c. Medical equipment items, which are included in the MEMP, shall have preventive maintenance (PM) assigned and a procedure for inspection of the item shall be adopted or drafted prior to the first scheduled PM inspection. Such procedure shall be based upon recommendations from manufacturers, published guidelines from the American Hospital Association, Association for the Advancement of Medical Instrumentation, Emergency Care Research Institution, etc., or drafted by qualified technicians. PM schedules may be adjusted upward or downward depending on usage of equipment, changing codes, and standards or equipment history. PM results shall be recorded in AEMS/MERS via a PM work order and become part of the recorded equipment history.

d. A current, accurate, and unique inventory will be kept of all medical equipment included in the MEMP, regardless of ownership or purpose. Such inventory is indicated by a "yes" in the Joint Commission on the Accreditation of Healthcare Organizations field and MEMP under the Management Program Type Fields of the Equipment Inventory Program of AEMS/MERS.

4. RESPONSIBILITIES:

a. The **Facilities Management Officer (FMO)**, and/or his designee, shall be responsible for:

- ✗ (1) ensuring the medical equipment management inventory is accurate and currently maintained;
- < (2) ensuring all new medical equipment evaluations for inclusion/exclusion to the MEMP are kept on file and accurately completed; and
- < (3) ensuring corrections to the AEMS/MERS fields for program inclusions, equipment data, and PM programs are accomplished in a timely manner.

b. The **Biomedical Supervisor** shall be responsible for:

(1) reviewing and evaluating incoming medical equipment for inclusion/exclusion into the MEMP;

(2) forwarding documentation of medical equipment evaluation to the individual responsible for maintaining entries in the AEMS/MERS program;

(3) tracking device recalls, equipment service reports, PM completion, work requests, incident reports, etc., which may have an adverse effect on patient safety and the quality of care. All relevant information will be forwarded to the Patient Safety and Environment of Care Committee;

(4) ensuring that corrective actions to alleviate these problems are sufficient and that such actions are monitored and reported to the Patient Safety and Environment of Care Committee; and

(5) assisting in the procurement of backup equipment by means of spare equipment in alternate locations or manufacturer loaners.

c. The **owning services** shall be responsible for:

(1) the familiarity of this program and for cooperating with BME staff and Acquisition & Materiel Management (A&MM) Service to keep the Medical Equipment Management and PM programs current;

(2) ensuring the FMO and/or BME staff is notified immediately upon receipt of new/replacement expendable medical equipment for inclusion/exclusion in the MEMP Inventory and to meet the requirements of acceptance testing;

(3) reporting all medical equipment malfunctions with a work order. In the event the malfunction involves a medical emergency, the using service shall seek immediate, appropriate medical assistance then notify BME staff via telephone at ext. 5720, or the FMS, Customer Service Help Desk at ext. 5721; and

(4) ensuring that all medical equipment has been properly cleaned and decontaminated prior to servicing by BME staff.

d. The **caregiver** is responsible for ensuring patient safety is not compromised. When medical equipment fails and emergency clinical intervention is necessary, the caregiver shall initiate the code process (referenced in Memorandum No. 11-46, Medical Emergencies/Codes and Maintenance of Emergency Crash Carts) and conduct all appropriate measures.

e. The **Patient Safety and Environment of Care Committee** shall be responsible for verifying the effectiveness of corrective actions, as well as continued monitoring of problem areas within this program.

f. The **Chief, Acquisition & Materiel Management Service**, shall be responsible for ensuring that the FMO, and/or the BME staff is notified immediately upon receipt of new/replacement non-expendable, leased, or rented medical equipment to facilitate evaluation for inclusion in the MEMP Inventory and to meet the requirements of acceptance testing. All capital non-expendable, leased, or rented equipment data shall be entered into the AEMS/MERS equipment inventory accurately and input in a timely manner.

5. **DEFINITIONS:** Medical equipment shall be defined as any equipment that is used in the therapy, diagnosis, or analysis of patient care.

6. **REFERENCES:** Memorandum No. 11-46, Medical Emergencies/Codes and Maintenance of Emergency Crash Carts.

7. **RESCISSION:** Memorandum No. 19-05-05, dated June 7, 2005

8. **RECERTIFICATION:** The Facilities Management Officer (18) is responsible for recertification of this memorandum on or before the last working day of May 2010.

Charles E. Sepich, FACHE
Director

Attachment

Medical Equipment Management Program Scoring Sheet

EQUIPMENT FUNCTION:

<u>Therapeutic</u>	
Life Support	10
Surgical and Intensive Care.....	9
Physical Therapy and Treatment.....	8
<u>Diagnostic</u>	
Surgical and Intensive Care Monitoring.....	7
Additional Physiological Monitoring and Diagnostic.....	6
<u>Analytical</u>	
Analytical Laboratory.....	5
Laboratory Accessories.....	4
Computer and Related.....	3
<u>Miscellaneous</u>	
Patient Related and Other.....	2
Research and Office Equipment.....	1

PHYSICAL RISKS ASSOCIATED WITH CLINICAL APPLICATION

A device malfunction could result in:

Patient Death.....	5
Patient or Operator Injury.....	4
Inappropriate Therapy or Misdiagnosis.....	3 or 2
No Significant Risk.....	1

MAINTENANCE REQUIREMENTS

Extensive.....	5 or 4
Average.....	3
Minimal.....	2 or 1

EQUIPMENT CATEGORY: _____

1. Equipment Function Score....._____
 2. Physical Risk Associated with Clinical Application Score....._____
 3. Maintenance Requirements Score....._____
- Total Score** _____

IF TOTAL SCORE IS LESS THAN 12:

4. Does history warrant inclusion?.....Yes _____ No _____
5. Should equipment be included for required electrical safety inspections?.....Yes _____ No _____
6. Is score critical for any of the criteria?
(Function 9/10; Risk 4/5; Maintenance 4/5.....Yes _____ No _____

INCLUDE/EXCLUDE **Scored By:** _____ **Date:** _____

Comments: _____



DEPARTMENT OF VETERANS AFFAIRS
Office of Inspector General
Criminal Investigations Division
1600 E. Woodrow Wilson Ave.
Jackson, Mississippi 39216
(601) 364-7287

July 11, 2008

Reference #: 2008-01482-ID-0129

Charles Sepich, Director
 VAMC Biloxi, Mississippi
 400 Veterans Ave.
 Biloxi, Mississippi 39531

Dear Mr. Sepich,

Subject: Brian A. WAINSCOTT, VA employee, Bio-Medicine Department, VAMC Biloxi, Mississippi, and Marcos R. REYES, VA Supervisory employee, Bio-Medicine Department, VAMC Biloxi, Mississippi

This letter will serve to advise you that an investigation of the above stated Subject(s) was conducted by the Department of Veterans Affairs (VA), Office of Inspector General (OIG), Jackson Resident Agency. The investigation **DID** provide evidence that fraudulent activity **DID** occur. However, the United States Attorneys Office, Southern District of Mississippi, Gulfport, Mississippi determined that criminal prosecution was not warranted. **Therefore, this case has been turned over to you to take whatever action you deem necessary. This office requests that you provide it with documentation to support whatever administrative action taken, or not taken, in this matter.**

This investigation was worked jointly with the VA Police, VAMC Biloxi, Mississippi as the lead agency. There were three major allegations that initiated this investigation, Government Credit Card Abuse, Theft in the form of leave abuse, and failure to test medical equipment properly.

The investigation **DID** substantiate that there was theft through intentional leave abuse by REYES and WAINSCOTT.

The investigation further substantiated some systemic problems related to the testing of medical equipment. However, intent could not be substantiated.

The investigation did **NOT** substantiate Government Credit Card abuse. Though there were procedural problems and some questionable purchases, there was not enough evidence to show intentional abuse or theft.

Due to privacy issues, no further details can be provided at this time. However, you can obtain the Comprehensive Report of Investigation associated with this case by making a request accordingly to our Privacy Office in Washington, D.C.

For assistance in this matter, or if you have any other questions or concerns, please contact Special Agent (SA) Boyd Lawrence at 601-364-7287 or cell phone 214-208-0608.

Sincerely,



John P.
John P. McDermott
Special Agent in Charge
South Central Field Office

~~CCC~~ Little to none of this is being done.
This is the VA's own Policy.

Biomedical Engineering Section Policy No. 19F-05-05

August 5, 2005

Office of Biomedical Engineering Program Director
VA Gulf Coast Veterans Health Care System
Biloxi, MS 39531

Subject: Medical Equipment Acceptance Procedure

1. **PURPOSE:** This policy defines the procedure required for new medical equipment incoming acceptance testing by Biomedical Engineering, as well as procedures for inspection, maintenance, preventive maintenance, and repair of equipment in the Equipment Management Program.
2. **POLICY:** It is the policy of Biomedical Engineering to perform incoming acceptance testing, inspection, maintenance, preventive maintenance, and repair of equipment in the Equipment Management Program in compliance with specifications, as called forth below. It is also the policy of the medical center that the Biomedical Engineering section, prior to purchasing, reviews all requests for the procurement of medical equipment.
3. **ACTION:** Employees performing the incoming acceptance testing will fill out a New Equipment Check-In Sheet for each piece of equipment. The information will be as complete and accurate as practical and will be used as a basis for equipment inventory and PM scheduling.
 - a. **Equipment Identification:**
 1. Copy of all applicable information from the purchase order including vendor's name and address; and
 2. Manufacturer, model, and serial number are to be obtained directly from the equipment.
 - b. **Safety and Operational Inspection:**
 1. Record results of the inspections in the space provided;
 2. For vendor assembly and setup, attach vendor service report; and
 - c. **PM Program Evaluation/Assignment**
 1. Assign an equipment category from the AMES/MERS equipment category file to the equipment;

2. If the equipment does not fall into any of the current categories, an Equipment Program Evaluation Sheet will be completed by the Biomedical Program Manager (BPM).
3. If a current equipment category is applicable, recommend whether the standard PM for that device should be used. If not, recommend the proper PM; and
4. If more than one level of PM is required, list the recommended frequency, standard hours, and PM procedure for each level.
 - a. Perform electrical safety checks and record the results.
 - b. Perform an operational check as per the manufacturer's specifications and record the results.
 - c. Examine the user and service documentation/manuals provided with the new equipment for completeness and content quality. Missing information is to be reported to the BPM. The BPM is to coordinate with Acquisitions and Material Management (A&MM) obtaining proper documentation.
 - d. One copy of the operator manual and service manual are to be maintained in Biomedical Engineering; and one copy of the operator's manual is to accompany the equipment.
 - e. Complete an incoming inspection work order.
 - f. The BPM will review the New Equipment Check-In Sheet and make a determination to accept or reject the equipment. The BPM will notify A&MM if the equipment is rejected and document the reason on the check-in sheet. A copy of the sheet will be forwarded to the using service and A&MM.
4. **RESPONSIBILITIES:** The Biomedical engineering Section will be responsible for incoming acceptance testing and inspection of all medical equipment used at the medical center prior to being placed into service. Biomed personnel will perform routine and preventive maintenance as required by the Equipment Management Program.
 - a. The BPM is responsible for ensuring all medical equipment inspections, repairs, maintenance, and preventive maintenance actions are performed in compliance with specifications applicable to the equipment. It is the BPM's responsibility to ensure that the Biomedical Technicians have sufficient training, materials, and tools to perform their jobs as required. It is also the BPM's function to review all requests procurement of new or replacement equipment for input concerning maintenance, training, and compatibility with other equipment or treatment modalities.

b. The Biomedical Technicians are responsible for performing inspections, maintenance, preventive maintenance, and repair to equipment in the Equipment Management Program as specified by:

1. NFPA 99, Health Care Facilities
2. Maintenance Management for Medical Equipment (MMME), by the American Society for Hospital Engineers
3. Association for the Advancement of Medical Instrumentation (AAMI), Standards and Recommended Practices
4. Manufacturer's Operation and Maintenance Guidelines
5. Medical Equipment Maintenance in Hospitals, by the American Society for Hospital Engineers
6. Health Device Inspection and Preventive Maintenance System by ECRI

c. Inspections, maintenance, preventive maintenance, and repair references will be documented on the work order for all equipment included in the Equipment Management Program. The technician performing the maintenance will indicate on the work order the reason for the procedure (i.e. operator error, malfunction, routine maintenance, etc.).

5. RESCISSION: Engineering Service policy no. 35

6. RECERTIFICATION: August 2008

F. W. Schmitt
Biomedical Engineering Program Director

Distribution:

All Biomedical Engineering Section Employees
Chief, Information Management Service

Attached is one of the stickers I kept from the test equipment at the Biloxi VA Hospital. This shows the date it was last inspected and the due date as to when it needs to be re-inspected would be one year latter.

Cal. Sticker
Model: Gould
By: MJD
Date: 7/86

7/86

July - 1986

24 years old

	A	B	C	D	E	F	G	H	I	J
1	FY08 Action Items Suspense Log									
2	Date Email received from (00)	Action Item Number	SUBJECT	CC'd To	Assigned To	DUE DATE to Director	Date FMS response placed on share dr.	Date Director submitted to VISN	Responded by (Svc) other than FMS	Printed & Filed ✓
3		1	BIOMEDICAL EQUIPMENT MANAGEMENT REORGANIZATION	CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
4		2	ACCOMPLISH BACKLOG OF MEDICAL SYSTEMS PREVENTIVE MAINT GCVHCS	CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
5		3	CONTRACT ADDITIONAL BIOMEDICAL ENGINEERS	CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
6		4	PURCHASE ADDITIONAL BIOMEDICAL TEST EQUIPMENT	CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
7		5	WORK AREA REDESIGN	CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
8		6		CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
9				CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
10				CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
11				CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
12				CHIEF ENGINEER	SUPV BIOMED ENG	JULY 13 2008				
13										
14			100% INVENTORY OF ALL MEDICAL EQUIPMENT IN FACILITY ON INVENTORY.							
15			PERFORM INCOMING INSPECTIONS ON ALL EQUIPMENT IN FACILITY AND PUT EQUIPMENT ON A PM SCHEDULE							
16			RELOOK AT EQUIPMENT THAT HAS RECENTLY CAME OFF CONTRACT AND ACCESS IF ANOTHER CONTRACT IS NEEDED							
17			PROVIDE TRAINING FOR NEW BMERMER ON EQUIPMENT IN HOSPITAL							
18			ORDER MISSING MFG LITTURE							
19			INSURE ALL LIFE SUPPORT EQUIPMENT IS PM'ed IN THE MONTH DUE.							
20			CONDUCT MORNING OF WEEKLY MEETINGS IN THE SHOP TO HELP STAY INFORMED							

This is the list to fix everything that they said they did not have to show the Biomedical Engineers from the shop office.

	A	B	C	D	E	F	G	H	I	J
21			DEVELOP METHOD OF TRACKING RENTED, LEASED OR LOANED EQUIPMENT							
22			ENSURE ALL JOINT COMMISSION STANDARDS ARE BEING ACCOMPLISHED							
23										
24										
25										
26										
27										
28										
29										
30										

NEW EQUIPMENT CHECK-IN SHEET

Equipment Identification:

Generic Name: enteral pump PM #: 38732
Mfg: quantum Vendor: same Model:50598 Serial #: 1051919
Owning Service: a&mm Room #: 3d110 Bldg #: 3 Division: BXD
Purchase Order #: Cost: \$0

Safety & Operational Inspection:

Ground Resistance: .075mΩ
Electrical Leakage: On + 0 On - 0 Off + 0 Off - 0 *va*

*More test
are needed
than this*

Operational/Functional Check (Patient Equipment): Pass Fail

Operator/Service Manuals:

Set Up/Assembled By: BME Tech Vendor

Comments:

PM Program Evaluation/Assignment:

Equipment Category: Life Support Item

Is this a New Equipment Category? Yes No

PM Assignment: Responsible Shop: BME Shop

Starting Month: Frequency: Monthly Estimated Hours:

PM Procedure: MEMH MMME VHA Directive VISN Policy VAGCVHCS Policy

DM&S Supplement, MP-3 NFPA-99 "Health Care Facilities" JCAHO NEC AHA

Accepted Not Accepted Tech Signature: Date:

BME Supr Review: Date:

Reason for not accepting:

*This is a Initial Inspection form
more made this & it is ~~more~~ not right.
No where to document all readings.*

JOINT Commission Standards

Hide

G. Medical Equipment Management

A. Standard

EC.6.10 The organization manages medical equipment risks.

EC.6.20 Medical equipment is maintained, tested and inspected.

B. Rationale

EC.6.10 Medical equipment is a significant contributor to the quality of care. It is used in treatment, diagnostic activities and monitoring of the patient. It is essential that the equipment is appropriate for the intended use; that staff, including licensed independent practitioners (LIPs), be trained to use the equipment safely and effectively; and that the equipment be maintained appropriately by qualified individuals.

C. Elements of Performance

EC.6.10

1. The organization develops and maintains a written management plan describing the processes it implements to manage the effective, safe and reliable operation of medical equipment.
2. The organization identifies and implements a process(es) for selecting and acquiring medical equipment.

Note: The acquisition process includes initially evaluating the condition and function of the equipment when received and evaluating the training of users before use on patients.

3. The organization establishes and uses risk criteria for identifying, evaluating and creating an inventory of equipment to be included in the medical management plan before the equipment is used. These criteria address the following:

- Equipment function (diagnosis, care, treatment and monitoring).
- Physical risks associated with use.
- Equipment incident history.

Note: The organization may choose not to use risk criteria to limit the types of equipment to be included in the medical equipment management plan, but rather include all medical equipment.

4. The organization identifies appropriate strategies for all equipment on the inventory for

achieving effective, safe and reliable operation of all equipment in the inventory.

Note: Organizations may use different strategies as appropriate. For example, strategies such as predictive maintenance, interval-based inspections, corrective maintenance or metered maintenance may be selected to ensure reliable performance.

5. The organization defines intervals for inspecting, testing and maintaining appropriate equipment on the inventory (that is, those pieces of equipment on the inventory benefiting from scheduled activities to minimize the clinical and physical risks) that are based upon criteria such as manufacturers' recommendations, risk levels and current organization experience.
6. The organization identifies and implements processes for monitoring and acting on equipment hazard notices and recalls.
7. The organization identifies and implements processes for monitoring and reporting incidents in which a medical device is suspected or attributed to the death, serious injury or serious illness of any individual, as required by the Safe Medical Devices Act of 1990.
8. The organization identifies and implements processes for emergency procedures that address the following:
 - What to do in the event of equipment disruption or failure.
 - When and how to perform emergency clinical interventions when medical equipment fails.
 - Availability of backup equipment.
 - How to obtain repair services.

EC.6.20

1. The organization documents a current, accurate and separate inventory of all equipment identified in the medical equipment management plan, regardless of ownership.
2. The organization documents performance and safety testing of all equipment identified in the medical management program before initial use.
3. The organization documents maintenance of equipment used for life support that is consistent with maintenance strategies to minimize clinical and physical risks identified in the equipment management plan (see EC 6.10).
4. The organization documents maintenance of non-life support equipment on the inventory that is consistent with maintenance strategies to minimize clinical and physical risks identified in the equipment management plan (see EC 6.10).
5. The organization documents performance testing of all sterilizers used.
6. The organization documents chemical and biological testing of water used in renal dialysis and other applicable tests based upon regulations, manufacturers' recommendations and organization experience.

D. Sample Management Plan

1. **Purpose.** The mission of this Medical Center is to provide a safe, secure and therapeutic environment at our main facility and at off-facility program sites for all patients, staff and visitors. Consistent with this mission, the Medical Center has established and provides ongoing support for

- the Medical Equipment Management Program described in this plan. The purpose of the Medical Equipment Management Plan is to design a program to support a safe patient care and treatment environment at this Medical Center by managing risks associated with the use of clinical equipment technology. The program includes processes for selecting and managing medical equipment designed to assure safe and appropriate support of patient care services. The selection and management processes are based on the risks associated with the equipment. Risk management strategies include training, education and competency evaluation of individuals who maintain and use medical equipment, as well as appropriate inspection, testing, maintenance and repair.
2. **Scope.** The facility has an Environment of Care Committee (EOCC) consisting of a cross representation of the facility's staff. The EOCC monitors training and competence of staff and assesses conditions of the physical plant, grounds and equipment through building inspections, environmental rounds, medical equipment inspections and various performance improvement initiatives. Through review of reliable information, management is able to make the best decisions regarding medical equipment concerns and is able to evaluate equipment performance related to key issues with opportunities for improvement. The EOCC monitors and evaluates all medical equipment issues. It takes action and makes recommendations to the facility leadership, including the Director who is a member of the Executive Board. The EOCC may issue assignments to committee members and non-committee staff for follow-up actions/improvements and completion of reports.
 3. **Goals.**
 - a. Comply with accepted standards of medical equipment safety.
 - b. Provide a safe, secure and therapeutic environment for patients, staff and visitors.
 - c. Integrate knowledge of the medical equipment program into daily operations.
 - d. Identify opportunities to improve performance.
 4. **Organization and Responsibility.**
 - a. The *Director* receives regular reports on activities of the Medical Equipment Management Program from the EOCC. The Director reviews reports and, as appropriate, communicates medical equipment related concerns about identified issues and regulatory compliance.
 - b. The *Director* reviews reports and, as necessary, communicates concerns about key issues and regulatory compliance to appropriate departments, services and staff. The administration collaborates with appropriate departments, services and staff to establish operating and capital budgets for the Medical Equipment Management Program.
 - c. The *Biomedical Manager* assures that the medical equipment maintenance program is implemented in all key clinical areas. Program activities including tracking of rental or leased equipment, warranty repairs, contract services and the activities of specialty contractors providing services to other departments such as radiology, laboratory, respiratory care and surgery and anesthesia are also managed.

The *Biomedical staff* implements the in-house medical equipment maintenance program and tracks the maintenance provided by original equipment manufacturers and other contractors who provide the maintenance and repair services for specific items of equipment.
 - d. The *Director* authorizes key staff to take immediate and appropriate action in the event of an emergency. An emergency is a situation that poses an immediate threat to life or health, or threatens to damage equipment or buildings.
 - e. *Service Line, program and site managers* orient their new staff to the department and, as

appropriate, to job and task specific uses of clinical equipment. When requested, the Clinical Engineering Department provides assistance.

- f. *Individual staff members* are responsible for learning and following job and task specific procedures for safe operations. They are also responsible for learning and using reporting procedures.

5. ***Processes of the Medical Equipment Program.***

a. ***Selection and Acquisition.*** (EC.6.10.2).

- 1) The *Engineering Manager* has overall responsibility for coordinating the clinical equipment selection and acquisition process. *Department/Service Line managers and supervisors*, as appropriate, collaborate to select and acquire medical equipment and develop recommendations about equipment to purchase. The *Acquisition/Logistics Manager* coordinates vendor negotiations and ensures clinical equipment considered for purchase meets appropriate standards of performance and safety.
- 2) The *Directors of Biomedical Engineering and Plant Operations* work with design professionals and clinical staff to identify needs for space and support of new equipment. They also manage the commissioning of new equipment. The commissioning process includes assembly, installation and testing of new equipment.
- 3) The *managers of clinical departments* with new equipment collaborate with materials management, Biomedical Engineering and equipment suppliers to assure appropriate education and training are provided to all initial users of the equipment and a program for training additional future users is developed. The training program for future users includes a process for developing qualified trainers.
- 4) Capital equipment requests for clinical equipment are included as part of the annual budget process. The Director has final approval over all new clinical equipment purchases. The Acquisition and Materiel Management department maintains documentation related to the selection and acquisition process.

b. ***Criteria and Inventory.*** (EC.10.3)

- 1) Medical equipment is included in the medical equipment program inventory based on written risk criteria established by the Medical Equipment Sub-Committee and approved by EOCC. Criteria for inclusion in the program, as applied by the Medical Equipment Sub-Committee, include the equipment function (diagnosis, care, treatment, monitoring), physical risks associated with use, incident history, maintenance requirements and equipment failure history. The inventory is maintained by *A&MM/Logistics/Biomedical Engineering*.
- 2) The risks identified using the criteria are used to assist in determining the strategy for maintaining, testing and inspecting medical equipment. Additionally, identified risks are used to guide the development of training and education programs for staff that use or maintain the equipment.
- 3) All medical equipment is screened at the time of delivery. Also, appropriate training and testing of new equipment takes place prior to use on patients. Equipment requiring a program of planned maintenance is listed as part of a maintenance inventory. The list includes equipment maintained by the in-house program and equipment maintained by vendors.

c. ***Maintenance Strategies.*** (EC.10.6.4)

- 1) The *Chief Biomedical Engineer* evaluates all equipment used for the diagnosis, treatment and

monitoring of patients to determine the appropriate maintenance strategy for assuring effective, safe and reliable use, as well as maximum useful life. The strategy selected is based on manufacturer recommendations, accreditation or regulatory requirements, local operating experience and equipment design. The determination of the appropriate strategy is made as part of the initial evaluation of equipment.

2) The strategies include:

- Interval testing based on specified intervals between tests, inspections or maintenance activity.
- Time based inspections, based on hours of use or other time of use processes. This strategy uses on-board clocks or event recorders to trigger specific tests, inspections or service.
- Corrective maintenance, based on a request for service or failure of the equipment to pass internal self-tests. Such equipment is subject to an initial test on receipt, and asset management.
- Other strategies based on the use of the equipment may include inspection immediate prior to each use for equipment used infrequently, borrowed or rented from vendors or others.

d. *Inspection, Testing, and Maintenance.* (EC.6.10.5)

- 1) Planned maintenance frequency is based on manufacturer recommendations, risk levels, accreditation or regulatory requirements and local operating experience. The maintenance frequency is determined at the equipment's initial evaluation but can be adjusted as experience provides more information.
- 2) A work order is used to manage the work for each planned maintenance event. Work orders are issued for maintenance performed by in-house staff and by contractors. The *Chief Biomedical Engineer* manages the work order generation and completion process. *Biomedical Engineering Technicians* perform requested work as assigned and close them out in the computer system when completed. Work done by outside contractors is tracked via work order entry to assure the work is completed in accordance with the terms of a contract.
- 3) In addition, *Biomedical Engineering* manages performance testing and maintenance of sterilizers and the dialysis water processing system.

e. *Hazard Notices and Recalls.* (EC.10.6)

- 1) The *Patient Safety Manager, Risk Manager, Chief A&MM and/or Chief Biomedical Engineering* are responsible for managing the medical equipment hazard notice and recall process. Product safety alerts, product recall notices, hazard notices, etc., are received from a variety of external sources. As part of the overall facility process, all medical equipment safety alerts, product recall notices and hazard notices are received and routed to A&MM and the Patient Safety Manager. The notice is circulated to impacted departments to determine if the medical center has any of the affected equipment. When a piece or type of equipment subject to a hazard notice or recall is identified appropriate, action is taken to address the hazard.
- 2) *Biomedical Engineering* supports the process by using the medical equipment inventory to screen known equipment for matches and by evaluating the relative severity of the risk. When conditions warrant, equipment is removed from service and replaced with a safe, effective substitute. In unusual cases when no substitute is available, Biomedical

Engineering provides support to users to ensure the identified hazard is minimized until it can be corrected.

- f. *Safe Medical Devices Act (SMDA) (EC.6.10.7)*. The *Risk Manager and/or Patient Safety Manager* is responsible for managing the Safe Medical Devices Act reporting process in the event of any device related incidents resulting in serious patient injury, illness or patient death. The *Risk Manager and/or Patient Safety Manager* uses the Sentinel Event Process to investigate and document reportable incidents. If a piece of medical equipment is involved in a sentinel event, then the EOCC will receive a summary report of the SMDA notification. The *Risk Manager/Patient Safety Manager* is also responsible for completing all reports and handling other communications with VA Central Office, medical equipment manufacturers and the Food and Drug Administration (FDA), as required by the Safe Medical Devices Act.
- g. *Emergency Procedures (EC.6.10.8)*
 - 1) The *Medical Equipment Sub-Committee* has overall responsibility for coordinating activities related to establishing and maintaining emergency procedures for the medical equipment program. Each *service line manager, program manager and site manager* using or maintaining medical equipment is responsible for coordinating the activities with regard to establishing emergency procedures. Emergency procedures contain specific procedures in the event of a medical equipment failure, clinical interventions, backup equipment and how to obtain medical equipment repair service.
 - 2) The emergency medical equipment procedures are reviewed by the *EOCC* and approved by the Director.
- h. *Medical Equipment Maintenance, Testing and Inspection (EC.6.20)*
 - 1) *Equipment Inventory (EC.6.20.1)*. The *Chief Biomedical Engineer* establishes and maintains a current, accurate and separate inventory of all equipment included in a program of planned inspection or maintenance. The inventory includes equipment owned by the medical center; leased, rented or loaned equipment; and personally owned equipment used for the diagnosis, treatment and monitoring of patient care needs.
 - 2) *Initial Performance Testing (EC.6.20.2)*. *Biomedical Engineering* manages the implementation of the program, i.e., planned inspection and maintenance. All equipment in the program is tested for performance and safety prior to use on patients.
 - 3) *Life Support Equipment Testing (EC.6.20.3)*. *Biomedical Engineering* assures that scheduled testing of all life support equipment is performed in a timely manner. Reports of the completion rate of scheduled inspection and maintenance are presented to the Safety Committee each quarter. If the completion rate falls below (**%), the Chief Biomedical Engineer will also determine the cause of the problem and make recommendations for addressing it.
 - 4) *Non-Life Support Equipment Testing (EC.6.20.4)*. *Biomedical Engineering* assures that scheduled testing of all non-life support equipment is performed in a timely manner. Reports of the completion rate of scheduled inspection and maintenance are presented to the Safety Committee each quarter. If the completion rate falls below (**%), the Chief Biomedical Engineer will determine the cause of the problem and make recommendations for addressing it.
 - 5) *Sterilizer Testing (EC.6.20.5)*. The (insert title/s) is/are responsible for testing and maintenance of all types of sterilizers used in the medical center. Records of load testing and regular maintenance are maintained by (insert titles). Any improper results are documented

as patient safety incidents and reported to the Risk Manager for evaluation and action.

- 6) Dialysis Water System Testing (EC.6.20.6). *Biomedical Engineering* is responsible for maintenance of dialysis equipment used in the medical center. The program of maintenance includes regular cleaning and disinfection of all dialysis equipment and testing for compliance with biological and chemical standards for the dialysis water supply. All out-of-range results will be documented as patient safety incidents and reported to the Risk Manager for evaluation and action. Any event resulting in a patient injury or death will be treated as a Sentinel Event.
 - i. *Reporting Environment of Care Activities.* (EC.9.10.1). The *Chief Biomedical Engineer* reports problems, failures and user errors to the EEOC quarterly. The reports summarize findings of incident reports, maintenance and repair activities, hazard notices and recalls and other information of interest.
 - j. *Performance Monitoring* (EC.9.10.3).
 - 1) The *Chief Biomedical Engineer* manages the Medical Equipment Program's performance measurement process and is responsible for preparing quarterly reports of performance and experience for the Safety Committee. The reports include ongoing measurement of performance, a summary of hazard notices and recalls acted on during the quarter, and summary reports of incidents including the results of any Root Cause Analysis of Sentinel Events.
 - 2) The *Chief Biomedical Engineer* establishes performance indicators to objectively measure the effectiveness of the Medical Equipment Program and determines appropriate data sources, collection methods and intervals, analysis techniques and report formats for performance improvement. The performance measurement process is one part of the evaluation of the effectiveness of the Medical Equipment Program. A performance indicator is established to measure at least one important aspect of the Medical Equipment Program. The current performance improvement standard for the Medical Equipment Program is: (List).
 - k. *Annual Program Evaluation* (EC.9.10.5)
 - 1) The *Chief Biomedical Engineer* is responsible for the annual Medical Equipment Program evaluation to examine the scope, objectives, performance and effectiveness of the Medical Equipment Program. The annual evaluation uses a variety of information sources including internal policy and procedure review, incident report summaries, Safety Meeting minutes, Safety Committee reports and summaries of other activities. In addition, findings by outside agencies (such as accrediting or licensing bodies or qualified consultants) are used. The findings of the annual evaluation are presented in a narrative report supported by relevant data. The report provides a balanced summary of the Medical Equipment Program performance over the preceding 12 months. Strengths are noted and deficiencies are evaluated to set goals for the next year or longer term future.
 - 2) The annual evaluation is presented to the Safety Committee for review and approval. Once the evaluation is finalized, the *Chief Biomedical Engineer* is responsible for implementing the recommendations in the report as part of the performance improvement process.
 - i. *Patient Safety* (EC.9.10.9). The *Medical Center Safety Officer* is responsible for working with the Patient Safety Officer to integrate Environment of Care monitors and response activities into the patient safety program. *Biomedical Engineering* supports this function by conducting risk assessments to identify threats to patient safety; evaluate patient safety concerns on an ongoing basis as appropriate; participate in the analysis of patient safety incidents; participate in the

development of material for general and job-related orientation and ongoing education; and participate in meetings of the Patient Safety Committee.

- m. *Management of EC Information* (EC.9.20.3). The *Chief Biomedical Engineer and the Safety Committee* collaborate to analyze Environment of Care issues. This process includes ongoing analysis of performance and aggregate analysis of environmental rounds, incident reports, maintenance activities and other issues. The results are used to manage the stability of current programs, to assess risks related to new programs and to identify opportunities for improvement.
- n. *Establishing Measurement Guidelines* (EC.9.20.5). The *Chief Biomedical Engineer* is responsible for identifying important measures of environmental safety, patient safety or program management. The measures are used to evaluate performance on an ongoing basis, to measure the success of the implementation of performance improvement activities or to develop an understanding of processes that are under-performing expectations.
- o. *Orientation, Training and Education* (HR.2.10)
 - 1) The medical center *Biomedical Engineering staff* participates in the new employee orientation program and department specific orientation training that includes information about inventory management, equipment maintenance and testing, as well as other related activities the department performs at the hospital.
 - 2) Each new member of the medical center patient care staff required to use medical equipment to fulfill job requirements participates in an orientation program that includes an overview of the general Medical Equipment Maintenance Program, procedures for reporting medical equipment problems and incidents and other general issues related to the use of medical equipment. New patient care staff also receive additional department-specific orientation that includes information about the safe, effective use of the equipment they use in the performance of daily patient care activities. This department-specific orientation is completed by new patient care staff prior to working independently with patients.
 - 3) At least annually, all staff of the medical center participate in continuing education and/or competency evaluation programs as part of their annual performance evaluation. The results of this evaluation are used to create a training plan for the upcoming year. Information specific to the Medical Equipment Program is included in the continuing education program.
 - 4) Contractors working at the hospital will provide clear definition of their training and competency management program; they will certify that all of their employees servicing equipment at the medical center meet their competency criteria. They will also provide a summary of their staff's training and education program used to ensure that their biomedical staff maintain their skills and improve their education.

6. **Performance Improvement Monitoring and Annual Evaluation.**

- a. *Performance Improvement Monitoring*. The *EOCC Chairperson* through the EOCC has overall responsibility for coordinating the ongoing performance monitoring and the performance improvement monitoring for each of the seven functions associated with Management of the Environment of Care. The EOCC Chairperson is responsible for all monitoring associated with the Medical Equipment Management Program.

The intent of establishing performance monitoring is to improve the Medical Equipment Management Program through objective measures of demonstrated performance. The results of measurement are reported through appropriate channels including the facility's leadership and, when appropriate, to relevant components of the facility-wide patient safety program.

Performance improvement is an important aspect of the Medical Equipment Management Plan.

Ongoing performance monitoring serves as an indicator of continued effectiveness of the medical equipment management program and is a mechanism to identify performance improvement opportunities.

- b. Annual Evaluation. The *EOCC Chairperson* has overall responsibility for coordinating the annual evaluation of each of the seven functions associated with Management of the Environment of Care. The *EOCC, EOCC Chairperson, Safety Manager or EMSC* is responsible for completing the annual evaluation of the medical equipment management program. An evaluation of the program’s objectives, scope, performance and effectiveness of the Medical Equipment Management Plan is included in each annual evaluation.

The *EOCC, EOCC Chairperson, Safety Manager or EMSC* utilizes a variety of source documents such as policy review and evaluation, incident report summaries, risk assessment activities, meeting minutes and statistical information summaries to complete the annual evaluation. In addition, other relevant sources of information are used, such as results of monitoring studies, reports from accrediting and certification agencies and goals and objectives.

The annual evaluation of the medical equipment management program is used to further develop educational programs, policies, performance monitoring and performance improvement.

The annual evaluation is reviewed and approved by the EOCC and is then presented to the Executive Committee, the Director and the Executive Board/Leadership Committee. Minutes or other means of communications by the Executive Board/Leadership Committee are received, reviewed and acted upon by the EOCC.

E. Sample Performance Measures

Background - An indicator, or measure, is the yardstick an organization uses to measure its performance. To be meaningful, an indicator measures a process or outcome that is particularly high risk, high volume or problem prone. Each indicator should have an accompanying goal (a target or a benchmark) that the organization wants to reach regarding this process or outcome.

An improvement activity is the course the organization follows to improve or to close the gap between its performance and its goals. Once the organization develops its yardsticks, or indicators, and uses them consistently for an adequate length of time, needed improvement activities will become apparent. In summary, a performance indicator is used to find out what needs fixing; an improvement activity is used to fix it.

Table 3-G-1

Medical Equipment Management (EC.6.10/EC.6.20)– Sample Performance Measures

Performance Measures		
EC Discipline	Medical Equipment (EC.6.10)	Medical Equipment (EC.6.20)
Performance Standards	Confirmed Medical Equipment Hazard Alerts are resolved within two weeks of notification	Patterns of user errors are identified and resolved.
Does this standard assess the effectiveness of?	<input type="checkbox"/> Staff knowledge and skills <input checked="" type="checkbox"/> Level of staff participation <input checked="" type="checkbox"/> Monitoring and inspection	<input checked="" type="checkbox"/> Staff knowledge and skills <input checked="" type="checkbox"/> Level of staff participation <input checked="" type="checkbox"/> Monitoring and inspection

	activities [X] Emergency and incident reporting [] Inspection, preventive maintenance, and testing of equipment	activities [X] Emergency and incident reporting [X] Inspection, preventive maintenance, and testing of equipment
Type of Indicator	Rate-based	Rate-based
Performance Target	Alerts are communicated and resolved, or temporary workarounds are implemented within two weeks of notification	1. User error work orders do not exceed 5 occurrences per equipment category quarterly. 2. 100% of user error patterns investigated and solutions implemented within 0-60 days.
Source of Data	Hazard Alert records	Medical Equipment history
Collection Schedule	Monthly	Quarterly
Reporting Schedule	Monthly to Healthcare Leadership Committee on Coordination of the Environment of Care (Safety Committee)	Monthly to Healthcare Leadership Committee on Coordination of the Environment of Care (Safety Committee)

F. Compliance Tips

1. Categorizing Equipment:

- a. Decisions to include or exclude equipment from the Equipment Management. The MEMP should be based upon risk:

Equipment Function
Physical risks associated with use
History (Incidents, Recalls, Failures, etc.)

- b. Separation of medical equipment into life support and non-life support groupings. Most VA sites should be able to easily add this clarification. Those using AEMS/MERS can sort the groups by the "Criticality" field. It might be wise to review equipment categories on each side of the dividing line and adjust their criticality to fit the desired group. Also, include an explanation of this mechanism in your Medical Equipment Management Plan.

2. Inspection and Testing:

- a. Life Support - Joint Commission requires a mechanism to deal with **all** devices in this category that will be inspected or have preventive maintenance performed on them. If the equipment is in use or can't be found, Biomedical Engineering must have a plan to address those issues. It can be formal (via e-mail, memo, etc.), or informal by notifying the user and providing incentives for notifying. One hospital succeeded exceedingly well by rewarding equipment finder' with chocolate. The mechanism must be documented, and it is wise to have a sample ready, as the

surveyor is almost guaranteed to ask how you deal with it.

- b. **Non-Life Support** - The mechanisms above apply as well to non-life support equipment; the main difference is a slight relaxation of the success ratio (from 100% to 90%).
3. **Maintenance Strategies:** Joint Commission encourages the use of alternate maintenance strategies. Take some time to research these methods. There are a number of sources with reports on various strategies. This issue is also discussed in the Medical Equipment Management Guidebook. (Caveat, some surveyors still expect hospitals to base preventive maintenance upon manufacturer recommendations -- be sure to document alternate strategies well.) Determining maintenance strategies depends upon failures:

Need/Benefit of Scheduled Maintenance
 Manufacturer Recommendations
 Organizational Experience

The Joint Commission is learning that *High Risk* does not always equal *High Maintenance*.
 Examples:

High Risk/Low Maintenance - Modular bedside monitoring system.

Low Risk/High Maintenance - Xray film processor.

The focus is increasingly on having a plan with maintenance strategies supported by data. These strategies can include:

Type	Example
Interval-based	Electrical Safety checks
Predictive maintenance	Replace Defib Batteries
Corrective Maintenance	Patient Monitor Displays
Metered Maintenance	Ventilators, CT tubes
Run to Fail	Pulse Oximeters
Sampling	Infusion Pumps
Self Checking	Public Access AEDs

To transition from traditional, interval-based maintenance, gather data to support your decision. Prior to 2007, consensus from the Environment of Care/Safety Committee was required. Since then, the Joint Commission decided that Biomedical Engineering is the subject matter expert, and can adjust maintenance strategies independently, as long as the data supports that decision (George Mills, AAMI keynote session, June 2007).

Use data from PMs performed in the past and equipment failure rates. Examples:

- PM effectiveness - Did the PM find any failures?
- Mean time between failures - How often has the equipment failed? In what manner did it fail (out of calibration, broken case, accessories damaged ...).
- Would the PM have caught this failure in time to prevent a patient incident?

Use this data to PM changes. Example - Reviewing PM statistics and failure rates for pulse oximeters.

- Never failed an electrical safety check.
- Always within calibration.
- Failure results in minimal patient risk.

- Failures are with the finger sensors, which fail completely, are easily spotted and replaced by the user.
4. **Inspection Tags and Stickers:** “The Joint Commission has no policy on inspection tags.” (George Mills, Joint Commission, Keynote session, AAMI Annual Meeting, June 2007.) There is no Joint Commission or VA national requirement for inspection tags. What is required is a mechanism or method for equipment users to be confident that the equipment they are using is safe and functional. Tags/stickers are an easy way to provide that reassurance. Other hospitals use different strategies, such as on-line access to equipment histories, and memos to using services to convey that reassurance. Use the strategy that works for your location, document it and test it to make sure it remains effective. If you have an alternate method that does work, please share it with your peers, either via e-mail or by supplying information to the Biomedical Engineer at CEOSH.
 5. **Incoming Inspections:** Why incoming inspections are still needed (and annual electrical tests may not be): Medical equipment is better designed and constructed than ever before, so why is testing before use still required? The field of maintenance engineering has developed failure models for equipment, based upon decades of gathering data. What they found is what is commonly called the bathtub curve. In that, they found most failures occur due to manufacturing defects and very early in the life of the equipment (also known as infant mortality). Within a year of use, most failures are uncovered and, after resolved, stayed stable until wear and tear on mechanical components increased failure rate. Outside of electromechanical systems, such as vents and X-ray systems, mechanical wear and tear are virtually non-existent for the life of many medical devices. Incoming inspections uncover the majority of defects, and most of the rest come to light within the warranty period, before PMs would start.
 6. **Compliance with EC.6.20.3:** The focused review of PMs will likely be the result of the exclusion of Life Support Equipment from the Equipment Management Plan or other indicators that the program is fundamentally flawed. This is intended to prevent what Joint Commission is calling “train wrecks,” i.e., programs obviously not following good practices. Sample triggers (train wrecks) include:
 - One try to PM a ventilator; then letting it go without PM (i.e., no follow-up plan).
 - Equipment in use, just acquired and hasn’t been inspected before use, and is not assessed for inclusion or exclusion in the equipment management program.
 - Third-party contractor discontinued, and no plan to continue maintenance.
 7. **Recalls and Hazard Alerts:** Joint Commission standards regarding responding to hazards and recalls have not changed significantly for 2008. VHA Directive 2004-047, Recall of Defective Medical Devices and Medical Products, defines the responsibilities of VA Central Office, VISNs and medical centers in processing alerts and recalls. In 2007, the Directive was updated, and overall management of the program shifted from Office of Acquisition and Materiel Management (OA&MM) to National Center for Patient Safety (NCPS). Other parts of the program remain generally the same, though some tracking mechanisms may change. The following summarizes VISN and facility responsibilities; refer to the Directive for full detail.
 - a. VISNs have a Network Recall Coordinator (NRC) and a backup. The NRC is responsible for implementing or formalizing the VISN program, including working with the Patient Safety Officer, organizing and documenting facility programs and reporting hazards.
 - b. Medical Centers’ responsibilities are:
 - Designate a Facility Recall Coordinator (FRC) and a backup. The coordinator can be whoever the medical center deems best suited to handle the assignment. So far, patient

safety managers, logistical staff and engineering staff have all been tapped at individual sites to fill this role.

- Define specialists to deal with appropriate categories of affected products (consumables, medical equipment, etc).
- Document a mechanism to monitor sources of alerts, in particular, Food and Drug Administration (FDA) Enforcement Reports, but all available sources need monitoring.

8. **Self-Evaluation:** Periodic Performance Reviews (PPR) are Joint Commission's mechanism to ensure important standards aren't neglected between surveys. They can also be very helpful to the hospital; deficiencies noted on the PPR and submitted to JC with a plan of action are less likely to be cited during a survey. In particular, Elements of Performance marked as a Measure of Success (MOS) will be on the PPR. The Accreditation section has detailed information on self-evaluations, and a sample medical equipment self-evaluation is included as Section V to this Guidebook.

In EC.6.20, four Elements of Performance (EP) are marked as a Measure of Success. These are EPs 1, 4, 5 and 6. Joint Commission has unofficially indicated that these standards will become more important in 2008 or 2009. It would be a good idea to review them closely at least annually and see if you're at risk of a deficiency.

9. Patient Safety Issues Related to Environment of Care.

- a. Patient Alarms. While patient alarms are no longer a stated goal, realistically little has changed. The intent of the patient alarm patient safety goal is still covered under existing sections of the Comprehensive Accreditation Manual for Hospitals (CAMH). Two such areas addressing this issue are:
- EC.6.10 - Managing risk (maintenance/testing, appropriate use, etc.).
 - HR.2.20 - Demonstration of staff roles and responsibilities.

Alarms still need to be in the inventory; settings need to be appropriate for the clinical conditions. Your maintenance strategies still need to address alarms. ECRI recommends that facilities continue implementing alarm management strategies; risk assessment, prioritization, etc. Continue to follow the strategies you've already devised.

- b. MRI Safety. In 2007, the American College of Radiology published guidance on MRI safety. Joint Commission surveyors may see this as a hot topic for a few years. Reviewing the ACR document will help prepare for the questions. Questions regarding the equipment will include:
- Room exhaust (Cryogen venting) and pressure relief.
 - Appropriate (non-ferrous) equipment and devices used, and how inappropriate equipment is restricted.
 - Emergency procedures - quenching, ferrous device invasion, etc.

10. Surveyor Questions and Findings:

- a. Often during the course of a survey, a Joint Commission surveyor will ask questions that seem not to apply to the Medical Equipment Management Plan, or make little sense to the person answering the question. Here are a few actual questions posed by a physician surveyor (followed by a rough translation):
- What is your back-up plan for supplies?
(How do the end users obtain supplies?)

- Do you have different contracts available?
(Is the department contracted out, how do you manage contracted maintenance?)
 - Are your rentals 'PM'd' prior to use and how are they brought in?
(How do you track and manage incoming inspections on rental equipment?)
- b. Other issues recently raised by surveyors in the EOC session include:
- 1) Defibrillators - Daily testing by users. This has been occurring erratically at some sites, and the Joint Commission cited it as a deficiency. Work with the Nurse Executive, Resuscitation Team and Nursing Education to help provide a workable mechanism that assures compliance.
 - 2) 100% completion on Life Support Equipment, with a hard push on how Biomedical Engineering manages "Cannot Locate" Life Support Equipment. Be prepared to answer the worst case scenario.
 - 3) How the hospital manages non-VA owned and home use devices. One site had a patient come in with a home-use ventilator provided by a non-VA hospital, use it on-site, then take it home. The surveyor asked Biomedical Engineering how all of that process was managed. Even though Biomedical Engineering only managed it while it was on-site, they had to provide the answer for the whole process.
 - 4) Oxygen Storage - In particular, looking at portable tanks.
 - 5) Also, surveyors may ask what the local policy is for managing Electro-Magnetic Interference (EMI). Primarily, they're looking for a policy that addresses cell phone and handheld radio (Engineering, Police, etc.) use. While not scorable, the inspectors are looking to learn about this issue. CEOSH has sample policies on their website, plus some BMETs/BMEs have experience in this area.

To survive these types of questions, understand the environment around the equipment, and how consumables are involved. Also, if the question doesn't make sense, rephrase it to how you interpret it; and ask the surveyor if that's what they have in mind. Never forget the Joint Commission's 11th Commandment -- "Thou shalt not confuse thy surveyor." As an example, the following is a finding of a surveyor at a VA Medical Center:

"Organization did not define clearly what the intervals were for inspecting and testing the defibrillator. The policy did not specifically state what the manufacturers' recommendations for testing were."

This finding goes back to the maintenance strategies. If the question leading up this finding came about during the EOC program review, it would have helped to explain how the hospital came up with their maintenance strategy. If there aren't specific intervals, why? Also, the statement doesn't make clear whether or not the defibs were life supporting devices (the site needs to decide and justify whether they are defined as such or not). If the site chose not to inspect on specific intervals, documentation explaining the reason would have reduced confusion. That document could explain that manufacturer recommendations are one of many references for determining inspection strategies, along with daily testing and failure rates.

G. Enclosures

3-G-1 Equipment Maintenance Tag Brochure (John D Dingell VAMC).

3-G-2 Sample Medical Equipment Management Plan.

(A) Safety precautions (such as including a resistance in series to limit the current, insulation of the meter, and a momentary switch) shall be taken to protect the operator.

(B) In appliances without a power cord with ungrounded, exposed conductive surfaces, measurements shall be made with the exposed conductive surfaces temporarily grounded.

(C) If there is no exposed conductive surface, measurement shall be made with a simulated surface, as described in 10.2.13.4.2, that is also temporarily grounded.

8.4.1.3.6.4 Between Leads — Nonisolated Input. The leakage current between any one lead (not ground) and each other lead shall be measured. An acceptable test configuration shall be as illustrated in Figure 8.4.1.3.6.4. The leakage current shall not exceed 50 μA for the ground wire open and closed.

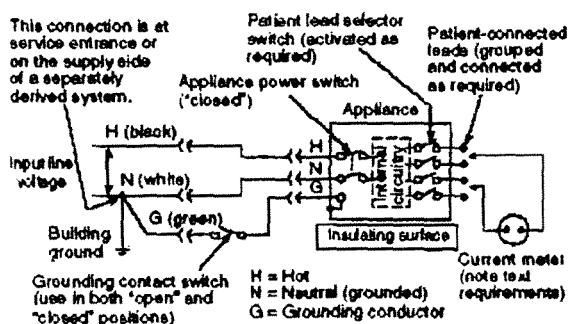


FIGURE 8.4.1.3.6.4 Test Circuit for Measuring Leakage Current Between Patient Leads — Nonisolated and Isolated.

8.4.1.3.6.5 Between Leads — Isolated Input. The leakage current between any one lead (not ground) and each other lead shall be measured. An acceptable test configuration shall be as illustrated in Figure 8.4.1.3.6.4. The leakage current shall not exceed 10 μA with the ground intact and 50 μA with the ground open.

8.4.2 Nonpatient Electrical Appliances and Equipment.

8.4.2.1 Permanently Connected — Fixed. (Reserved)

shall be provided with an approved method to protect personnel against shock.

8.4.2.2.2 All electrical heating equipment to be used for laboratory procedures shall be equipped with overtemperature-limit controls so arranged that thermostatic failure will not result in hazardous temperatures.

8.4.2.2.3 When electrical heating equipment is intended for use with flammable or combustible liquids, its electrical components shall be at least one of the following:

- (1) Explosionproof
- (2) Intrinsically safe
- (3) Ventilated

8.4.2.2.4 Electrical heating equipment equipped with fans shall be arranged with an interlock that will disconnect the heating elements when the fan is inoperative, unless the fan is not essential to safe operation.

8.4.2.2.5* Electrical equipment intended for use in laboratories shall meet the requirements of NFPA 45, *Standard on Fire Protection for Laboratories Using Chemicals*.

8.5 Administration.

8.5.1 Responsibilities of Governing Body. (Reserved)

8.5.2 Policies.

8.5.2.1 General.

8.5.2.1.1 Medical and surgical electrical instrumentation and monitoring devices, as well as all electric appliances used for the care and entertainment of the patient, acquired for use by the facility (e.g., purchased, leased, donated, constructed on-site, loaned, etc.), shall meet the safety performance criteria of Chapter 10.

8.5.2.1.2 Testing Intervals.

8.5.2.1.2.1 The facility shall establish policies and protocols for the type of test and intervals of testing for each appliance.

8.5.2.1.2.2 All appliances used in patient care areas shall be tested in accordance with 8.4.1.3 or 8.4.2.2.1.1 before being put into service for the first time and after repair or modification. Patient-care-related electrical appliances shall be retested at intervals determined by their normal location or area of normal use, but not exceeding the intervals listed below:

- (1) General care areas — 12 months
- (2) Critical care areas — 6 months
- (3) Wet locations — 6 months

2005 Edition



Read all of 8.5.

This is the missing Air Force Report
that was not given to the
Biomed Inspectors from the VA.

Jay

Observations and Recommendations for improvement of Equipment Maintenance

This
was
ME

- 1. Observation:** Defibrillator Annual Maintenance: No technical literature was available for use during calibration verification. VA BMET explained that the best way to complete a verification is to use the manufacturer's technical literature to insure all tests that are required by the manufacture are completed. VA BMET attempted to procure a copy of the service literature from the company but was unable to. He then demonstrated his ability to complete a verification without using the literature. All basic tests were demonstrated for the Zoll R-series defibrillator. **Recommendation:** Acquire necessary service literature from manufactures.
- 2. Observation:** Annual maintenance on equipment that is not under contract does not involve true calibration verifications. Electrical safety inspections are the only tasks being performed. After being asked why only electrical safety's were completed, VA BMET replied that it was due to time and manning constraints. After witnessing the process the VA BMET uses for performing an electrical safety inspection, it was evident that the VA BMET had not been trained properly. The VA BMET also did not know where to find the tolerances and stated that normally he would reference other individuals in the shop who would know the necessary information. **Recommendation:** Perform a complete calibration verification, per the manufacturer's specifications. VA BMETs should be using NFPA 99 for proper electrical safety inspection procedures.
- 3. Observation:** Had VA BMET attempt to demonstrate service to vital signs monitor. VA BMET explained that no service literature was available. When questioned, he was able to produce ECRI guidance to follow. While very competent, VA BMET was essentially untrained in Biomedical Equipment Maintenance, and was left to rely on previous experience with Precision Measurement Equipment Lab (PMEL). This problem is twofold, lack of training and lack of technical literature. It was explained that there were many manufacturer's schools waiting to be attended, which would help to bridge the training gap if these schools were being utilized, which they are not. Lack of manpower was cited as the reason for this. **Recommendation:** Education in biomedical

maintenance is ongoing. A training/skills verification plan should be built to ensure that new technicians and veteran employees are up-to-date and technically proficient.

Observation: Library of technical literature was incomplete. VA BMET was working to improve its condition and was, in fact, able to contact a manufacturer while being observed and convince them to release an electronic copy to him, which was not normally available. Manufacturer's literature is often the best source of information for a given piece of equipment and should be a requirement for all new acquisitions.

Recommendation: Continue to facilitate efforts to build a complete library. Ensure that at least two copies of service literature are required for all new equipment purchases, and that, once complete, the library is maintained and used regularly.

5. **Observation:** Maintenance of laser systems is being performed in-house. No laser-trained technicians are employed at this location. Laser systems have the potential to inflict grievous bodily harm, including loss of eyesight, to both patients and providers.

Recommendation: Laser maintenance should be performed only by specially trained technicians or contracted to companies that can provide them. If manufacturers have offered schools for technicians to attend, taking advantage of them should be of the highest priority. Handle these systems as you would handle diagnostic or therapeutic radiology devices. If Laser maintenance is to be conducted by VA personnel, the acquisition of appropriate test/maintenance equipment will be necessary.

6. **Observation:** The VA has many equipment items under maintenance contracts for PM, calibration and repair. All of the contracts are first look contracts, meaning the VA BMETs are responsible for initial review of the job, and ensuring the contractor's provide the appropriate level of maintenance if further diagnosis/repair is necessary from the contracts. Service reports are appropriately maintained for all equipment under contract in VA BMET maintenance shop. **Recommendation:** None, as procedures are being followed.

To: Chief FMS, VAMC Biloxi Safety Committee

From: Jerry Woodward

Subject: Initial Inspections not performed on the new Zoll R series Defibrillators.

The hospital currently has equipment in use in our Medical Center that has no documentation that initial inspections were done. VA policy states that all medical equipment must have an initial inspection performed by the Biomedical Service before the equipment is put in service and used on patients.

One example is our Zoll Defibrillators. The equipment was stickered that an initial inspection was performed on the equipment last year. The initial inspection work-orders were still open this week. All initial inspections are also supposed to be documented with the initial inspection form per our Medical Centers Policy as well as the Equipment Management Plan. This documentation has not yet been done.

After a technician performs the initial inspection the work order is then closed. Part of the process of closing the initial inspection work orders is to set up the PM schedule for the equipment. The PM schedule is what allows us to generate PM work orders in the month we set the equipment's PM schedule on.

The stickers on our defibrillators expired in December 2007. No work orders were generated in Dec 2007 to perform the Dec 2007 PM because the initial inspection process was not completed.

In December the PM stickers expired while the equipment was on the shelf in SPD waiting to be issued to the customer.

In March the equipment was deployed with expired stickers because the Initial Inspection process was not completed.

The Biomedical Service is in this process of re-checking the equipment and making sure proper procedures are used to check the equipment.

Our safety analyzers and defibrillator analyzers were checked this week for calibration verification by Davis calibration. The tech from Davis Calibration had to performed an upgrade to our defibrillators analyzers to be able to test the new Biphasic Zoll R series equipment.

We have requested a copy of the manufactures procedures needed to perform our inspections on the equipment. Testing will begin next week once we receive the check out procedures for the Zolls.

Furthermore, I am stressing one concern I have about the Initial Inspections that may or may not have been performed.

The stickers I have seen have the initials of one of our technicians. This technician was asked recently how to perform an electrical safety test with one of our meters by one of our other new employees; the technician indicated that if the double green lights on the meter come on then the equipment is good. I told the new employee that the lights only indicate the meter is plugged to an outlet and the hot and neutral are wired correctly if the green lights are lit and this has nothing to do with the medical equipment.

This is not the correct way to perform an electrical safety test. The tech that has been here for many years did not know how to perform a basic electrical safety test while at the same time this should have been done during every PM, Repairs and Incoming Inspection he has performed in the Medical Center. I recently was informed all we are doing is electrical safety checks and not the full PM procedures. This has already been corrected however, if this techs job has been to only do safety test all this time and he was not sure how to do this test all the time he has been here then he was merely going through the motions if even doing that.

He also told me two weeks ago that he did not know the readings he should have been getting when testing for leakage current and ground resistance. I believe the technician also did not use the defibrillator analyzer correctly if at all, because our analyzer was just upgraded this week with the Biphasic option. Finally the check out procedures needed to check out the Zolls is in the service lit the manufacture publishes and we do not have a copy at this time.

I am stressing this because the equipment seems to have been checked out by someone that did not have the correct tools, knowledge and training to perform the checks during the initial inspections and this equipment is "Category A" Life Support Equipment.

Finally, the initials of the technician are also on other PM or Electrical Safety stickers on other equipment within this Medical Center.

Thank you for your concern.

Jerry Woodward
Biomedical Technician, GS11
Biloxi VAMC

1

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B080509-002	05/09/08	%BE		BAKER,VICKY	AVER 2
				ENDO FLUSH PUMP LEAKING IN ENDO CLEANING ROOM	
B080508-003	05/08/08	3D110-3-BXD	20706	NORMAN,MARGIE D	EMER 2
				PLEASE REPAIR PCA PUMP	
B080508-002	05/08/08	3D111-3-BXD	24480	WILSON,RONALD S	EMER 2
				door won't seal,? postive run	
B080508-001	05/08/08	3D111-3-BXD	24480	WILSON,RONALD S	EMER 2
				door won't seal,? positive BI	
B080507-006	05/07/08	1A104-1-BXD	29749	KAUSES,BARBARA	HIGH 2
				quattrocare not working	
B080507-005	05/07/08	1A122-1-BXD	29136	HOPKINS,ANGELA	HIGH 2
				WATER BOTTLE LEAKING	
B080507-004	05/07/08	3D110-3-BXD	28225	SHOEMAKER,LORNA	AVER 2
				BROKEN? (SPD #103 FROM 1-3)	
B080507-002	05/07/08	4D110-3-BXD	39268	GARNER,JOSEPH R	HIGH 2
				ORDER DISPOSABLE FILTERS	

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 2

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B080507-001	05/07/08	1C125-1-BXD	18571	PELEAZ,SUSAN M	AVER 2
				bulb needs replacement - has been replaced	
B080506-004	05/06/08	2A100-3-BXD		CRABTREE,DENNIS	EMER 2
				SN908904 0 DEGREE SCOPE CLOUDY	
B080506-003	05/06/08	2A100-3-BXD		CRABTREE,DENNIS	EMER 2
				SN834405 0 DEGREE SCOPE BLACK OUT	
B080506-002	05/06/08	200-1-GPD		woo	AVER 3
				WOODWARD, JERRY R Need bar-code scanner	
				520-08-3-557-0183	WORTH DATA
				U8H695	05/18/08
B080506-001	05/06/08	2D104-3-BXD	28309	BOND,MARJORIE G	EMER 2
				Table in GE room won't move	
B080502-002	05/02/08	3D111-3-BXD	20145	WILSON,RONALD S	EMER 2
				door opens and closes while unit not in use	
B080501-009	05/01/08	3D110-3-BXD	33986		

^^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 3

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION

ACC # S/P VENDOR P.O.# EST.DEL. DEL.COMP.

B080501-008 05/01/08 3D110-3-BXD 33986 wainscott AVER 1
WAINSCOTT, BRIAN will not turn on see also original woB051114-002
B080501-007 05/01/08 4D114-3-BXD 36276 DANIELS-HINTON, HIGH 2
INSPECTION STICKER
B080501-006 05/01/08 4D103-3-BXD 39171 reyes HIGH 1
REYES, MARCOS R. repair m3001a module
B080501-005 05/01/08 4D103-3-BXD 39174 NORMAN,MARGIE D EMER 2
ekg monitor is broken
B080501-001 05/01/08 2B112-1-BXD GARNER,JOSEPH R HIGH 2
Repair Gastroscope
B080430-005 04/30/08 1D179-1-POP 7701 AVER 3
LIPSCOMB, ERNEST J., UNIT DAMAGED DUE TO UNBALANCED USE
520-08-3-557-0178 IRIS INTERNATIONAL, INC. U8H475 05/16/08
B080429-014 04/29/08 1564-1-MOP 39256 GORE,TOMMY L HIGH 2
calibration

^^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 4

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION

ACC # S/P VENDOR P.O.# EST.DEL. DEL.COMP.

B080429-013 04/29/08 1564A-1-MOP 27681 GORE,TOMMY L HIGH 2
calibrate
B080429-012 04/29/08 1564-1-MOP 39255 GORE,TOMMY L HIGH 2
needs to cal'ed
B080428-033 04/28/08 3D110-3-BXD 28175 SHOEMAKER,LORNA AVER 2
WAINSCOTT, BRIAN "PLEASE FIX" (SPD #53 FROM ICU)
B080428-032 04/28/08 3D110-3-BXD 28197 SHOEMAKER,LORNA AVER 2
WAINSCOTT, BRIAN SYSTEM FAILURE (SPD #75 FROM ICU)
B080428-031 04/28/08 3D110-3-BXD 28135 SHOEMAKER,LORNA AVER 2
WAINSCOTT, BRIAN DOOR BROKEN (SPD #13 FROM 1-3)
PM-B0805M-057 04/28/08 1B112-1-BXD 21939

PM-B0805M-056 04/28/08 2002-2-BXD 21177

PM-B0805M-055 04/28/08 1034-2-BXD 21127

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 5
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0805M-054 04/28/08 1002-2-BXD 21938

PM-B0805M-053 04/28/08 1A103C-3-BXD 26025

PM-B0805M-052 04/28/08 1A112-3-BXD 19292

PM-B0805M-051 04/28/08 3B113-1-BXD 26292

PM-B0805M-050 04/28/08 2001-2-BXD 25904

PM-B0805M-049 04/28/08 1034-2-BXD 19300

PM-B0805M-048 04/28/08 1034-2-BXD 10731

PM-B0805M-047 04/28/08 1032-2-BXD 21178

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 6
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0805M-046 04/28/08 1002-2-BXD 12903

PM-B0805M-045 04/28/08 1002-2-BXD 3694

PM-B0805M-044 04/28/08 1B112-1-BXD 23391

PM-B0805M-043 04/28/08 1B112-1-BXD 21180

PM-B0805M-042 04/28/08 1B112-1-BXD 19278

PM-B0805M-041 04/28/08 1B112-1-BXD 15284
 PM-B0805M-040 04/28/08 1B110-1-BXD 10447
 PM-B0805M-039 04/28/08 1B110-1-BXD 3583

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 7
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0805M-038 04/28/08 %BE 15652
 PM-B0805M-036 04/28/08 1034-2-BXD 8992
 PM-B0805M-035 04/28/08 1C112-3-BXD 19284
 PM-B0805M-034 04/28/08 1C112-3-BXD 18700
 PM-B0805M-033 04/28/08 1C112-3-BXD 18699
 PM-B0805M-032 04/28/08 1C109-3-BXD 18698
 PM-B0805M-031 04/28/08 1C108-3-BXD 18702
 PM-B0805M-030 04/28/08 1C108-3-BXD 18701

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 8
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0805M-029 04/28/08 1C106-3-BXD 21143
 PM-B0805M-028 04/28/08 1C105-3-BXD 21144
 PM-B0805M-027 04/28/08 1C104-3-BXD 21145

PM-B0805M-026 04/28/08 1C102-3-BXD 12003
 PM-B0805M-025 04/28/08 1A128A-1-BXD 1585
 PM-B0805M-024 04/28/08 1A122-1-BXD 22693
 PM-B0805M-023 04/28/08 1A121-1-BXD 3570
 PM-B0805M-022 04/28/08 1A109-1-BXD 37179

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 9
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0805M-021 04/28/08 1A109-1-BXD 22245
 PM-B0805M-020 04/28/08 1A107-1-BXD 14486
 PM-B0805M-019 04/28/08 4A122-1-BXD 36029
 PM-B0805M-018 04/28/08 4A122-1-BXD 36028
 PM-B0805M-017 04/28/08 4A122-1-BXD 36027
 PM-B0805M-016 04/28/08 4A122-1-BXD 36026
 PM-B0805M-015 04/28/08 4A122-1-BXD 36025
 PM-B0805M-014 04/28/08 1A112-3-BXD 1492

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 10
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0805M-013 04/28/08 4A100-3-BXD 20203

PM-B0805M-012 04/28/08 4A100-3-BXD 20202
 PM-B0805M-011 04/28/08 1C102-3-BXD 20239
 PM-B0805M-010 04/28/08 1A125-3-BXD 20240
 PM-B0805M-009 04/28/08 1A124-3-BXD 21227
 PM-B0805M-008 04/28/08 5A129-1-BXD 20750
 PM-B0805M-007 04/28/08 5A104-1-BXD 20589
 PM-B0805M-006 04/28/08 4B125-1-BXD 13466

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 11
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0805M-005 04/28/08 1043-2-BXD 22621
 PM-B0805M-004 04/28/08 2002-2-BXD 27553
 PM-B0805M-003 04/28/08 1B117-1-BXD 31056
 PM-B0805M-002 04/28/08 1B112-1-BXD 31791
 PM-B0805M-001 04/28/08 1B112-1-BXD 27702

B080428-002 04/28/08 3A100-1-BXD 31328 LEBERT,LINDSEY AVER 2
 REYES, MARCOS R. not transmitting data
 B080428-027 04/24/08 LABBLOOD-3-BXD 37036 BROWN,RICHARD E
 AVER 1
 STORM, PETER J LAB CHAIRS NEED TO BE SERVICED (ARMS LOOSE)
 B080428-025 04/23/08 2A100-3-BXD CRABTREE,DENNIS AVER 1
 STORM, PETER J DROPPED

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 12
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR	P.O. # EST.DEL. DEL.COMP.
B080428-019 04/22/08 1565C-1-MOP 39339	BARNES,JENNIFER AVER 1 STORM, PETER J GSI Tymptstar not working
B080428-017 04/22/08 3B100-3-BXD 36985	GETHERS,MARTHEN EMER 3 STORM, PETER J squirting saline out the back
520-08-3-557-0180 OZARK BIOMEDICAL	U8H576 05/17/08
B080421-001 04/17/08 1D182-1-POP 7701	CELESTINO,ALBER HIGH 3 CELESTINO, ALBERT C. Euclid med packing sys for Sims nursing homes not printing
520-08-3-557-0169 EUCLID SPIRAL PAPER TUBE C	U8F972 04/28/08
B080428-013 04/16/08 2B112-1-BXD	GARNER,JOSEPH R EMER 4 STORM, PETER J repair leaking air hose
520-08-3-557-0175 ConMed Corporation	U8G864 05/09/08
B080428-012 04/15/08 1C123-1-BXD 23155	PELEAZ,SUSAN M AVER 3 STORM, PETER J BROKEN CHAIR
520-08-3-557-0158 RELIANCE MEDICAL PRODUCTS,	U8F823 04/27/08
B080417-006 04/15/08 1040-2-BXD	WOO,LAURIE S AVER 2 WAINSCOTT, BRIAN 2

^ TO EXIT; 1 TO 6 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 13
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR	P.O. # EST.DEL. DEL.COMP.
B080428-010 04/15/08 3D110-3-BXD 26645	SHOEMAKER,LORNA AVER 1 WAINSCOTT, BRIAN BROKEN? (SPD #1 FROM 22E)
B080410-004 04/09/08 1E201-1-POP 29943	PHETTEPLACE,BET AVER 1 handpiece needs repair
B080408-003 04/08/08 2B138A-3-BXD 38286	breazeal HIGH 1 WAINSCOTT, BRIAN Grid in wall bucky is bent.
B080410-003 04/08/08 1E201-1-POP 29943	PHETTEPLACE,BET AVER 1 Kavo handpiece needs repair
B080422-003 04/07/08 2A121-3-BXD 13827	CRABTREE,DENNIS AVER 1 STORM, PETER J FAILED LEAK TEST
B080410-002 04/04/08 1E191-1-POP 29944	PHETTEPLACE,BET AVER 1 Kavo handpiece will not rotate
B080411-023 04/03/08 3D110-3-BXD 27797	SHOEMAKER,LORNA AVER 1 WAINSCOTT, BRIAN BROKEN? (SPD #31)
B080411-012 03/24/08 2B112-1-BXD 30368	TALLANT, A AVER 1 CELESTINO, ALBERT C. INSPECT CCHT EQUIP

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 14
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080324-003 03/20/08 NURSING SERVICE 42571 ROSSER,SHERRY L AVER
1

Incoming Inspection

B080324-002 03/20/08 NURSING SERVICE 42570 ROSSER,SHERRY L AVER
1

Incoming Inspection

B080411-011 03/20/08 NURSING SERVICE 42569 ROSSER,SHERRY L AVER
1

BREAZEALE, RAYMOND E Incoming Inspection

B080411-010 03/20/08 NURSING SERVICE 42568 ROSSER,SHERRY L AVER
1

REYES, MARCOS R. Incoming Inspection

B080411-009 03/20/08 NURSING SERVICE 42567 ROSSER,SHERRY L AVER
1

BREAZEALE, RAYMOND E Incoming Inspection

B080411-008 03/20/08 NURSING SERVICE 42566 ROSSER,SHERRY L AVER
1

WOODWARD, JERRY R Incoming Inspection

B080411-007 03/20/08 NURSING SERVICE 42565 ROSSER,SHERRY L AVER
1

STORM, PETER J Incoming Inspection

B080411-006 03/20/08 NURSING SERVICE 42564 ROSSER,SHERRY L AVER
1

WAINSCOTT, BRIAN Incoming Inspection

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 15
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080411-005 03/20/08 NURSING SERVICE 42563 ROSSER,SHERRY L AVER
1

BREAZEALE, RAYMOND E Incoming Inspection

B080411-004 03/20/08 NURSING SERVICE 42562 ROSSER,SHERRY L AVER
1

WOODWARD, JERRY R Incoming Inspection

B080411-003 03/20/08 NURSING SERVICE 42561 ROSSER,SHERRY L AVER
 1
 STORM, PETER J Incoming Inspection
 B080321-006 03/20/08 2B112-1-BXD 42550 ROSSER,SHERRY L AVER 2
 Incoming Inspection
 B080325-001 03/18/08 2A105-19-BXD MBOYA,MARGIE AVER 2
 WAINSCOTT, BRIAN broken sure temp
 B080326-009 03/17/08 3B100-3-BXD 36261 Storm AVER 3
 STORM, PETER J Burned Board
 520-08-3-557-0141 THERMAL FISHER SCIENTIFIC U8E574 04/13/08
 PM-B0803M-070 03/11/08 112A-387-PCY 29705

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 16
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0803M-069 03/11/08 3B100-3-BXD 36528

PM-B0803M-068 03/11/08 1008-2-BXD 24848

B080306-001 03/06/08 2B112B-1-BXD Peter J. Storm AVER 3
 STORM, PETER J Order for shop
 520-08-2-557-0099 DICKSON U8C115 03/16/08
 B080306-063 03/06/08 3D110-3-BXD SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN HOSE LEAKS
 B080306-062 03/06/08 3D110-3-BXD 27384 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN BROKEN? (SPD #16)
 B080306-061 03/06/08 3D110-3-BXD 27049 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN WILL NOT SUCTION (SPD #24)
 B080306-060 03/06/08 4D104-3-BXD 34637 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN O2 SAT PROBE MALFUNCTIONS WHEN PLUGGED
 INTO MODULE

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 17
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080306-059 03/06/08 4D104-3-BXD 22662 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN BROKEN?
 B080306-058 03/06/08 4D104-3-BXD 34630 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN MESSED UP?
 B080306-056 03/05/08 1C102-3-BXD 12003 BORIS,BETHANY A EMER 1
 WAINSCOTT, BRIAN Oximeter in triage room is NOT working
 B080306-054 03/05/08 1A147-3-BXD 20169 WYNN,CARSON W AVER 1
 WAINSCOTT, BRIAN Calabrate Ultrasound
 B080306-050 03/04/08 2A101-3-BXD 40306 CRABTREE,DENNIS AVER 3
 STORM, PETER J FAILED LEAK TEST
 520-08-2-557-0105 MCMaster CARR SUPPLY COMPA U8C678 03/23/08
 B080306-047 03/03/08 2A111-1-BXD POOLE,QUERITA L AVER 1
 STORM, PETER J Bayside conference room projector needs a filter
 B080306-039 03/03/08 3D110-3-BXD 28129 SHOEMAKER,LORNA AVER 1
 WAINSCOTT, BRIAN SYSTEM ERROR (SPD #7)

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 18
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR	P.O. # EST.DEL. DEL.COMP.
B080306-037 03/03/08 3D110-3-BXD 28238 SHOEMAKER,LORNA AVER 1 WAINSCOTT, BRIAN	KEEPS READING SYSTEM ERROR (SPD #116)
B080306-036 03/03/08 3D110-3-BXD 35913 SHOEMAKER,LORNA AVER 1 WAINSCOTT, BRIAN	BROKEN? (SPD #122)
B080306-035 03/03/08 3D110-3-BXD 28161 SHOEMAKER,LORNA AVER 1 WAINSCOTT, BRIAN	BUTTON DO NOT CONSISTENTLY ACTIVATE (SPD #39)
PM-B0803M-067 02/29/08 3D110-3-BXD 35943	
PM-B0803M-066 02/29/08 4D116-3-BXD 1103	
PM-B0803M-065 02/29/08 4D112-3-BXD 28582	
PM-B0803M-064 02/29/08 3C121-3-BXD 29146	
PM-B0803M-063 02/29/08 3C121-3-BXD 24739	

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 19

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0803M-062	02/29/08	3C121-3-BXD	24738		
PM-B0803M-061	02/29/08	3C121-3-BXD	24737		
PM-B0803M-059	02/29/08	3C114-3-BXD	28583		
PM-B0803M-058	02/29/08	3C108-3-BXD	35979		
PM-B0803M-057	02/29/08	3C107-3-BXD	35975		
PM-B0803M-056	02/29/08	3B105-3-BXD	36524		
PM-B0803M-055	02/29/08	3B105-3-BXD	36522		
PM-B0803M-054	02/29/08	3B100-3-BXD	36530		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 20

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0803M-053	02/29/08	3B100-3-BXD	36529		
PM-B0803M-052	02/29/08	3B100-3-BXD	36527		
PM-B0803M-051	02/29/08	3B100-3-BXD	36526		
PM-B0803M-050	02/29/08	3B100-3-BXD	36525		
PM-B0803M-049	02/29/08	2B112-1-BXD	35978		
PM-B0803M-048	02/29/08	3B105-3-BXD	36523		
PM-B0803M-047	02/29/08	3C121-3-BXD	30370		
PM-B0803M-046	02/29/08	3C107-3-BXD	30371		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 21

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0803M-045 02/29/08 3C105-3-BXD 18567
PM-B0803M-044 02/29/08 3C105-3-BXD 3537
PM-B0803M-043 02/29/08 2D127-3-BXD 24851
PM-B0803M-042 02/29/08 3B100-3-BXD 36975
PM-B0803M-041 02/29/08 2D128-3-BXD 29703
PM-B0803M-040 02/29/08 3C121-3-BXD 22386
PM-B0803M-039 02/29/08 4B111-3-BXD 35327
PM-B0803M-038 02/29/08 4B104A-3-BXD 35401

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 22

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0803M-037 02/29/08 4B102-3-BXD 35325
PM-B0803M-036 02/29/08 4B101-3-BXD 35326
PM-B0803M-035 02/29/08 3CORR2-1-BXD 35332
PM-B0803M-034 02/29/08 3CORR2-1-BXD 35331
PM-B0803M-033 02/29/08 3CORR2-1-BXD 35329
PM-B0803M-032 02/29/08 3CORR2-1-BXD 35328

PM-B0803M-031 02/29/08 3B100-1-BXD 35330

PM-B0803M-030 02/29/08 4B114-3-BXD 31658

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 23
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0803M-029 02/29/08 4A110-3-BXD 12306

PM-B0803M-028 02/29/08 2D138-3-BXD 35847

PM-B0803M-027 02/29/08 2D137-3-BXD 34753

PM-B0803M-026 02/29/08 2D133-3-BXD 34754

PM-B0803M-025 02/29/08 2D131-3-BXD 26861

PM-B0803M-024 02/29/08 4B100-3-BXD 31317

PM-B0803M-023 02/29/08 4D112-3-BXD 39485

PM-B0803M-022 02/29/08 3D110-3-BXD 37753

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 24
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0803M-021 02/29/08 3C121-3-BXD 1114

PM-B0803M-020 02/29/08 3C121-3-BXD 1112

PM-B0803M-019 02/29/08 3C115-3-BXD 39486

PM-B0803M-018 02/29/08 3C108-3-BXD 37483

PM-B0803M-017 02/29/08 3C108-3-BXD 30894
 PM-B0803M-016 02/29/08 3C108-3-BXD 30893
 PM-B0803M-015 02/29/08 3C108-3-BXD 30892
 PM-B0803M-014 02/29/08 3C104-3-BXD 34357

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 25
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0803M-013 02/29/08 3C104-3-BXD 27841
 PM-B0803M-012 02/29/08 2D132-3-BXD 38284
 PM-B0803M-011 02/29/08 2D131-3-BXD 37428
 PM-B0803M-010 02/29/08 2D130-3-BXD 33517
 PM-B0803M-009 02/29/08 2D128-3-BXD 31694
 PM-B0803M-008 02/29/08 2D128-3-BXD 31329
 PM-B0803M-007 02/29/08 2D128-3-BXD 30962
 PM-B0803M-006 02/29/08 1C109-3-BXD 31328

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 26
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0803M-005 02/29/08 3073-2-BXD 18566
 PM-B0803M-004 02/29/08 2085-2-BXD 32171

PM-B0803M-003 02/29/08 2073-2-BXD 30728

PM-B0803M-002 02/29/08 2B112-1-BXD 31330

PM-B0803M-001 02/29/08 2B112-1-BXD 31316

B080306-033 02/29/08 3B103-3-BXD GETHERS,MARTHEN EMER 1
STORM, PETER J Lab line co2 incubator is leaking
B080306-026 02/21/08 3C108-3-BXD 30893 TABOR,BENJAMIN AVER 1
STORM, PETER J WILL NOT CHARGE
B080220-002 02/20/08 114B-387-PCY 36022 KNIGHTEN,GINNY AVER 1
PRINTER PROBLEMS

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 27
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080306-021 02/19/08 2B138-3-BXD 31643 TANNER,KENYA K HIGH 1
WAINSCOTT, BRIAN Plastic shell around cord is ripped, exposing wires.
B080306-017 02/14/08 3D113-3-BXD 24479 WILSON,RONALD S EMER 1
WAINSCOTT, BRIAN unload door makes loud screeching noise on the unload side
B080306-014 02/13/08 3B103-3-BXD 10847 GETHERS,MARTHEN EMER 1
WAINSCOTT, BRIAN replace the light in the biohood
B080212-001 02/12/08 1565A-1-MOP 40427 BARNES,JENNIFER HIGH 1
probe mic not working on Med Rx system
B080306-011 02/12/08 3081-2-BXD SHOEMAKER,LORNA AVER 1
WAINSCOTT, BRIAN SAFETY CHECK RENTAL MATTRESS
B080306-007 02/07/08 4D130-3-BXD THOMPSON,TREANI HIGH 1
WAINSCOTT, BRIAN DOPPLER FLOW DETECTOR #6515-5-733
B080306-006 02/05/08 3D111-3-BXD 24480 WILSON,RONALD S EMER 1
WAINSCOTT, BRIAN P2 setting displays Cycle Disabled
B080306-004 02/04/08 4D114-3-BXD 37439 CRABTREE,DENNIS AVER 1
STORM, PETER J IMAGE CONSTANTLY YELLOW WON'T WHAITE
BALANCE CORRECTLY

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 28
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080201-152 02/01/08 1D165-1-POP 27838 Doug Filbert AVER 1
 CELESTINO, ALBERT C. fine line showing on images.

B080201-001 02/01/08 1D166-1-POP 26411 FILBERT, DOUGLAS HIGH 3
 fluoro images not good and long exposures during imaging

520-08-2-557-0086 PHILIPS MED SYS (ONSITE RE C80307 03/08/08

B080201-149 01/30/08 2B120-3-BXD 27281 MARTIN, TAMMY M AVER 1
 BREAZEALE, RAYMOND E Need to have both fuji printers tied to cd burner

B080201-147 01/30/08 4A107-3-BXD LAMEY, DEBBIE J AVER 1
 STORM, PETER J LIGHT GOING OFF AND ON

B080131-001 01/29/08 1570-1-MOP FLAGG, JOHNNIE AVER 1
 SCRIPT PRO NOT TRANSMITTING

B080201-137 01/25/08 4D126-3-BXD 11825 CARLISLE, DAVE EMER 3
 STORM, PETER J DEFLECTING BRIDGE

520-08-2-557-0116 D & D SERVICES C80331 04/20/08

B080201-136 01/25/08 4D126-3-BXD 11825 CARLISLE, DAVE EMER 1
 STORM, PETER J CRACKED LENS

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9, 2008@10:40 Page 29
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR	P.O. # EST.DEL. DEL.COMP.
B080201-135 01/25/08 4D126-3-BXD 11825 CARLISLE, DAVE EMER 1	STORM, PETER J CRACKED LENS
B080201-134 01/25/08 4D126-3-BXD 13600 CARLISLE, DAVE EMER 1	STORM, PETER J LENS DARK
B080201-133 01/25/08 4D126-3-BXD 11826 CARLISLE, DAVE EMER 1	STORM, PETER J CLOUDY LENS
B080201-132 01/25/08 4D126-3-BXD 11825 CARLISLE, DAVE EMER 1	STORM, PETER J REPLACE PORCELIN TIP
B080201-131 01/25/08 4D126-3-BXD 11825 CARLISLE, DAVE EMER 1	STORM, PETER J REPLACE PORCELIN TIP
B080201-130 01/25/08 4D129-3-BXD 39236 GARNER, JOSEPH R AVER 1	STORM, PETER J Evaluate Bovie machine for fault
B080129-001 01/25/08 1D166-1-POP 26411 FILBERT, DOUGLAS HIGH 1	FLURO TOWER HARD TO WORK
B080201-127 01/25/08 4A107-3-BXD LAMEY, DEBBIE J AVER 1	STORM, PETER J HEATER NONOT WORKING

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9, 2008@10:40 Page 30

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
STAT					

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B080201-124	01/24/08	3B100-1-BXD	37441	SANDY FEDUCCIA	HIGH 1
STORM, PETER J LOCK AND KEY PAD NOT WORKING					
B080201-123	01/24/08	3B100-1-BXD	37444	SANDY FEDUCCIA	HIGH 1
STORM, PETER J KEY PAD AND LOCK NOT WORKING					
B080201-122	01/24/08	3B100-1-BXD	37443	SANDY FEDUCCIA	HIGH 1
STORM, PETER J LOCK AND KEY PAD NOT WORKING					
PM-B0801M-182	01/22/08	105-387-PCY	40355		
PM-B0801M-181	01/22/08	113-386-PCY	39260		
PM-B0801M-180	01/22/08	113-386-PCY	39259		
PM-B0801M-179	01/22/08	1E204-1-POP	39258		
PM-B0801M-178	01/22/08	1E204-1-POP	39257		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 31

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
STAT					

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

PM-B0801M-177	01/22/08	1564-1-MOP	39256		
PM-B0801M-176	01/22/08	1564-1-MOP	39255		
B080201-115	01/22/08	2A108-3-BXD	7693	COLLINS,VIRGINI AVER	1
STORM, PETER J lathe is smoking when turned on					
B080201-111	01/18/08	2A110-3-BXD	37041	COLLINS,VIRGINI AVER	1
STORM, PETER J battery door on videa camera is cross threaded					
B080110-001	01/10/08	4D104-3-BXD	21398	reyes AVER	1
REYES, MARCOS R. test					
B080201-091	01/10/08	1027-2-BXD	40993	ROSSER,SHERRY L AVER	1
WAINSCOTT, BRIAN Incoming Inspection					
B080201-090	01/10/08	1027-2-BXD	40992	ROSSER,SHERRY L AVER	1
WAINSCOTT, BRIAN Incoming Inspection					
B080201-089	01/10/08	1027-2-BXD	40991	ROSSER,SHERRY L AVER	1
WAINSCOTT, BRIAN Incoming Inspection					

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 32

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080201-087 01/09/08 4D130-3-BXD THOMPSON,TREANI HIGH 1
STORM, PETER J ATTEST READER DOESNOT WORK
B080201-086 01/09/08 1027-2-BXD 40989 ROSSER,SHERRY L AVER 1
WAINSCOTT, BRIAN Incoming Inspection
B080201-085 01/09/08 1027-2-BXD 40988 ROSSER,SHERRY L AVER 1
WAINSCOTT, BRIAN Incoming Inspection
B080201-117 01/09/08 1027-2-BXD 40987 ROSSER,SHERRY L AVER 1
Incoming Inspection
B080201-084 01/09/08 1027-2-BXD 40986 ROSSER,SHERRY L AVER 1
WAINSCOTT, BRIAN Incoming Inspection
B080201-080 01/08/08 3C107-3-BXD 40985 ROSSER,SHERRY L AVER 1
STORM, PETER J Incoming Inspection
B080201-079 01/08/08 3C107-3-BXD 40984 ROSSER,SHERRY L AVER 1
STORM, PETER J Incoming Inspection
B080201-076 01/08/08 4B100-3-BXD NORMAN,MARGIE D EMER 1
WAINSCOTT, BRIAN THE HANDHELD DOPPLER IS BROKEN NEED TO BE
CHECK

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 33

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B080104-004 01/04/08 1F205-1-POP 31891 Dan Urbanic AVER 1
CELESTINO, ALBERT C. Headset and CD player not working.
B080201-060 01/04/08 1518-1-MOP 27447 BREAZEALE,RAYMO AVER 1
factory repair
B080201-057 01/04/08 3D110-3-BXD 33855 BREAZEALE,RAYMO AVER 1
WAINSCOTT, BRIAN e 40 code
B080201-055 01/04/08 3076-2-BXD SHOEMAKER,LORNA AVER 1
WAINSCOTT, BRIAN SAFETY CHECK RENTAL WOUND VAC
B080201-054 01/04/08 3082-2-BXD SHOEMAKER,LORNA AVER 1
WAINSCOTT, BRIAN SAFETY CHECK RENTAL WOUND VAC
B080201-049 01/04/08 3D110-3-BXD 838 WILSON,RONALD S EMER 1

WAINSCOTT, BRIAN doesn't work, doesn't get hot.
 B080201-046 01/03/08 3B112-3-BXD 36892 PRINE, BARBARA E EMER 1
 STORM, PETER J NEED BULB REPLACED STAT
 B071221-001 12/21/07 1562-1-MOP 40512 Jennifer Barnes AVER 1
 CELESTINO, ALBERT C. Send system to company as trade in for new system.

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9, 2008@10:40 Page 34
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B071218-001	12/18/07 1F214-1-POP	29718		Dr Peak			AVER 1
CELESTINO, ALBERT C. Send unit to company as trade in for new system.							
B080201-007	12/12/07 1B114-1-BXD	40832		SERRANO, JOSE M			AVER 3
Incoming Inspection							
520-08-2-557-0130	DENTSPLY CAULK			U8D964		04/07/08	
PM-B0712M-283	12/12/07 3D110-3-BXD	19157					
PM-B0712M-282	12/12/07 3D110-3-BXD	36974					
PM-B0712M-281	12/12/07 3D110-3-BXD	36973					
WAINSCOTT, BRIAN							
PM-B0712M-278	12/12/07 3D110-3-BXD	36970					
B071212-001	12/11/07 1562-1-MOP	27747		BURNETTE, NOEL E			AVER 1
OFF TRACT							

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9, 2008@10:40 Page 35
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B071207-069	12/07/07 3D110-3-BXD	28123		WOLFE, LAURENCE			AVER 1
WAINSCOTT, BRIAN DURING INFUSION SCREEN WENT BLANK AND WON'T							
B071207-068	12/07/07 3D110-3-BXD	28188		WOLFE, LAURENCE			AVER 1
WAINSCOTT, BRIAN "SYSTEM ERROR MESSAGE							
B071207-067	12/07/07 3D110-3-BXD	28151		WOLFE, LAURENCE			AVER 1
WAINSCOTT, BRIAN won't turn off							
B071207-066	12/07/07 3B101-3-BXD			GETHERS, MARTHEN			AVER 1

STORM, PETER J ANNUAL PM ON CENTRIFUGE
 B071207-065 12/07/07 1E184-1-POP 10445 PHETTEPLACE,BET HIGH 3
 requesting a gasket replacement for this machine
 520-08-2-557-0070 HENRY SCHEIN U87839 01/26/08
 B071207-062 12/06/07 1A137-3-BXD DUBOSE,CAROL A AVER 1
 WAINSCOTT, BRIAN upgrade to pulse ox function;
 B071207-061 12/06/07 1C116-3-BXD 40784 SERRANO,JOSE M AVER 1
 Incoming Inspection

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 36
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B071207-060	12/06/07	3051-2-BXD	40783	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-059	12/06/07	3051-2-BXD	40782	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-058	12/06/07	3051-2-BXD	40781	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-057	12/06/07	3D111-3-BXD	29483	WILSON,RONALD S EMER 1
		WAINSCOTT, BRIAN	aborted due to water temp 5 times this week	
B071207-056	12/06/07	3D111-3-BXD	21186	WILSON,RONALD S EMER 1
		WAINSCOTT, BRIAN	won't take up printer paper	
B071207-055	12/06/07	2A119-1-BXD	40780	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-054	12/06/07	1D100-3-BXD	40779	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-053	12/06/07	1A111-1-BXD	40778	SERRANO,JOSE M AVER 1
		Incoming Inspection		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 37
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B071207-052	12/06/07	D105-T100-BXD	40777	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071207-047	12/05/07	4D113-3-BXD	40776	SERRANO,JOSE M AVER 1
		Incoming Inspection		

B071207-042 11/30/07 4A107-1-BXD 31917 REGALIZA,CARLO HIGH 1
 WAINSCOTT, BRIAN blood pressure section malfunctioning
 B071207-040 11/30/07 1A147-3-BXD 40727 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071129-004 11/29/07 113-386-PCY 40724 Ron Edwards AVER 1
 CELESTINO, ALBERT C. Request safety check and RPM check for lab PCOPC.
 B071207-039 11/29/07 2B130-3-BXD 35895 SCHEFFLER,CONST HIGH 1
 WAINSCOTT, BRIAN gel warmer is not working
 B071129-003 11/29/07 117A-1-MOP 29732 Ron Edwards AVER 1
 CELESTINO, ALBERT C. Request RPM check on all centrifuges in MOPC lab.
 B071129-002 11/29/07 1E204-1-POP 29731 Ron Edwards AVER 1
 CELESTINO, ALBERT C. Request speed verification of all centrifuge in lab.

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 38
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.	
B071207-038 11/29/07 2D132-3-BXD 38284 SHIPP,REBECCA A AVER 1	REYES, MARCOS R. please move vcr/printer to improve efficiency
B071207-036 11/28/07 1B110-1-BXD 40721 SERRANO,JOSE M AVER 1	Incoming Inspection
B071207-035 11/28/07 1034-2-BXD 40720 SERRANO,JOSE M AVER 1	Incoming Inspection
B071207-034 11/28/07 2002-2-BXD 40719 SERRANO,JOSE M AVER 1	Incoming Inspection
B071207-032 11/28/07 1C109-3-BXD BORIS,BETHANY A AVER 1	WAINSCOTT, BRIAN NEED B/P CUFFS FOR 27" - 34"
PM-B0712M-262 11/27/07 3D110-3-BXD 33856	
PM-B0712M-258 11/27/07 3D110-3-BXD 33852	
PM-B0712M-253 11/27/07 3D110-3-BXD 33847	

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 39
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.	

PM-B0712M-210 11/27/07 3D110-3-BXD 20086
 PM-B0712M-204 11/27/07 100-T101-BXD 19203
 PM-B0712M-203 11/27/07 2A128-53-BXD 15288
 PM-B0712M-202 11/27/07 4D110-3-BXD 13686
 PM-B0712M-201 11/27/07 4D110-3-BXD 13685
 PM-B0712M-200 11/27/07 4A102A-3-BXD 19691
 PM-B0712M-199 11/27/07 3D110D-3-BXD 20798
 PM-B0712M-197 11/27/07 3D110D-3-BXD 19687

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 40
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0712M-196 11/27/07 3D110D-3-BXD 19546
 PM-B0712M-194 11/27/07 3D110-3-BXD 36905
 PM-B0712M-193 11/27/07 3D110-3-BXD 36904
 PM-B0712M-192 11/27/07 3D110-3-BXD 36903
 PM-B0712M-191 11/27/07 3D110-3-BXD 36902
 PM-B0712M-190 11/27/07 3D110-3-BXD 36901
 PM-B0712M-189 11/27/07 3D110-3-BXD 36900
 PM-B0712M-187 11/27/07 3D110-3-BXD 36068

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 41

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0712M-186	11/27/07	3D110-3-BXD	36067		
PM-B0712M-185	11/27/07	3D110-3-BXD	36066		
PM-B0712M-175	11/27/07	3D110-3-BXD	26626		
PM-B0712M-174	11/27/07	3D110-3-BXD	23185		
PM-B0712M-172	11/27/07	3D110-3-BXD	22631		
PM-B0712M-169	11/27/07	3D110-3-BXD	21401		
PM-B0712M-168	11/27/07	3D110-3-BXD	20799		
PM-B0712M-153	11/27/07	3D110-3-BXD	19737		

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 42

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0712M-149	11/27/07	3D110-3-BXD	19685		
PM-B0712M-146	11/27/07	3D110-3-BXD	19208		
PM-B0712M-140	11/27/07	3D110-3-BXD	19189		
PM-B0712M-139	11/27/07	3D110-3-BXD	19183		
PM-B0712M-138	11/27/07	3D110-3-BXD	19161		
PM-B0712M-135	11/27/07	3D110-3-BXD	19156		
PM-B0712M-134	11/27/07	3D110-3-BXD	19094		
PM-B0712M-130	11/27/07	3D110-3-BXD	18427		

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 43

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-128 11/27/07 3D110-3-BXD 13137

PM-B0712M-127 11/27/07 3D110-3-BXD 12102

PM-B0712M-126 11/27/07 3D110-3-BXD 1186

PM-B0712M-125 11/27/07 3D110-3-BXD 114

PM-B0712M-124 11/27/07 3B101-3-BXD 19188

PM-B0712M-123 11/27/07 2B120-3-BXD 19206

PM-B0712M-122 11/27/07 1C108-3-BXD 36517

PM-B0712M-121 11/27/07 1C102-3-BXD 15304

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 44

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-119 11/27/07 4B117-3-BXD 32378

PM-B0712M-118 11/27/07 2A117-1-BXD 35131

PM-B0712M-117 11/27/07 2A117-1-BXD 34487

PM-B0712M-116 11/27/07 4B100-3-BXD 29509

PM-B0712M-115 11/27/07 4D103-3-BXD 32010

PM-B0712M-113 11/27/07 3D110-3-BXD 36899

PM-B0712M-112 11/27/07 3D110-3-BXD 35998

PM-B0712M-110 11/27/07 3D110-3-BXD 35996

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 45
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-108 11/27/07 3D110-3-BXD 35993

PM-B0712M-107 11/27/07 3D110-3-BXD 35992

PM-B0712M-106 11/27/07 3D110-3-BXD 35991

PM-B0712M-104 11/27/07 3D110-3-BXD 35989

PM-B0712M-103 11/27/07 3D110-3-BXD 35988

PM-B0712M-101 11/27/07 3D110-3-BXD 35986

PM-B0712M-097 11/27/07 3D110-3-BXD 28946

PM-B0712M-096 11/27/07 3D110-3-BXD 28945

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 46
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-095 11/27/07 3D110-3-BXD 28944

PM-B0712M-094 11/27/07 3D110-3-BXD 28943

PM-B0712M-081 11/27/07 3D110-3-BXD 27792

PM-B0712M-077 11/27/07 3D110-3-BXD 27787

PM-B0712M-076 11/27/07 3D110-3-BXD 27786
 PM-B0712M-075 11/27/07 3D110-3-BXD 27784
 PM-B0712M-070 11/27/07 3D110-3-BXD 27777
 PM-B0712M-069 11/27/07 3D110-3-BXD 27776

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 47
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0712M-068 11/27/07 3D110-3-BXD 27775
 PM-B0712M-067 11/27/07 3D110-3-BXD 27774
 PM-B0712M-063 11/27/07 3D110-3-BXD 27770
 PM-B0712M-061 11/27/07 3D110-3-BXD 27768
 PM-B0712M-058 11/27/07 3D110-3-BXD 27435
 PM-B0712M-055 11/27/07 3D110-3-BXD 27382
 PM-B0712M-054 11/27/07 3D110-3-BXD 27381
 PM-B0712M-053 11/27/07 3D110-3-BXD 27380

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 48
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0712M-051 11/27/07 3D110-3-BXD 27378
 PM-B0712M-049 11/27/07 3D110-3-BXD 27072

PM-B0712M-048	11/27/07	3D110-3-BXD	27071
PM-B0712M-043	11/27/07	3D110-3-BXD	27065
PM-B0712M-038	11/27/07	3D110-3-BXD	27060
PM-B0712M-036	11/27/07	3D110-3-BXD	27057
PM-B0712M-035	11/27/07	3D110-3-BXD	27056
PM-B0712M-031	11/27/07	3D110-3-BXD	27052

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 49
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-026	11/27/07	3D110-3-BXD	27029
PM-B0712M-025	11/27/07	3D110-3-BXD	27028
PM-B0712M-022	11/27/07	3D110-3-BXD	26664
PM-B0712M-021	11/27/07	3D110-3-BXD	26663
PM-B0712M-017	11/27/07	3D110-3-BXD	26659
PM-B0712M-016	11/27/07	3D110-3-BXD	26658
PM-B0712M-014	11/27/07	3D110-3-BXD	26656
PM-B0712M-010	11/27/07	3D110-3-BXD	26652

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 50
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0712M-009 11/27/07 3D110-3-BXD 26651
 PM-B0712M-008 11/27/07 3D110-3-BXD 26650
 PM-B0712M-007 11/27/07 3D110-3-BXD 26649
 PM-B0712M-006 11/27/07 3D110-3-BXD 26648
 PM-B0712M-005 11/27/07 3D110-3-BXD 26647
 PM-B0712M-003 11/27/07 3D110-3-BXD 26645

B071207-028 11/26/07 1002-2-BXD 40707 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071207-027 11/20/07 3D113-3-BXD 24479 KAUSES,BARBARA HIGH 1
 WAINSCOTT, BRIAN door wouldn't open

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 51
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O.# EST.DEL. DEL.COMP.

 B071207-023 11/20/07 3D110-3-BXD 33841 [A AVER 1
 WAINSCOTT, BRIAN UNIT BROK OFF STAND
 B071207-022 11/20/07 3D110-3-BXD 19210 WOLFE,LAURENCE AVER 1
 WAINSCOTT, BRIAN "PADDLES BURNED"
 B071207-021 11/20/07 3D110-3-BXD 28192 WOLFE,LAURENCE AVER 1
 WAINSCOTT, BRIAN "SAYS SEE HELP"
 B071207-020 11/20/07 3D110-3-BXD 35923 WOLFE,LAURENCE AVER 1
 WAINSCOTT, BRIAN "BROKEN"
 B071207-019 11/20/07 3B110-3-BXD 40619 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071207-018 11/20/07 1C109-3-BXD BORIS,BETHANY A AVER 1
 WAINSCOTT, BRIAN NEED B/P CUFFS THAT ARE 27 - 35 IN
 CIRCUMFERENCE
 B071207-017 11/20/07 1C104-3-BXD BORIS,BETHANY A AVER 1
 WAINSCOTT, BRIAN THERMOMETER ON WALL IS NOT WORKING
 B071207-016 11/20/07 3D110-3-BXD 40618 SERRANO,JOSE M AVER 1
 Incoming Inspection

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 52

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071207-009	11/15/07	3B109-3-BXD	26728	PRINE,BARBARA E	EMER 3
		REYES, MARCOS R.		PARAFFIN HOLDING TANK NOT WORKING, WONT HEAT UP	
		520-08-1-557-0037		TRIANGLE BIOMEDICAL SCIENC	U83943 12/01/07
B071207-008	11/14/07	3D110-3-BXD	35914	SHOEMAKER,LORNA	AVER 1
		WAINSCOTT, BRIAN		NO PM STICKER (SPD #121)	
B071207-003	11/14/07	4D114-3-BXD		GARNER,JOSEPH R	AVER 1
		WAINSCOTT, BRIAN		please perform electrical safety check	
B071207-001	11/13/07	3B100-3-BXD		GETHERS,MARTHEN	AVER 1
		STORM, PETER J		Need lubricating oil to do main on thawer	
B071113-143	11/08/07	1A103C-3-BXD	40592	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-141	11/08/07	1A103B-3-BXD	40591	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-140	11/08/07	2A119-1-BXD	40590	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 7 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 53

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B071113-139	11/08/07	2A117-1-BXD	40589	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-138	11/08/07	2A117-1-BXD	40588	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-137	11/08/07	1A118-3-BXD	40587	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-136	11/08/07	1A119-3-BXD	40586	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-135	11/08/07	1A120-3-BXD	40585	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-134	11/08/07	1A122-3-BXD	40584	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-133	11/08/07	1A123-3-BXD	40583	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-132	11/08/07	1A124-3-BXD	40582	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 54

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071113-131	11/08/07	1A137-3-BXD	40581	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-130	11/08/07	1A138-3-BXD	40580	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-129	11/08/07	1A139-3-BXD	40579	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-128	11/08/07	1A140-3-BXD	40578	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-127	11/08/07	1A142-3-BXD	40577	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-126	11/08/07	1A143-3-BXD	40576	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-125	11/08/07	1A144-3-BXD	40575	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-124	11/08/07	1A154-3-BXD	40574	SERRANO,JOSE M	AVER 1
	Incoming Inspection				

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 55

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071113-123	11/08/07	1A159-3-BXD	40573	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-122	11/08/07	1A160-3-BXD	40572	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-121	11/08/07	1A161-3-BXD	40571	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-120	11/08/07	1A163-3-BXD	40570	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-119	11/08/07	1A164-3-BXD	40569	SERRANO,JOSE M	AVER 1
	Incoming Inspection				
B071113-118	11/08/07	1A165-3-BXD	40568	SERRANO,JOSE M	AVER 1
	Incoming Inspection				

B071113-117 11/08/07 1A166-3-BXD 40567 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071113-116 11/08/07 1A167-3-BXD 40566 SERRANO,JOSE M AVER 1
 Incoming Inspection

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 56
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071113-115	11/08/07 1A168-3-BXD Incoming Inspection	40565		SERRANO,JOSE M	AVER 1		
B071113-098	11/06/07 3051-2-BXD Incoming Inspection	40544		SERRANO,JOSE M	AVER 1		
B071113-097	11/06/07 3051-2-BXD Incoming Inspection	40543		SERRANO,JOSE M	AVER 1		
B071113-096	11/06/07 4B109-3-BXD Incoming Inspection	40542		SERRANO,JOSE M	AVER 1		
B071113-095	11/06/07 4A104-3-BXD Incoming Inspection	40541		SERRANO,JOSE M	AVER 1		
B071113-094	11/06/07 4A104-3-BXD Incoming Inspection	40540		SERRANO,JOSE M	AVER 1		
B071113-093	11/06/07 4A104-3-BXD Incoming Inspection	40539		SERRANO,JOSE M	AVER 1		
B071113-092	11/06/07 4A104-3-BXD Incoming Inspection	40538		SERRANO,JOSE M	AVER 1		

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 57
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071113-091	11/06/07 4A104-3-BXD Incoming Inspection	40537		SERRANO,JOSE M	AVER 1		
B071113-090	11/06/07 4A104-3-BXD Incoming Inspection	40536		SERRANO,JOSE M	AVER 1		
B071113-089	11/06/07 4A104-3-BXD Incoming Inspection	40535		SERRANO,JOSE M	AVER 1		
B071113-088	11/06/07 4A104-3-BXD Incoming Inspection	40534		SERRANO,JOSE M	AVER 1		

B071113-087	11/06/07	4A104-3-BXD	40533	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-086	11/06/07	4A104-3-BXD	40532	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-085	11/06/07	4A104-3-BXD	40531	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-084	11/06/07	4A104-3-BXD	40530	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 58
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B071113-083	11/06/07	1033-2-BXD	40529	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-079	11/05/07	4D130-3-BXD	40528	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-074	11/05/07	4A104-3-BXD	40511	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
PM-B0711M-016	11/02/07	1A105-1-BXD	29128		
B071113-072	11/01/07	3B101-3-BXD	40503	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-071	11/01/07	1027-2-BXD	40502	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-070	11/01/07	1027-2-BXD	40501	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-066	10/31/07	3B101-3-BXD	40494	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 59
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B071113-059	10/30/07	3D110-3-BXD	40493	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B071113-058	10/30/07	3D110-3-BXD	40492	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

B071113-057 10/30/07 3D110-3-BXD 40491 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071031-005 10/30/07 109-387-PCY 23287 SUMMERS,CYNTHIA AVER 1
 Nickel-Cadmium battery is dead. Need 3.
 B071113-050 10/29/07 3B100-1-BXD 40484 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071113-049 10/29/07 3B100-1-BXD 40483 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071029-003 10/26/07 1565A-1-MOP 40427 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071029-002 10/26/07 1565B-1-MOP 40426 SERRANO,JOSE M AVER 1
 Incoming Inspection

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 60
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B071029-001	10/26/07 1558A-1-MOP	40425		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071024-004	10/24/07 1D165-1-POP	27285	Pat	HIGH 1			
	S number too high, sensitivity needs adjusting.						
B071113-029	10/17/07 2A112-3-BXD	40390		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071113-028	10/17/07 2A112-3-BXD	40389		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071113-027	10/17/07 2A112-3-BXD	40388		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071113-026	10/17/07 2A112-3-BXD	40387		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071113-025	10/17/07 2A112-3-BXD	40386		SERRANO,JOSE M	AVER 1		
	Incoming Inspection						
B071113-024	10/17/07 3D110-3-BXD	28132		WOODS,KELLI D	HIGH 1		
	IV PUMP BROKEN						

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 61
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION	ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
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B071113-023 10/17/07 5B103-1-BXD 40385 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071113-022 10/17/07 1054-2-BXD 40384 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B071015-024 10/09/07 1C156-1-POP 32869 REDDOCH,LINDA R AVER 1
 move Mars System
 PM-B0511M-051 10/01/07 4A104-3-BXD 38211

 PM-B0511M-049 10/01/07 2B130-3-BXD 35827

 PM-B0511M-048 10/01/07 2024-2-BXD 21799

 PM-B0511M-047 10/01/07 2024-2-BXD 21798

 PM-B0511M-046 10/01/07 1A128-1-BXD 15269

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 62
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

 PM-B0511M-045 10/01/07 1A123-1-BXD 19134

 PM-B0511M-044 10/01/07 1A121-1-BXD 3467

 PM-B0511M-043 10/01/07 1A109-1-BXD 37179

 PM-B0511M-042 10/01/07 1A107-1-BXD 31919

 PM-B0511M-041 10/01/07 1A107-1-BXD 13133

 PM-B0511M-040 10/01/07 1A107-1-BXD 3461

 PM-B0511M-039 10/01/07 1A106-1-BXD 30227

B071015-003 10/01/07 3B100-3-BXD 40325 SERRANO,JOSE M AVER 1
 Incoming Inspection

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 63

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0510M-109	10/01/07	202-3-POP	38325		
PM-B0510M-108	10/01/07	1A101-1-POP	28498		
PM-B0510M-107	10/01/07	1F209-1-POP	24002		
PM-B0510M-106	10/01/07	1E196-1-POP	27783		
PM-B0510M-105	10/01/07	1E194-1-POP	29454		
PM-B0510M-104	10/01/07	1E188-1-POP	38726		
PM-B0510M-103	10/01/07	1C156-1-POP	36938		
PM-B0510M-102	10/01/07	1C156-1-POP	36934		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 64

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0510M-101	10/01/07	1C156-1-POP	36927		
PM-B0510M-100	10/01/07	1C145-1-POP	36891		
PM-B0510M-099	10/01/07	1C145-1-POP	36741		
PM-B0510M-098	10/01/07	1C142-1-POP	34481		
PM-B0510M-097	10/01/07	1C142-1-POP	28311		
PM-B0510M-096	10/01/07	1C142-1-POP	28200		
PM-B0510M-095	10/01/07	109-387-PCY	23287		
PM-B0510M-094	10/01/07	1558A-1-MOP	27514		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 65

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0510M-093 10/01/07 1565C-1-MOP 37012
PM-B0510M-092 10/01/07 1565-1-MOP 37014
PM-B0510M-091 10/01/07 1565-1-MOP 28531
PM-B0510M-090 10/01/07 1518-1-MOP 36924
PM-B0510M-089 10/01/07 1518-1-MOP 36923
PM-B0510M-088 10/01/07 1518-1-MOP 36922
PM-B0510M-087 10/01/07 1518-1-MOP 36920
PM-B0510M-086 10/01/07 1518-1-MOP 36918

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 66

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0510M-085 10/01/07 1518-1-MOP 36917
PM-B0510M-084 10/01/07 1518-1-MOP 36916
PM-B0510M-083 10/01/07 1518-1-MOP 36915
PM-B0510M-082 10/01/07 1518-1-MOP 36914
PM-B0510M-081 10/01/07 1518-1-MOP 36913
PM-B0510M-080 10/01/07 1518-1-MOP 36912

PM-B0510M-079 10/01/07 1518-1-MOP 36911

PM-B0510M-078 10/01/07 1518-1-MOP 36910

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 67
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0510M-077 10/01/07 1518-1-MOP 28232

PM-B0510M-076 10/01/07 6423-1-MOP 27799

PM-B0510M-075 10/01/07 6423-1-MOP 27778

PM-B0510M-074 10/01/07 6420-1-MOP 37036

PM-B0510M-073 10/01/07 6420-1-MOP 37034

PM-B0510M-072 10/01/07 3D110-3-BXD 29256

PM-B0510M-071 10/01/07 4B120-1-BXD 37035

PM-B0610M-088 10/01/07 1558A-1-MOP 27514

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 68
WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

PM-B0610M-087 10/01/07 1565C-1-MOP 37012

PM-B0610M-086 10/01/07 1565-1-MOP 37014

PM-B0610M-085 10/01/07 1565-1-MOP 28531

PM-B0610M-084 10/01/07 1518-1-MOP 36924

PM-B0610M-083	10/01/07	1518-1-MOP	36923
PM-B0610M-082	10/01/07	1518-1-MOP	36922
PM-B0610M-081	10/01/07	1518-1-MOP	36920
PM-B0610M-080	10/01/07	1518-1-MOP	36918

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 69
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION		
ACC #	S/P	VENDOR	P.O. # EST.DEL. DEL.COMP.

PM-B0610M-079	10/01/07	1518-1-MOP	36917
PM-B0610M-078	10/01/07	1518-1-MOP	36916
PM-B0610M-077	10/01/07	1518-1-MOP	36915
PM-B0610M-076	10/01/07	1518-1-MOP	36914
PM-B0610M-075	10/01/07	1518-1-MOP	36913
PM-B0610M-074	10/01/07	1518-1-MOP	36912
PM-B0610M-073	10/01/07	1518-1-MOP	36911
PM-B0610M-072	10/01/07	1518-1-MOP	36910

^^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 70
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION		
ACC #	S/P	VENDOR	P.O. # EST.DEL. DEL.COMP.

PM-B0610M-071	10/01/07	1518-1-MOP	28232
PM-B0610M-070	10/01/07	6423-1-MOP	27799

PM-B0610M-069 10/01/07 6423-1-MOP 27778
 PM-B0610M-068 10/01/07 6420-1-MOP 37036
 PM-B0610M-067 10/01/07 6420-1-MOP 37034
 PM-B0610M-066 10/01/07 3D110-3-BXD 29256
 PM-B0610M-065 10/01/07 4B120-1-BXD 37035
 B071015-002 10/01/07 1027-2-BXD 40324 SERRANO,JOSE M AVER 1
 Incoming Inspection

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 71
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B071015-001	10/01/07	1027-2-BXD	40323	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071113-001	10/01/07	3D110-3-BXD	40319	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-052	09/28/07	3B113-3-BXD	40317	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-045	09/27/07	2A101-3-BXD	40304	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-041	09/27/07	2001-2-BXD	40302	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-040	09/27/07	1B110-1-BXD	40301	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-038	09/26/07	4A104-3-BXD	40300	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B071001-035	09/26/07	1C107-3-BXD	40299	SERRANO,JOSE M AVER 1
		Incoming Inspection		

'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 72
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.

B071001-027	09/24/07 1B112-1-BXD	39772	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B071001-021	09/21/07 1002-2-BXD	39764	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B071001-014	09/19/07 1002-2-BXD	39755	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B070921-002	09/18/07 2A101-3-BXD	39750	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B070921-001	09/18/07 1F208-1-POP	39749	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B071001-004	09/17/07 3C121-3-BXD	39568	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B071001-003	09/17/07 3C121-3-BXD	39567	SERRANO,JOSE M	AVER 1
	Incoming Inspection			
B071001-002	09/17/07 3C121-3-BXD	39566	SERRANO,JOSE M	AVER 1
	Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 73
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B071001-001	09/17/07	3C121-3-BXD	39565	SERRANO,JOSE M AVER 1
	Incoming Inspection			
B071001-055	09/17/07	3C121-3-BXD	39564	SERRANO,JOSE M AVER 1
	Incoming Inspection			
B070914-149	09/12/07	4A107-3-BXD	39540	SERRANO,JOSE M AVER 1
	Incoming Inspection			
B070914-144	09/11/07	1B110-1-BXD	39534	SERRANO,JOSE M AVER 1
	Incoming Inspection			
B070914-143	09/10/07	4D112-3-BXD	39486	SERRANO,JOSE M AVER 1
	Incoming Inspection			
B070914-142	09/10/07	3C114-3-BXD	39485	SERRANO,JOSE M AVER 1
	Incoming Inspection			
PM-B0709M-007	09/10/07	4B100-3-BXD	31317	
B070914-133	09/08/07	4A105-3-BXD	39473	SERRANO,JOSE M AVER 1
	Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 74

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070914-132	09/08/07	4A105-3-BXD	39472	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070910-003	09/08/07	6420-1-MOP	39471	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070910-002	09/08/07	1548-1-MOP	39470	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070910-001	09/08/07	1518-1-MOP	39469	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-117	09/06/07	5A119-1-BXD	39450	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-112	09/04/07	3D110-3-BXD	39442	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-111	09/04/07	3D110-3-BXD	39441	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-110	09/04/07	3D110-3-BXD	39440	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 75

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070914-109	09/04/07	3D110-3-BXD	39439	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-108	09/04/07	3D110-3-BXD	39438	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-107	09/04/07	3D110-3-BXD	39437	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-086	08/28/07	3060-2-BXD	39408	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-085	08/28/07	2050-2-BXD	39407	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-084	08/28/07	2060-2-BXD	39406	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-083	08/28/07	1A145-3-BXD	39405	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-082	08/28/07	3B107-1-BXD	39404	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 76

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070914-057	08/22/07	4D104-3-BXD	39380	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-055	08/22/07	4D103-3-BXD	39378	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-049	08/22/07	4D129-3-BXD	39373	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-047	08/22/07	3D110-3-BXD	39372	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-045	08/22/07	3D110-3-BXD	39371	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-044	08/22/07	3D110-3-BXD	39370	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-043	08/22/07	3D110-3-BXD	39369	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-042	08/22/07	3D110-3-BXD	39368	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 77

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070914-041	08/22/07	3D110-3-BXD	39367	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-039	08/22/07	3D110-3-BXD	39365	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-038	08/22/07	3D110-3-BXD	39364	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-037	08/22/07	3D110-3-BXD	39363	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-036	08/22/07	3D110-3-BXD	39362	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-035	08/22/07	3D110-3-BXD	39361	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

B070914-034 08/22/07 3D110-3-BXD 39360 SERRANO,JOSE M AVER 1
 Incoming Inspection
 B070914-033 08/22/07 3D110-3-BXD 39359 SERRANO,JOSE M AVER 1
 Incoming Inspection

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 78
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION		
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B070914-032		08/22/07 3D110-3-BXD	39358	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-031		08/22/07 3D110-3-BXD	39357	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-030		08/22/07 3D110-3-BXD	39356	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-029		08/22/07 3D110-3-BXD	39355	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-028		08/22/07 3D110-3-BXD	39354	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-027		08/22/07 3D110-3-BXD	39353	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-026		08/22/07 3D110-3-BXD	39352	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-025		08/22/07 3D110-3-BXD	39351	SERRANO,JOSE M AVER 1
		Incoming Inspection		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 79
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION		
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B070914-024		08/22/07 3D110-3-BXD	39350	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-023		08/22/07 3D110-3-BXD	39349	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-022		08/22/07 3D110-3-BXD	39348	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070914-021		08/22/07 3D110-3-BXD	39347	SERRANO,JOSE M AVER 1
		Incoming Inspection		

B070914-020	08/22/07	3D110-3-BXD	39346	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-019	08/22/07	3D110-3-BXD	39345	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-018	08/22/07	3D110-3-BXD	39344	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-017	08/22/07	3D110-3-BXD	39343	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 80
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070914-016	08/22/07	3D110-3-BXD	39342	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-014	08/21/07	1B110-1-BXD	39341	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070914-011	08/20/07	1C132-1-BXD	39337	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070817-002	08/17/07	1558B-1-MOP	39297	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-055	08/08/07	4A110-3-BXD	39262	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-054	08/08/07	1010-2-BXD	39261	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-050	08/07/07	1002-2-BXD	39252	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-049	08/07/07	3B100-1-BXD	39251	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 81
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070816-048	08/07/07	3B100-1-BXD	39250	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-047	08/07/07	3B100-1-BXD	39249	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

B070816-046	08/07/07	3B100-1-BXD	39248	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-045	08/07/07	1A101B-3-BXD	39247	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-044	08/07/07	1A101B-3-BXD	39246	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-043	08/07/07	1A101B-3-BXD	39245	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-042	08/07/07	3A105-3-BXD	39244	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-030	08/06/07	2A100-3-BXD	39243	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 82
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI
 STAT

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070816-029	08/06/07	2A100-3-BXD	39242	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-028	08/06/07	2A100-3-BXD	39241	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-027	08/06/07	2A100-3-BXD	39240	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070816-026	08/06/07	2A100-3-BXD	39239	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070806-005	08/03/07	1F208-1-POP	29726	PEAK,MARGARET F	HIGH 1
		DEVICE IS INTERMITTENT			
B070806-004	08/03/07	1567A-1-MOP		SLADE,KENNETH D	AVER 1
		fuji film printer fm-dpl has dirty rollers			
B070806-003	08/03/07	1567A-1-MOP	27541	SLADE,KENNETH D	AVER 1
		will not scan film			
B070731-069	07/30/07	3B109-19-BXD	39218	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 83
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI
 STAT

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B070730-002	07/27/07	1561-1-MOP	27690	PEAK,MARGARET F	HIGH 1
		REPAIR ENG			
B070731-062	07/27/07	1B112-1-BXD	39215	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070731-048	07/26/07	1C112-3-BXD	39210	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070711-004	07/11/07	106-1-POR	39121	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070711-003	07/11/07	106-1-POR	39120	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070711-002	07/11/07	104-1-POR	39119	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070710-007	07/06/07	1F205-1-POP		SMITH,PAULA SUS	AVER 1
		Prob mic down			
B070703-100	07/02/07	2D133-3-BXD	39113	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 84
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070703-099	07/02/07	2D133-3-BXD	39112	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-085	06/28/07	1B110-1-BXD	39109	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-068	06/15/07	2B122-3-BXD	38844	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-045	06/14/07	1041-2-BXD	38832	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-044	06/14/07	1041-2-BXD	38831	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-042	06/13/07	3B128-19-BXD	38830	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070703-041	06/13/07	3B128-19-BXD	38829	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B070614-001	06/13/07	1F214-1-POP	28514	PEAK,MARGARET F	EMER 1
		COMPUTER LOCKS UP			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 85

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070703-021	06/06/07	100-16-BXD	38816	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070703-019	06/06/07	1B110-1-BXD	38812	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070703-018	06/06/07	1B110-1-BXD	38811	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070607-001	06/04/07	1F205-1-POP		SMITH,PAULA SUS	AVER 1
		probe mic does not work left ear			
PM-B0706M-247	05/29/07	3D110-3-BXD	36906		
PM-B0706M-246	05/29/07	3D110-3-BXD	36905		
PM-B0706M-245	05/29/07	3D110-3-BXD	36904		
PM-B0706M-244	05/29/07	3D110-3-BXD	36903		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 86

WORK ORDER STAT	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.
EMPL ASSIGNED ACC #	S/P	TASK DESCRIPTION VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0706M-243	05/29/07	3D110-3-BXD	36902		
PM-B0706M-242	05/29/07	3D110-3-BXD	36901		
B070529-002	05/25/07	1F205-1-POP		SMITH,PAULA SUS	AVER 1
		Siemens 068132 - programming error			
B070529-001	05/25/07	1F205-1-POP		SMITH,PAULA SUS	AVER 1
		Siemens (serial #068132) - unable to program aids			
B070531-055	05/24/07	3D110-3-BXD	38739	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070531-054	05/24/07	3D110-3-BXD	38738	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070531-053	05/24/07	3D110-3-BXD	38737	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070531-052	05/24/07	3D110-3-BXD	38736	SERRANO,JOSE M	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 87

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B070531-051 05/24/07 3D110-3-BXD 38735 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-050 05/24/07 3D110-3-BXD 38734 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-049 05/24/07 3D110-3-BXD 38733 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-048 05/24/07 3D110-3-BXD 38732 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-047 05/24/07 3D110-3-BXD 38731 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-046 05/24/07 3D110-3-BXD 38730 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-045 05/24/07 3D110-3-BXD 38729 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-044 05/24/07 3D110-3-BXD 38728 SERRANO,JOSE M AVER 1
Incoming Inspection

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 88

WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
STAT

EMPL ASSIGNED TASK DESCRIPTION
ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

B070531-016 05/16/07 3B100-3-BXD 38667 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-004 05/10/07 2C115-1-BXD 38459 SERRANO,JOSE M AVER 1
Incoming Inspection
B070531-003 05/10/07 2C115-1-BXD 38458 SERRANO,JOSE M AVER 1
Incoming Inspection
B070510-209 05/09/07 1002-2-BXD 20155 NANCY EDWARDS AVER 1
REYES, MARCOS R. INTELLECT ULTRASOUND AND ELEC STIM
B070510-202 05/08/07 1B112-1-BXD 20155 BLOUNT,MELISSA AVER 1
REYES, MARCOS R. INTELLECT 750MP ULTRASOUND & ELEC STIM PARTS
MISSING
B070510-163 04/18/07 4D125-3-BXD 38311 SERRANO,JOSE M AVER 1

Incoming Inspection
 B070510-143 04/10/07 2B106-3-BXD 38286 HOUGHTON AVER 1
 Incoming Inspection
 B070510-111 03/21/07 1C116-3-BXD 38268 SERRANO,JOSE M AVER 1
 Incoming Inspection

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 89
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B070510-108	03/20/07	4D130-3-BXD	38267	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-107	03/20/07	4D130-3-BXD	38266	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-106	03/19/07	2A112-3-BXD	38265	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-105	03/19/07	2A112-3-BXD	38264	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-104	03/19/07	2A112-3-BXD	38263	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-103	03/19/07	1A128-1-BXD	38257	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-096	03/16/07	3B101B-3-BXD	38246	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070510-085	03/13/07	3B118-3-BXD	38240	SERRANO,JOSE M AVER 1
		Incoming Inspection		

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 90
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL. DEL.COMP.
B070510-050	03/01/07	2B135-3-BXD	38172	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070321-009	02/12/07	2A110-3-BXD	37989	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070321-003	01/30/07	3D110-3-BXD	37753	SERRANO,JOSE M AVER 1
		Incoming Inspection		
B070112-022	01/12/07	3D110-3-BXD	37447	SERRANO,JOSE M AVER 1

	Incoming Inspection				
B070112-021	01/12/07 3D110-3-BXD	37446	SERRANO,JOSE M	AVER 1	
	Incoming Inspection				
B070112-006	01/11/07 4D114-3-BXD	37439	SERRANO,JOSE M	AVER 1	
	Incoming Inspection				
B061215-004	12/14/06 4D113-3-BXD	37308	LANCE,WINDELL L	AVER 1	
	Incoming Inspection				
B061024-008	10/23/06 1E202G-1-POP	37198	HOUGHTON,RONALD	AVER 1	
	Incoming Inspection				

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 91
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B061024-007		10/23/06 1E202G-1-POP	37197	HOUGHTON,RONALD	AVER 1
		Incoming Inspection			
B061018-011		10/18/06 3D110-3-BXD	37193	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061018-010		10/18/06 3D110-3-BXD	37192	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061018-009		10/18/06 3D110-3-BXD	37191	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061018-008		10/18/06 3D110-3-BXD	37190	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061018-006		10/18/06 3D110-3-BXD	37188	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061010-010		10/10/06 3B100-3-BXD	37079	GLOVER,JOHN E	AVER 1
		Incoming Inspection			
B061010-009		10/10/06 3B100-3-BXD	37078	GLOVER,JOHN E	AVER 1
		Incoming Inspection			

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 92
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED		TASK DESCRIPTION			
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.

B061005-003		10/04/06 4B120-1-BXD	37036	GLOVER,JOHN E	AVER 1
		STORM, PETER J		Incoming Inspection	
B061005-002		10/04/06 4B120-1-BXD	37035	GLOVER,JOHN E	AVER 1

	Incoming Inspection					
B061005-001	10/04/06 4B120-1-BXD	37034	GLOVER,JOHN E	AVER 1		
	Incoming Inspection					
B061004-006	10/03/06 2B128-3-BXD	37027	GLOVER,JOHN E	AVER 1		
	Incoming Inspection					
B061002-039	09/27/06 2A102B-19-BXD	36981	GLOVER,JOHN E	AVER 1		
	Incoming Inspection					
B061002-034	09/27/06 1A146-3-BXD	36977	PAYNE,DOYLE R	AVER 1		
	Incoming Inspection					
B061002-011	09/26/06 1C116-3-BXD	36954	GLOVER,JOHN E	AVER 1		
	Incoming Inspection					
B060926-026	09/26/06 3D110-3-BXD	36924	GLOVER,JOHN E	AVER 1		
	Incoming Inspection					

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 93
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
B060926-025	09/26/06	3D110-3-BXD	36923	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-024	09/26/06	3D110-3-BXD	36922	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-023	09/26/06	3D110-3-BXD	36921	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-022	09/26/06	3D110-3-BXD	36920	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-021	09/26/06	3D110-3-BXD	36919	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-020	09/26/06	3D110-3-BXD	36918	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-019	09/26/06	3D110-3-BXD	36917	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					
B060926-018	09/26/06	3D110-3-BXD	36916	GLOVER,JOHN E	AVER 1	
	Incoming Inspection					

^ TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 94
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT

EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	

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B060926-017  09/26/06 3D110-3-BXD  36915  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060926-016  09/26/06 3D110-3-BXD  36914  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060926-015  09/26/06 3D110-3-BXD  36913  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060926-014  09/26/06 3D110-3-BXD  36912  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060926-013  09/26/06 3D110-3-BXD  36911  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060926-012  09/26/06 3D110-3-BXD  36910  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060823-007  08/22/06 1C116-3-BXD  36747  GLOVER,JOHN E  AVER 1
              Incoming Inspection
B060823-001  08/21/06 3B112-3-BXD  36740  GLOVER,JOHN E  AVER 1
              Incoming Inspection

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'^' TO EXIT; 1 TO 8 FOR EXPANDED DISPLAY: MORE//

INCOMPLETE WORK ORDERS (BIOMEDICAL) MAY 9,2008@10:40 Page 95
 WORK ORDER REQ DATE LOCATION EQUIP ID# CONTACT PRI.
 STAT
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR P.O. # EST.DEL. DEL.COMP.

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PM-B0405M-090  04/26/04 1A103C-3-BXD  26025

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1 TO 1 FOR EXPANDED DISPLAY: EXIT//

- 1 Incomplete Work Orders by Employee
- 2 Incomplete Work Orders for One Room
- 3 Incomplete Work Orders by Location Search
- 4 Incomplete Work Orders by Shop
- 5 Incomplete Work Orders by Owner/Department

Select Incomplete Work Order Status Option:

2

INCOMPLETE WORK ORDERS (BIOMEDICAL)		APR 30, 2008@18:22		Page 1	
WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI. STAT
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B080430-005	04/30/08	1D179-1-POP	7701		AVER 1
LIPSCOMB, ERNEST J., UNIT DAMAGED DUE TO UNBALANCED USE					
B080430-004	04/30/08	1A122-1-BXD	29136	HOPKINS, ANGELA	EMER 2
FLUSH SWITCH TAKEN OFF FOR REPAIR					
B080430-001	04/30/08	3B101-3-BXD	26393	GETHERS, MARTHEN	HIGH 2
whistles when running, grinding when slows down					
B080429-014	04/29/08	1564-1-MOP	39256	GORE, TOMMY L	HIGH 2
calibration					
B080429-013	04/29/08	1564A-1-MOP	27681	GORE, TOMMY L	HIGH 2
calibrate					
B080429-012	04/29/08	1564-1-MOP	39255	GORE, TOMMY L	HIGH 2
needs to cal'ed					
B080429-011	04/29/08	2A102-3-BXD	1502	PELEAZ, SUSAN M	AVER 2
ATT MARC - BER					
B080429-009	04/29/08	2A120-1-BXD	19267	PELEAZ, SUSAN M	AVER 2
WOODWARD, JERRY R NEEDS CLEANING					
B080429-008	04/29/08	2A101-3-BXD	1497	PELEAZ, SUSAN M	AVER 2
NEEDS CLEANING					
B080429-007	04/29/08	2A103-3-BXD	776	PELEAZ, SUSAN M	AVER 2
NEEDS CLEANING					
B080429-005	04/29/08	1C119-1-BXD	23153	PELEAZ, SUSAN M	AVER 2
NEEDS CLEANING					
B080429-004	04/29/08	1C122-1-BXD	23150	PELEAZ, SUSAN M	AVER 2
NEEDS CLEANING					
B080429-003	04/29/08	1C123-1-BXD	23149	PELEAZ, SUSAN M	AVER 2
needs cleaning					
B080429-002	04/29/08	1C120-1-BXD	23151	PELEAZ, SUSAN M	AVER 2
needs cleaning					
B080428-033	04/28/08	3D110-3-BXD	28175	SHOEMAKER, LORNA	AVER 2
WAINSCOTT, BRIAN "PLEASE FIX" (SPD #53 FROM ICU)					
B080428-032	04/28/08	3D110-3-BXD	28197	SHOEMAKER, LORNA	AVER 2
WAINSCOTT, BRIAN SYSTEM FAILURE (SPD #75 FROM ICU)					
B080428-031	04/28/08	3D110-3-BXD	28135	SHOEMAKER, LORNA	AVER 2
WAINSCOTT, BRIAN DOOR BROKEN (SPD #13 FROM 1-3)					
B080428-029	04/28/08	1E192-1-POP	30458	PHETTEPLACE, BET	AVER 2
Autoclave knob is broken					
PM-B0805M-058	04/28/08	4D114-3-BXD	34018		
WOODWARD, JERRY R					
PM-B0805M-057	04/28/08	1B112-1-BXD	21939		
PM-B0805M-056	04/28/08	2002-2-BXD	21177		
PM-B0805M-055	04/28/08	1034-2-BXD	21127		
PM-B0805M-054	04/28/08	1002-2-BXD	21938		
PM-B0805M-053	04/28/08	1A103C-3-BXD	26025		
PM-B0805M-052	04/28/08	1A112-3-BXD	19292		
PM-B0805M-051	04/28/08	3B113-1-BXD	26292		

INCOMPLETE WORK ORDERS (BIOMEDICAL)

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0805M-050	04/28/08	2001-2-BXD		25904		
PM-B0805M-049	04/28/08	1034-2-BXD		19300		
PM-B0805M-048	04/28/08	1034-2-BXD		10731		
PM-B0805M-047	04/28/08	1032-2-BXD		21178		
PM-B0805M-046	04/28/08	1002-2-BXD		12903		
PM-B0805M-045	04/28/08	1002-2-BXD		3694		
PM-B0805M-044	04/28/08	1B112-1-BXD		23391		
PM-B0805M-043	04/28/08	1B112-1-BXD		21180		
PM-B0805M-042	04/28/08	1B112-1-BXD		19278		
PM-B0805M-041	04/28/08	1B112-1-BXD		15284		
PM-B0805M-040	04/28/08	1B110-1-BXD		10447		
PM-B0805M-039	04/28/08	1B110-1-BXD		3583		
PM-B0805M-038	04/28/08	%BE		15652		
PM-B0805M-036	04/28/08	1034-2-BXD		8992		
PM-B0805M-035	04/28/08	1C112-3-BXD		19284		
PM-B0805M-034	04/28/08	1C112-3-BXD		18700		
PM-B0805M-033	04/28/08	1C112-3-BXD		18699		
PM-B0805M-032	04/28/08	1C109-3-BXD		18698		
PM-B0805M-031	04/28/08	1C108-3-BXD		18702		
PM-B0805M-030	04/28/08	1C108-3-BXD		18701		
PM-B0805M-029	04/28/08	1C106-3-BXD		21143		
PM-B0805M-028	04/28/08	1C105-3-BXD		21144		
PM-B0805M-027	04/28/08	1C104-3-BXD		21145		
PM-B0805M-026	04/28/08	1C102-3-BXD		12003		
PM-B0805M-025	04/28/08	1A128A-1-BXD		1585		
PM-B0805M-024	04/28/08	1A122-1-BXD		22693		

INCOMPLETE WORK ORDERS (BIOMEDICAL)

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
PM-B0805M-023	04/28/08	1A121-1-BXD	3570			
PM-B0805M-022	04/28/08	1A109-1-BXD	37179			
PM-B0805M-021	04/28/08	1A109-1-BXD	22245			
PM-B0805M-020	04/28/08	1A107-1-BXD	14486			
PM-B0805M-019	04/28/08	4A122-1-BXD	36029			
PM-B0805M-018	04/28/08	4A122-1-BXD	36028			
PM-B0805M-017	04/28/08	4A122-1-BXD	36027			
PM-B0805M-016	04/28/08	4A122-1-BXD	36026			
PM-B0805M-015	04/28/08	4A122-1-BXD	36025			
PM-B0805M-014	04/28/08	1A112-3-BXD	1492			
PM-B0805M-013	04/28/08	4A100-3-BXD	20203			
PM-B0805M-012	04/28/08	4A100-3-BXD	20202			
PM-B0805M-011	04/28/08	1C102-3-BXD	20239			
PM-B0805M-010	04/28/08	1A125-3-BXD	20240			
PM-B0805M-009	04/28/08	1A124-3-BXD	21227			
PM-B0805M-008	04/28/08	5A129-1-BXD	20750			
PM-B0805M-007	04/28/08	5A104-1-BXD	20589			
PM-B0805M-006	04/28/08	4B125-1-BXD	13466			
PM-B0805M-005	04/28/08	1043-2-BXD	22621			
PM-B0805M-004	04/28/08	2002-2-BXD	27553			
PM-B0805M-003	04/28/08	1B117-1-BXD	31056			
PM-B0805M-002	04/28/08	1B112-1-BXD	31791			
PM-B0805M-001	04/28/08	1B112-1-BXD	27702			
B080428-002	04/28/08	3A100-1-BXD	31328	LEBERT, LINDSEY	AVER	2
REYES, MARCOS R.		not transmitting data				
B080424-003	04/24/08	105-4-POP	7701	CELESTINO, ALBER	AVER	2
		2 otoscopes not working.				
B080428-027	04/24/08	LABBLOOD-3-BXD	37036	BROWN, RICHARD E	AVER	1
STORM, PETER J		LAB CHAIRS NEED TO BE SERVICED (ARMS LOOSE)				

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B080428-025	04/23/08	2A100-3-BXD		CRABTREE, DENNIS		AVER 1
STORM, PETER J		DROPPED				
B080428-019	04/22/08	1565C-1-MOP	39339	BARNES, JENNIFER		AVER 1
STORM, PETER J		GSI Tympstar not working				
B080423-002	04/22/08	4D128-3-BXD	31908	TANNER, KENYA K		HIGH 3
BREAZEALE, RAYMOND E		*URGENT* PER Vertical lift recall notice.				
520-08-3-557-0173		ALPHA SOURCE ACCESS BATTER	U8G503	05/04/08		
B080428-018	04/22/08	2D111-3-BXD	38285	TANNER, KENYA K		HIGH 1
BREAZEALE, RAYMOND E		*URGENT* PER recall for injector!!				
B080428-017	04/22/08	3B100-3-BXD	36985	GETHERS, MARTHEN		EMER 1
STORM, PETER J		squirting saline out the back				
B080421-001	04/17/08	1D182-1-POP	7701	CELESTINO, ALBER		HIGH 3
CELESTINO, ALBERT C.		Euclid med packing sys for Sims nursing homes				not printing
520-08-3-557-0169		EUCLID SPIRAL PAPER TUBE C	U8F972	04/28/08		
B080428-013	04/16/08	2B112-1-BXD		GARNER, JOSEPH R		EMER 4
STORM, PETER J		repair leaking air hose				
520-08-3-557-0175		ConMed Corporation	U8G864	05/09/08		
B080428-012	04/15/08	1C123-1-BXD	23155	PELEAZ, SUSAN M		AVER 3
STORM, PETER J		BROKEN CHAIR				
520-08-3-557-0158		RELIANCE MEDICAL PRODUCTS,	U8F823	04/27/08		
B080417-006	04/15/08	1040-2-BXD		WOO, LAURIE S		AVER 2
WAINSCOTT, BRIAN		2				
B080428-010	04/15/08	3D110-3-BXD	26645	SHOEMAKER, LORNA		AVER 1
WAINSCOTT, BRIAN		BROKEN? (SPD #1 FROM 22E)				
B080428-008	04/11/08	2A102-3-BXD	4201	CRABTREE, DENNIS		EMER 1
WOODWARD, JERRY R		SUCTION NOT WORKING				
B080428-006	04/10/08	LABBLOOD-3-BXD	42871	STRONG, JODY L		AVER 1
WOODWARD, JERRY R		Incoming Inspection				
B080428-005	04/10/08	LABBLOOD-3-BXD	42870	STRONG, JODY L		AVER 1
WOODWARD, JERRY R		Incoming Inspection				
B080428-004	04/10/08	LABBLOOD-3-BXD	42869	STRONG, JODY L		AVER 1
WOODWARD, JERRY R		Incoming Inspection				
B080428-003	04/10/08	2D111-3-BXD	38285	SPIVEY, PENNY C		HIGH 1
BREAZEALE, RAYMOND E		Power injector beeping				
B080410-004	04/09/08	1E201-1-POP	29943	PHETTEPLACE, BET		AVER 1
		handpiece needs repair				
B080408-003	04/08/08	2B138A-3-BXD	38286	breazeal		HIGH 1
WAINSCOTT, BRIAN		Grid in wall bucky is bent.				
B080410-003	04/08/08	1E201-1-POP	29943	PHETTEPLACE, BET		AVER 1
		Kavo handpiece needs repair				
B080422-003	04/07/08	2A121-3-BXD	13827	CRABTREE, DENNIS		AVER 1
STORM, PETER J		FAILED LEAK TEST				
B080422-002	04/04/08	4D125-3-BXD	26410	GARNER, JOSEPH R		AVER 1
BREAZEALE, RAYMOND E		4-114-3-BXD				
B080410-002	04/04/08	1E191-1-POP	29944	PHETTEPLACE, BET		AVER 1
		Kavo handpiece will not rotate				
B080411-023	04/03/08	3D110-3-BXD	27797	SHOEMAKER, LORNA		AVER 1
WAINSCOTT, BRIAN		BROKEN? (SPD #31)				
PM-B0804M-178	03/25/08	123-1404-TYN	23773			
PM-B0804M-172	03/25/08	1G220-1-POP	31921			

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EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0804M-169	03/25/08	1E204-1-POP		4582		
PM-B0804M-168	03/25/08	1D183-1-POP		9830		
PM-B0804M-160	03/25/08	1F213-1-POP		10825		
PM-B0804M-159	03/25/08	1F208-1-POP		31729		
PM-B0804M-158	03/25/08	1F208-1-POP		31697		
PM-B0804M-157	03/25/08	1F207B-1-POP		26805		
PM-B0804M-154	03/25/08	1F207-1-POP		9947		
PM-B0804M-152	03/25/08	1F207-1-POP		9940		
PM-B0804M-151	03/25/08	1F205-1-POP		31891		
PM-B0804M-150	03/25/08	1F205-1-POP		31699		
PM-B0804M-144	03/25/08	1E201-1-POP		38724		
PM-B0804M-140	03/25/08	1E201-1-POP		22012		
PM-B0804M-128	03/25/08	1E195-1-POP		29946		
PM-B0804M-121	03/25/08	1E192-1-POP		30228		
PM-B0804M-117	03/25/08	1E188-1-POP		38726		
PM-B0804M-116	03/25/08	1E188-1-POP		38725		
PM-B0804M-115	03/25/08	1E185-1-POP		8255		
PM-B0804M-113	03/25/08	1E184-1-POP		11487		
PM-B0804M-098	03/25/08	1C153-1-POP		33987		
PM-B0804M-095	03/25/08	1C148-1-POP		35928		
PM-B0804M-094	03/25/08	1C145-1-POP		26399		
PM-B0804M-091	03/25/08	1C142-1-POP		37424		
PM-B0804M-090	03/25/08	1C142-1-POP		33984		
PM-B0804M-089	03/25/08	1C142-1-POP		29262		
PM-B0804M-087	03/25/08	1C142-1-POP		28311		
PM-B0804M-085	03/25/08	1C142-1-POP		27073		

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EMPL ASSIGNED	TASK DESCRIPTION	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
ACC #						

PM-B0804M-084	03/25/08	1C142-1-POP	26796			
PM-B0804M-082	03/25/08	1C142-1-POP	20475			
PM-B0804M-074	03/25/08	1D182-1-POP	29260			
CELESTINO, ALBERT C.						
PM-B0804M-050	03/25/08	107-387-PCY	25876			
PM-B0804M-012	03/25/08	1D110-3-BXD	30119			
PM-B0804M-011	03/25/08	3D110-3-BXD	34504			
PM-B0804M-010	03/25/08	3D110-3-BXD	34502			
PM-B0804M-009	03/25/08	3D110-3-BXD	33986			
PM-B0804M-005	03/25/08	1D104-3-BXD	28503			
PM-B0804M-004	03/25/08	1D100-3-BXD	28504			
PM-B0804M-003	03/25/08	1A156-3-BXD	33985			
PM-B0804M-002	03/25/08	1C118-1-BXD	35898			
B080324-005	03/24/08	1G222-1-POP	11331	Bill Kapanka		AVER 4
		Failed recertification.				
520-08-3-557-0138		ALLOMETRICS		U8E460	04/12/08	
B080411-012	03/24/08	2B112-1-BXD	30368	TALLANT, A		AVER 1
CELESTINO, ALBERT C.		INSPECT CCHT EQUIP				
B080324-004	03/21/08	1G240-1-POP	42572	ROSSER, SHERRY L		AVER 1
		Incoming Inspection				
B080324-003	03/20/08	NURSING SERVICE	42571	ROSSER, SHERRY L		AVER 1
		Incoming Inspection				
B080324-002	03/20/08	NURSING SERVICE	42570	ROSSER, SHERRY L		AVER 1
		Incoming Inspection				
B080411-011	03/20/08	NURSING SERVICE	42569	ROSSER, SHERRY L		AVER 1
BREAZEALE, RAYMOND E		Incoming Inspection				
B080411-010	03/20/08	NURSING SERVICE	42568	ROSSER, SHERRY L		AVER 1
REYES, MARCOS R.		Incoming Inspection				
B080411-009	03/20/08	NURSING SERVICE	42567	ROSSER, SHERRY L		AVER 1
BREAZEALE, RAYMOND E		Incoming Inspection				
B080411-008	03/20/08	NURSING SERVICE	42566	ROSSER, SHERRY L		AVER 1
WOODWARD, JERRY R		Incoming Inspection				
B080411-007	03/20/08	NURSING SERVICE	42565	ROSSER, SHERRY L		AVER 1
STORM, PETER J		Incoming Inspection				
B080411-006	03/20/08	NURSING SERVICE	42564	ROSSER, SHERRY L		AVER 1
WAINSCOTT, BRIAN		Incoming Inspection				
B080411-005	03/20/08	NURSING SERVICE	42563	ROSSER, SHERRY L		AVER 1
BREAZEALE, RAYMOND E		Incoming Inspection				
B080411-004	03/20/08	NURSING SERVICE	42562	ROSSER, SHERRY L		AVER 1
WOODWARD, JERRY R		Incoming Inspection				

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT			
EMPL ASSIGNED	TASK DESCRIPTION						
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.	
B080411-003	03/20/08	NURSING SERVICE	42561	ROSSER, SHERRY L		AVER	1
STORM, PETER J		Incoming Inspection					
B080321-006	03/20/08	2B112-1-BXD	42550	ROSSER, SHERRY L		AVER	2
		Incoming Inspection					
B080325-001	03/18/08	2A105-19-BXD		MBOYA, MARGIE		AVER	2
WAINSCOTT, BRIAN		broken sure temp					
B080326-009	03/17/08	3B100-3-BXD	36261	Storm		AVER	3
STORM, PETER J		Burned Board					
520-08-3-557-0141		THERMAL FISHER SCIENTIFIC		U8E574	04/13/08		
PM-B0803M-070	03/11/08	112A-387-PCY	29705				
PM-B0803M-069	03/11/08	3B100-3-BXD	36528				
PM-B0803M-068	03/11/08	1008-2-BXD	24848				
B080306-001	03/06/08	2B112B-1-BXD		Peter J. Storm		AVER	3
STORM, PETER J		Order for shop					
520-08-2-557-0099		DICKSON		U8C115	03/16/08		
B080306-063	03/06/08	3D110-3-BXD		SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		HOSE LEAKS					
B080306-062	03/06/08	3D110-3-BXD	27384	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		BROKEN? (SPD #16)					
B080306-061	03/06/08	3D110-3-BXD	27049	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		WILL NOT SUCTION (SPD #24)					
B080306-060	03/06/08	4D104-3-BXD	34637	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		O2 SAT PROBE MALFUNCTIONS WHEN PLUGGED INTO MODULE					
B080306-059	03/06/08	4D104-3-BXD	22662	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		BROKEN?					
B080306-058	03/06/08	4D104-3-BXD	34630	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		MESSED UP?					
B080306-056	03/05/08	1C102-3-BXD	12003	BORIS, BETHANY A		EMER	1
WAINSCOTT, BRIAN		Oximeter in triage room is NOT working					
B080306-054	03/05/08	1A147-3-BXD	20169	WYNN, CARSON W		AVER	1
WAINSCOTT, BRIAN		Calabrate Ultrasound					
B080306-050	03/04/08	2A101-3-BXD	40306	CRABTREE, DENNIS		AVER	3
STORM, PETER J		FAILED LEAK TEST					
520-08-2-557-0105		MCMASTER CARR SUPPLY COMPA		U8C678	03/23/08		
B080306-047	03/03/08	2A111-1-BXD		POOLE, QUERITA L		AVER	1
STORM, PETER J		Bayside conference room projector needs a filter					
B080306-039	03/03/08	3D110-3-BXD	28129	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		SYSTEM ERROR (SPD #7)					
B080306-037	03/03/08	3D110-3-BXD	28238	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		KEEPS READING SYSTEM ERROR (SPD #116)					
B080306-036	03/03/08	3D110-3-BXD	35913	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		BROKEN? (SPD #122)					
B080306-035	03/03/08	3D110-3-BXD	28161	SHOEMAKER, LORNA		AVER	1
WAINSCOTT, BRIAN		BUTTON DO NOT CONSISTENTLY ACTIVATE (SPD #39)					
PM-B0803M-067	02/29/08	3D110-3-BXD	35943				
PM-B0803M-066	02/29/08	4D116-3-BXD	1103				

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 WORK ORDER REQ DATE LOCATION
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 ACC # S/P VENDOR

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PM-B0803M-065	02/29/08	4D112-3-BXD	28582
PM-B0803M-064	02/29/08	3C121-3-BXD	29146
PM-B0803M-063	02/29/08	3C121-3-BXD	24739
PM-B0803M-062	02/29/08	3C121-3-BXD	24738
PM-B0803M-061	02/29/08	3C121-3-BXD	24737
PM-B0803M-059	02/29/08	3C114-3-BXD	28583
PM-B0803M-058	02/29/08	3C108-3-BXD	35979
PM-B0803M-057	02/29/08	3C107-3-BXD	35975
PM-B0803M-056	02/29/08	3B105-3-BXD	36524
PM-B0803M-055	02/29/08	3B105-3-BXD	36522
PM-B0803M-054	02/29/08	3B100-3-BXD	36530
PM-B0803M-053	02/29/08	3B100-3-BXD	36529
PM-B0803M-052	02/29/08	3B100-3-BXD	36527
PM-B0803M-051	02/29/08	3B100-3-BXD	36526
PM-B0803M-050	02/29/08	3B100-3-BXD	36525
PM-B0803M-049	02/29/08	2B112-1-BXD	35978
PM-B0803M-048	02/29/08	3B105-3-BXD	36523
PM-B0803M-047	02/29/08	3C121-3-BXD	30370
PM-B0803M-046	02/29/08	3C107-3-BXD	30371
PM-B0803M-045	02/29/08	3C105-3-BXD	18567
PM-B0803M-044	02/29/08	3C105-3-BXD	3537
PM-B0803M-043	02/29/08	2D127-3-BXD	24851
PM-B0803M-042	02/29/08	3B100-3-BXD	36975
PM-B0803M-041	02/29/08	2D128-3-BXD	29703
PM-B0803M-040	02/29/08	3C121-3-BXD	22386
PM-B0803M-039	02/29/08	4B111-3-BXD	35327

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0803M-038	02/29/08	4B104A-3-BXD	35401			
PM-B0803M-037	02/29/08	4B102-3-BXD	35325			
PM-B0803M-036	02/29/08	4B101-3-BXD	35326			
PM-B0803M-035	02/29/08	3CORR2-1-BXD	35332			
PM-B0803M-034	02/29/08	3CORR2-1-BXD	35331			
PM-B0803M-033	02/29/08	3CORR2-1-BXD	35329			
PM-B0803M-032	02/29/08	3CORR2-1-BXD	35328			
PM-B0803M-031	02/29/08	3B100-1-BXD	35330			
PM-B0803M-030	02/29/08	4B114-3-BXD	31658			
PM-B0803M-029	02/29/08	4A110-3-BXD	12306			
PM-B0803M-028	02/29/08	2D138-3-BXD	35847			
PM-B0803M-027	02/29/08	2D137-3-BXD	34753			
PM-B0803M-026	02/29/08	2D133-3-BXD	34754			
PM-B0803M-025	02/29/08	2D131-3-BXD	26861			
PM-B0803M-024	02/29/08	4B100-3-BXD	31317			
PM-B0803M-023	02/29/08	4D112-3-BXD	39485			
PM-B0803M-022	02/29/08	3D110-3-BXD	37753			
PM-B0803M-021	02/29/08	3C121-3-BXD	1114			
PM-B0803M-020	02/29/08	3C121-3-BXD	1112			
PM-B0803M-019	02/29/08	3C115-3-BXD	39486			
PM-B0803M-018	02/29/08	3C108-3-BXD	37483			
PM-B0803M-017	02/29/08	3C108-3-BXD	30894			
PM-B0803M-016	02/29/08	3C108-3-BXD	30893			
PM-B0803M-015	02/29/08	3C108-3-BXD	30892			
PM-B0803M-014	02/29/08	3C104-3-BXD	34357			
PM-B0803M-013	02/29/08	3C104-3-BXD	27841			

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0803M-012	02/29/08	2D132-3-BXD	38284			
PM-B0803M-011	02/29/08	2D131-3-BXD	37428			
PM-B0803M-010	02/29/08	2D130-3-BXD	33517			
PM-B0803M-009	02/29/08	2D128-3-BXD	31694			
PM-B0803M-008	02/29/08	2D128-3-BXD	31329			
PM-B0803M-007	02/29/08	2D128-3-BXD	30962			
PM-B0803M-006	02/29/08	1C109-3-BXD	31328			
PM-B0803M-005	02/29/08	3073-2-BXD	18566			
PM-B0803M-004	02/29/08	2085-2-BXD	32171			
PM-B0803M-003	02/29/08	2073-2-BXD	30728			
PM-B0803M-002	02/29/08	2B112-1-BXD	31330			
PM-B0803M-001	02/29/08	2B112-1-BXD	31316			
B080306-033	02/29/08	3B103-3-BXD		GETHERS, MARTHEN	EMER	1
STORM, PETER J		Lab line co2 incubator is leaking				
B080306-026	02/21/08	3C108-3-BXD	30893	TABOR, BENJAMIN	AVER	1
STORM, PETER J		WILL NOT CHARGE				
B080220-002	02/20/08	114B-387-PCY	36022	KNIGHTEN, GINNY	AVER	1
		PRINTER PROBLEMS				
B080306-021	02/19/08	2B138-3-BXD	31643	TANNER, KENYA K	HIGH	1
WAINSCOTT, BRIAN		Plastic shell around cord is ripped, exposing wires.				
B080306-017	02/14/08	3D113-3-BXD	24479	WILSON, RONALD S	EMER	1
WAINSCOTT, BRIAN		unload door makes loud screeching noise on the unload sid				
B080306-014	02/13/08	3B103-3-BXD	10847	GETHERS, MARTHEN	EMER	1
WAINSCOTT, BRIAN		replace the light in the biohood				
B080212-001	02/12/08	1565A-1-MOP	40427	BARNES, JENNIFER	HIGH	1
		probe mic not working on Med Rx system				
B080306-011	02/12/08	3081-2-BXD		SHOEMAKER, LORNA	AVER	1
WAINSCOTT, BRIAN		SAFETY CHECK RENTAL MATTRESS				
B080306-007	02/07/08	4D130-3-BXD		THOMPSON, TREANI	HIGH	1
WAINSCOTT, BRIAN		DOPPLER FLOW DETECTOR #6515-5-733				
B080306-006	02/05/08	3D111-3-BXD	24480	WILSON, RONALD S	EMER	1
WAINSCOTT, BRIAN		P2 setting displays Cycle Disabled				
B080306-004	02/04/08	4D114-3-BXD	37439	CRABTREE, DENNIS	AVER	1
STORM, PETER J		IMAGE CONSTANTLY YELLOW WON'T WHAITE BALANCE CORRECTLY				
B080201-152	02/01/08	1D165-1-POP	27838	Doug Filbert	AVER	1
CELESTINO, ALBERT C.		fine line showing on images.				
B080201-001	02/01/08	1D166-1-POP	26411	FILBERT, DOUGLAS	HIGH	3
		fluro images not good and long exposures during imageing				
520-08-2-557-0086		PHILIPS MED SYS (ONSITE RE	C80307	03/08/08		

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B080201-149	01/30/08	2B120-3-BXD	27281	MARTIN,TAMMY M	AV	1
BREAZEALE, RAYMOND E	Need to have both fuji printers tied to cd burner					
B080201-147	01/30/08	4A107-3-BXD		LAMEY,DEBBIE J	AV	1
STORM, PETER J	LIGHT GOING OFF AND ON					
B080131-001	01/29/08	1570-1-MOP		FLAGG,JOHNNIE	AV	1
	SCRIPT PRO NOT TRANSMITTING					
B080201-137	01/25/08	4D126-3-BXD	11825	CARLISLE,DAVE	EM	3
STORM, PETER J	DEFLECTING BRIDGE					
	520-08-2-557-0116	D & D SERVICES		C80331	04/20/08	
B080201-136	01/25/08	4D126-3-BXD	11825	CARLISLE,DAVE	EM	1
STORM, PETER J	CRACKED LENS					
B080201-135	01/25/08	4D126-3-BXD	11825	CARLISLE,DAVE	EM	1
STORM, PETER J	CRACKED LENS					
B080201-134	01/25/08	4D126-3-BXD	13600	CARLISLE,DAVE	EM	1
STORM, PETER J	LENS DARK					
B080201-133	01/25/08	4D126-3-BXD	11826	CARLISLE,DAVE	EM	1
STORM, PETER J	CLOUDY LENS					
B080201-132	01/25/08	4D126-3-BXD	11825	CARLISLE,DAVE	EM	1
STORM, PETER J	REPLACE PORCELIN TIP					
B080201-131	01/25/08	4D126-3-BXD	11825	CARLISLE,DAVE	EM	1
STORM, PETER J	REPLACE PORCELIN TIP					
B080201-130	01/25/08	4D129-3-BXD	39236	GARNER,JOSEPH R	AV	1
STORM, PETER J	Evaluate Bovie machine for fault					
B080129-001	01/25/08	1D166-1-POP	26411	FILBERT,DOUGLAS	HI	1
	FLURO TOWER HARD TO WORK					
B080201-127	01/25/08	4A107-3-BXD		LAMEY,DEBBIE J	AV	1
STORM, PETER J	HEATER NONOT WORKING					
B080201-124	01/24/08	3B100-1-BXD	37441	SANDY FEDUCCIA	HI	1
STORM, PETER J	LOCK AND KEY PAD NOT WORKING					
B080201-123	01/24/08	3B100-1-BXD	37444	SANDY FEDUCCIA	HI	1
STORM, PETER J	KEY PAD AND LOCK NOT WORKING					
B080201-122	01/24/08	3B100-1-BXD	37443	SANDY FEDUCCIA	HI	1
STORM, PETER J	LOCK AND KEY PAD NOT WORKING					
PM-B0801M-182	01/22/08	105-387-PCY	40355			
PM-B0801M-181	01/22/08	113-386-PCY	39260			
PM-B0801M-180	01/22/08	113-386-PCY	39259			
PM-B0801M-179	01/22/08	1E204-1-POP	39258			
PM-B0801M-178	01/22/08	1E204-1-POP	39257			
PM-B0801M-177	01/22/08	1564-1-MOP	39256			
PM-B0801M-176	01/22/08	1564-1-MOP	39255			
B080201-115	01/22/08	2A108-3-BXD	7693	COLLINS,VIRGINI	AV	1
STORM, PETER J	lathe is smoking when turned on					
B080201-111	01/18/08	2A110-3-BXD	37041	COLLINS,VIRGINI	AV	1
STORM, PETER J	battery door on videa camera is cross threaded					

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI. STAT
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR		P.O. #	EST.DEL. DEL.COMP.
B080110-001	01/10/08	4D104-3-BXD	21398	reyes	AVER 1
REYES, MARCOS R.	test				
B080201-091	01/10/08	1027-2-BXD	40993	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-090	01/10/08	1027-2-BXD	40992	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-089	01/10/08	1027-2-BXD	40991	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-087	01/09/08	4D130-3-BXD		THOMPSON, TREANI	HIGH 1
STORM, PETER J	ATTEST READER DOESNOT WORK				
B080201-086	01/09/08	1027-2-BXD	40989	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-085	01/09/08	1027-2-BXD	40988	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-117	01/09/08	1027-2-BXD	40987	ROSSER, SHERRY L	AVER 1
	Incoming Inspection				
B080201-084	01/09/08	1027-2-BXD	40986	ROSSER, SHERRY L	AVER 1
WAINSCOTT, BRIAN	Incoming Inspection				
B080201-081	01/08/08	2B130-3-BXD		SCHEFFLER, CONST	HIGH 1
BREAZEALE, RAYMOND E	Stirrup broken off stretcher				
B080201-080	01/08/08	3C107-3-BXD	40985	ROSSER, SHERRY L	AVER 1
STORM, PETER J	Incoming Inspection				
B080201-079	01/08/08	3C107-3-BXD	40984	ROSSER, SHERRY L	AVER 1
STORM, PETER J	Incoming Inspection				
B080201-076	01/08/08	4B100-3-BXD		NORMAN, MARGIE D	EMER 1
WAINSCOTT, BRIAN	THE HANDHELD DOPPLER IS BROKEN NEED TO BE CHECK				
B080104-004	01/04/08	1F205-1-POP	31891	Dan Urbanic	AVER 1
CELESTINO, ALBERT C.	Headset and CD player not working.				
B080201-060	01/04/08	1518-1-MOP	27447	BREAZEALE, RAYMO	AVER 1
	factory repair				
B080201-057	01/04/08	3D110-3-BXD	33855	BREAZEALE, RAYMO	AVER 1
WAINSCOTT, BRIAN	e 40 code				
B080201-055	01/04/08	3076-2-BXD		SHOEMAKER, LORNA	AVER 1
WAINSCOTT, BRIAN	SAFETY CHECK RENTAL WOUND VAC				
B080201-054	01/04/08	3082-2-BXD		SHOEMAKER, LORNA	AVER 1
WAINSCOTT, BRIAN	SAFETY CHECK RENTAL WOUND VAC				
B080201-049	01/04/08	3D110-3-BXD	838	WILSON, RONALD S	EMER 1
WAINSCOTT, BRIAN	doesn't work, doesn't get hot.				
B080201-046	01/03/08	3B112-3-BXD	36892	PRINE, BARBARA E	EMER 1
STORM, PETER J	NEED BULB REPLACED STAT				
B071221-001	12/21/07	1562-1-MOP	40512	Jennifer Barnes	AVER 1
CELESTINO, ALBERT C.	Send system to company as trade in for new system.				
B071218-001	12/18/07	1F214-1-POP	29718	Dr Peak	AVER 1
CELESTINO, ALBERT C.	Send unit to company as trade in for new system.				
B080201-007	12/12/07	1B114-1-BXD	40832	SERRANO, JOSE M	AVER 3
	Incoming Inspection				
520-08-2-557-0130	DENTSPLY CAULK			U8D964	04/07/08
PM-B0712M-283	12/12/07	3D110-3-BXD	19157		
PM-B0712M-282	12/12/07	3D110-3-BXD	36974		

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT			
EMPL ASSIGNED	TASK DESCRIPTION						
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.		
PM-B0712M-281	12/12/07	3D110-3-BXD	36973				
WAINSCOTT, BRIAN							
PM-B0712M-278	12/12/07	3D110-3-BXD	36970				
B071212-001	12/11/07	1562-1-MOP OFF TRACT	27747	BURNETTE, NOEL E	AVR	1	
B071207-070	12/07/07	4A107-3-BXD	25891	LAMEY, DEBBIE J	AVR	1	
BREAZEALE, RAYMOND E monitor not working properly							
B071207-069	12/07/07	3D110-3-BXD	28123	WOLFE, LAURENCE	AVR	1	
WAINSCOTT, BRIAN DURING INFUSION SCREEN WENT BLANK AND WON'T							
B071207-068	12/07/07	3D110-3-BXD	28188	WOLFE, LAURENCE	AVR	1	
WAINSCOTT, BRIAN "SYSTEM ERROR MESSAGE							
B071207-067	12/07/07	3D110-3-BXD	28151	WOLFE, LAURENCE	AVR	1	
WAINSCOTT, BRIAN won't turn off							
B071207-066	12/07/07	3B101-3-BXD		GETHERS, MARTHEN	AVR	1	
STORM, PETER J ANNUAL PM ON CENTRIFUGE							
B071207-065	12/07/07	1E184-1-POP	10445	PHETTEPLACE, BET	HIGH	3	
requesting a gasket replacement for this machine							
520-08-2-557-0070		HENRY SCHEIN		U87839	01/26/08		
B071207-062	12/06/07	1A137-3-BXD		DUBOSE, CAROL A	AVR	1	
WAINSCOTT, BRIAN upgrade to pulse ox function;							
B071207-061	12/06/07	1C116-3-BXD	40784	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-060	12/06/07	3051-2-BXD	40783	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-059	12/06/07	3051-2-BXD	40782	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-058	12/06/07	3051-2-BXD	40781	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-057	12/06/07	3D111-3-BXD	29483	WILSON, RONALD S	EMER	1	
WAINSCOTT, BRIAN aborted due to water temp 5 times this week							
B071207-056	12/06/07	3D111-3-BXD	21186	WILSON, RONALD S	EMER	1	
WAINSCOTT, BRIAN won't take up printer paper							
B071207-055	12/06/07	2A119-1-BXD	40780	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-054	12/06/07	1D100-3-BXD	40779	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-053	12/06/07	1A111-1-BXD	40778	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-052	12/06/07	D105-T100-BXD	40777	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-047	12/05/07	4D113-3-BXD	40776	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071207-042	11/30/07	4A107-1-BXD	31917	REGALIZA, CARLO	HIGH	1	
WAINSCOTT, BRIAN blood pressure section malfunctioning							
B071207-041	11/30/07	1B114-1-BXD	40728	SERRANO, JOSE M	AVR	1	<i>Scale</i>
Incoming Inspection							
B071207-040	11/30/07	1A147-3-BXD	40727	SERRANO, JOSE M	AVR	1	
Incoming Inspection							
B071129-004	11/29/07	113-386-PCY	40724	Ron Edwards	AVR	1	
CELESTINO, ALBERT C. Request safety check and RPM check for lab PCOPC.							

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B071207-039	11/29/07	2B130-3-BXD	35895	SCHEFFLER, CONST	HIGH	1
WAINSCOTT, BRIAN		gel warmer is not working				
B071129-003	11/29/07	117A-1-MOP	29732	Ron Edwards	AVER	1
CELESTINO, ALBERT C.		Request RPM check on all centrifuges in MOPC lab.				
B071129-002	11/29/07	1E204-1-POP	29731	Ron Edwards	AVER	1
CELESTINO, ALBERT C.		Request speed verification of all centrifuge in lab.				
B071207-038	11/29/07	2D132-3-BXD	38284	SHIPP, REBECCA A	AVER	1
REYES, MARCOS R.		please move vcr/printer to improve efficiency				
B071207-036	11/28/07	1B110-1-BXD	40721	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071207-035	11/28/07	1034-2-BXD	40720	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071207-034	11/28/07	2002-2-BXD	40719	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071128-001	11/28/07	1034-2-BXD	10731	wai	AVER	1
REYES, MARCOS R.		burning smell coming from unit				
B071207-032	11/28/07	1C109-3-BXD		BORIS, BETHANY A	AVER	1
WAINSCOTT, BRIAN		NEED B/P CUFFS FOR 27" - 34"				
PM-B0712M-262	11/27/07	3D110-3-BXD	33856			
PM-B0712M-258	11/27/07	3D110-3-BXD	33852			
PM-B0712M-253	11/27/07	3D110-3-BXD	33847			
PM-B0712M-210	11/27/07	3D110-3-BXD	20086			
PM-B0712M-204	11/27/07	100-T101-BXD	19203			
PM-B0712M-203	11/27/07	2A128-53-BXD	15288			
PM-B0712M-202	11/27/07	4D110-3-BXD	13686			
PM-B0712M-201	11/27/07	4D110-3-BXD	13685			
PM-B0712M-200	11/27/07	4A102A-3-BXD	19691			
PM-B0712M-199	11/27/07	3D110D-3-BXD	20798			
PM-B0712M-197	11/27/07	3D110D-3-BXD	19687			
PM-B0712M-196	11/27/07	3D110D-3-BXD	19546			
PM-B0712M-194	11/27/07	3D110-3-BXD	36905			
PM-B0712M-193	11/27/07	3D110-3-BXD	36904			
PM-B0712M-192	11/27/07	3D110-3-BXD	36903			
PM-B0712M-191	11/27/07	3D110-3-BXD	36902			
PM-B0712M-190	11/27/07	3D110-3-BXD	36901			

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK	DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0712M-189	11/27/07	3D110-3-BXD		36900		
PM-B0712M-187	11/27/07	3D110-3-BXD		36068		
PM-B0712M-186	11/27/07	3D110-3-BXD		36067		
PM-B0712M-185	11/27/07	3D110-3-BXD		36066		
PM-B0712M-175	11/27/07	3D110-3-BXD		26626		
PM-B0712M-174	11/27/07	3D110-3-BXD		23185		
PM-B0712M-172	11/27/07	3D110-3-BXD		22631		
PM-B0712M-169	11/27/07	3D110-3-BXD		21401		
PM-B0712M-168	11/27/07	3D110-3-BXD		20799		
PM-B0712M-153	11/27/07	3D110-3-BXD		19737		
PM-B0712M-149	11/27/07	3D110-3-BXD		19685		
PM-B0712M-146	11/27/07	3D110-3-BXD		19208		
PM-B0712M-140	11/27/07	3D110-3-BXD		19189		
PM-B0712M-139	11/27/07	3D110-3-BXD		19183		
PM-B0712M-138	11/27/07	3D110-3-BXD		19161		
PM-B0712M-135	11/27/07	3D110-3-BXD		19156		
PM-B0712M-134	11/27/07	3D110-3-BXD		19094		
PM-B0712M-130	11/27/07	3D110-3-BXD		18427		
PM-B0712M-128	11/27/07	3D110-3-BXD		13137		
PM-B0712M-127	11/27/07	3D110-3-BXD		12102		
PM-B0712M-126	11/27/07	3D110-3-BXD		1186		
PM-B0712M-125	11/27/07	3D110-3-BXD		114		
PM-B0712M-124	11/27/07	3B101-3-BXD		19188		
PM-B0712M-123	11/27/07	2B120-3-BXD		19206		
PM-B0712M-122	11/27/07	1C108-3-BXD		36517		
PM-B0712M-121	11/27/07	1C102-3-BXD		15304		

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 WORK ORDER REQ DATE LOCATION
 EMPL ASSIGNED TASK DESCRIPTION
 ACC # S/P VENDOR

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EQUIP ID# CONTACT PRI. STAT
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ACC #	S/P	VENDOR	EQUIP ID#	CONTACT	PRI. STAT	EST.DEL.	DEL.COMP.
PM-B0712M-119	11/27/07	4B117-3-BXD	32378				
PM-B0712M-118	11/27/07	2A117-1-BXD	35131				
PM-B0712M-117	11/27/07	2A117-1-BXD	34487				
PM-B0712M-116	11/27/07	4B100-3-BXD	29509				
PM-B0712M-115	11/27/07	4D103-3-BXD	32010				
PM-B0712M-113	11/27/07	3D110-3-BXD	36899				
PM-B0712M-112	11/27/07	3D110-3-BXD	35998				
PM-B0712M-110	11/27/07	3D110-3-BXD	35996				
PM-B0712M-108	11/27/07	3D110-3-BXD	35993				
PM-B0712M-107	11/27/07	3D110-3-BXD	35992				
PM-B0712M-106	11/27/07	3D110-3-BXD	35991				
PM-B0712M-104	11/27/07	3D110-3-BXD	35989				
PM-B0712M-103	11/27/07	3D110-3-BXD	35988				
PM-B0712M-101	11/27/07	3D110-3-BXD	35986				
PM-B0712M-097	11/27/07	3D110-3-BXD	28946				
PM-B0712M-096	11/27/07	3D110-3-BXD	28945				
PM-B0712M-095	11/27/07	3D110-3-BXD	28944				
PM-B0712M-094	11/27/07	3D110-3-BXD	28943				
PM-B0712M-081	11/27/07	3D110-3-BXD	27792				
PM-B0712M-077	11/27/07	3D110-3-BXD	27787				
PM-B0712M-076	11/27/07	3D110-3-BXD	27786				
PM-B0712M-075	11/27/07	3D110-3-BXD	27784				
PM-B0712M-070	11/27/07	3D110-3-BXD	27777				
PM-B0712M-069	11/27/07	3D110-3-BXD	27776				
PM-B0712M-068	11/27/07	3D110-3-BXD	27775				
PM-B0712M-067	11/27/07	3D110-3-BXD	27774				

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
PM-B0712M-063	11/27/07	3D110-3-BXD		27770		
PM-B0712M-061	11/27/07	3D110-3-BXD		27768		
PM-B0712M-058	11/27/07	3D110-3-BXD		27435		
PM-B0712M-055	11/27/07	3D110-3-BXD		27382		
PM-B0712M-054	11/27/07	3D110-3-BXD		27381		
PM-B0712M-053	11/27/07	3D110-3-BXD		27380		
PM-B0712M-051	11/27/07	3D110-3-BXD		27378		
PM-B0712M-049	11/27/07	3D110-3-BXD		27072		
PM-B0712M-048	11/27/07	3D110-3-BXD		27071		
PM-B0712M-043	11/27/07	3D110-3-BXD		27065		
PM-B0712M-038	11/27/07	3D110-3-BXD		27060		
PM-B0712M-036	11/27/07	3D110-3-BXD		27057		
PM-B0712M-035	11/27/07	3D110-3-BXD		27056		
PM-B0712M-031	11/27/07	3D110-3-BXD		27052		
PM-B0712M-026	11/27/07	3D110-3-BXD		27029		
PM-B0712M-025	11/27/07	3D110-3-BXD		27028		
PM-B0712M-022	11/27/07	3D110-3-BXD		26664		
PM-B0712M-021	11/27/07	3D110-3-BXD		26663		
PM-B0712M-017	11/27/07	3D110-3-BXD		26659		
PM-B0712M-016	11/27/07	3D110-3-BXD		26658		
PM-B0712M-014	11/27/07	3D110-3-BXD		26656		
PM-B0712M-010	11/27/07	3D110-3-BXD		26652		
PM-B0712M-009	11/27/07	3D110-3-BXD		26651		
PM-B0712M-008	11/27/07	3D110-3-BXD		26650		
PM-B0712M-007	11/27/07	3D110-3-BXD		26649		
PM-B0712M-006	11/27/07	3D110-3-BXD		26648		

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
PM-B0712M-005	11/27/07	3D110-3-BXD	26647			
PM-B0712M-003	11/27/07	3D110-3-BXD	26645			
B071207-028	11/26/07	1002-2-BXD	40707	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071207-027	11/20/07	3D113-3-BXD	24479	KAUSES, BARBARA	HIGH	1
WAINSCOTT, BRIAN		door wouldn't open				
B071207-023	11/20/07	3D110-3-BXD	33841	[A	AVER	1
WAINSCOTT, BRIAN		UNIT BROK OFF STAND				
B071207-022	11/20/07	3D110-3-BXD	19210	WOLFE, LAURENCE	AVER	1
WAINSCOTT, BRIAN		"PADDLES BURNED"				
B071207-021	11/20/07	3D110-3-BXD	28192	WOLFE, LAURENCE	AVER	1
WAINSCOTT, BRIAN		"SAYS SEE HELP"				
B071207-020	11/20/07	3D110-3-BXD	35923	WOLFE, LAURENCE	AVER	1
WAINSCOTT, BRIAN		"BROKEN"				
B071207-019	11/20/07	3B110-3-BXD	40619	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071207-018	11/20/07	1C109-3-BXD		BORIS, BETHANY A	AVER	1
WAINSCOTT, BRIAN		NEED B/P CUFFS THAT ARE 27 - 35 IN CIRCUMFERENCE				
B071207-017	11/20/07	1C104-3-BXD		BORIS, BETHANY A	AVER	1
WAINSCOTT, BRIAN		THERMOMETER ON WALL IS NOT WORKING				
B071207-016	11/20/07	3D110-3-BXD	40618	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071207-009	11/15/07	3B109-3-BXD	26728	PRINE, BARBARA E	EMER	3
REYES, MARCOS R.		PARAFFIN HOLDING TANK NOT WORKING, WON'T HEAT UP				
520-08-1-557-0037		TRIANGLE BIOMEDICAL SCIENC	U83943	12/01/07		
B071207-008	11/14/07	3D110-3-BXD	35914	SHOEMAKER, LORNA	AVER	1
WAINSCOTT, BRIAN		NO PM STICKER (SPD #121)				
B071207-003	11/14/07	4D114-3-BXD		GARNER, JOSEPH R	AVER	1
WAINSCOTT, BRIAN		please perform electrical safety check				
B071207-001	11/13/07	3B100-3-BXD		GETHERS, MARTHEN	AVER	1
STORM, PETER J		Need lubricating oil to do main on thawer				
B071113-143	11/08/07	1A103C-3-BXD	40592	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-141	11/08/07	1A103B-3-BXD	40591	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-140	11/08/07	2A119-1-BXD	40590	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-139	11/08/07	2A117-1-BXD	40589	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-138	11/08/07	2A117-1-BXD	40588	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-137	11/08/07	1A118-3-BXD	40587	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-136	11/08/07	1A119-3-BXD	40586	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-135	11/08/07	1A120-3-BXD	40585	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-134	11/08/07	1A122-3-BXD	40584	SERRANO, JOSE M	AVER	1
		Incoming Inspection				

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WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B071113-133	11/08/07	1A123-3-BXD	40583	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-132	11/08/07	1A124-3-BXD	40582	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-131	11/08/07	1A137-3-BXD	40581	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-130	11/08/07	1A138-3-BXD	40580	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-129	11/08/07	1A139-3-BXD	40579	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-128	11/08/07	1A140-3-BXD	40578	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-127	11/08/07	1A142-3-BXD	40577	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-126	11/08/07	1A143-3-BXD	40576	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-125	11/08/07	1A144-3-BXD	40575	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-124	11/08/07	1A154-3-BXD	40574	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-123	11/08/07	1A159-3-BXD	40573	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-122	11/08/07	1A160-3-BXD	40572	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-121	11/08/07	1A161-3-BXD	40571	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-120	11/08/07	1A163-3-BXD	40570	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-119	11/08/07	1A164-3-BXD	40569	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-118	11/08/07	1A165-3-BXD	40568	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-117	11/08/07	1A166-3-BXD	40567	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-116	11/08/07	1A167-3-BXD	40566	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-115	11/08/07	1A168-3-BXD	40565	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-098	11/06/07	3051-2-BXD	40544	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-097	11/06/07	3051-2-BXD	40543	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-096	11/06/07	4B109-3-BXD	40542	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-095	11/06/07	4A104-3-BXD	40541	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-094	11/06/07	4A104-3-BXD	40540	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-093	11/06/07	4A104-3-BXD	40539	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-092	11/06/07	4A104-3-BXD	40538	SERRANO,JOSE M	AVER	1
		Incoming Inspection				

WORK ORDER EMPL ASSIGNED ACC #	REQ DATE S/P	LOCATION TASK DESCRIPTION VENDOR	EQUIP ID#	CONTACT	PRI.	STAT
					EST.DEL.	DEL.COMP.
B071113-091	11/06/07	4A104-3-BXD Incoming Inspection	40537	SERRANO, JOSE M	AVER	1
B071113-090	11/06/07	4A104-3-BXD Incoming Inspection	40536	SERRANO, JOSE M	AVER	1
B071113-089	11/06/07	4A104-3-BXD Incoming Inspection	40535	SERRANO, JOSE M	AVER	1
B071113-088	11/06/07	4A104-3-BXD Incoming Inspection	40534	SERRANO, JOSE M	AVER	1
B071113-087	11/06/07	4A104-3-BXD Incoming Inspection	40533	SERRANO, JOSE M	AVER	1
B071113-086	11/06/07	4A104-3-BXD Incoming Inspection	40532	SERRANO, JOSE M	AVER	1
B071113-085	11/06/07	4A104-3-BXD Incoming Inspection	40531	SERRANO, JOSE M	AVER	1
B071113-084	11/06/07	4A104-3-BXD Incoming Inspection	40530	SERRANO, JOSE M	AVER	1
B071113-083	11/06/07	1033-2-BXD Incoming Inspection	40529	SERRANO, JOSE M	AVER	1
B071113-079	11/05/07	4D130-3-BXD Incoming Inspection	40528	SERRANO, JOSE M	AVER	1
B071113-074	11/05/07	4A104-3-BXD Incoming Inspection	40511	SERRANO, JOSE M	AVER	1
PM-B0711M-016	11/02/07	1A105-1-BXD	29128			
B071113-073	11/02/07	1B112-1-BXD REPAIR CHATTANOOGA TRITON TRACTION TABLE		EDWARDS, NANCY	HIGH	1
B071113-072	11/01/07	3B101-3-BXD Incoming Inspection	40503	SERRANO, JOSE M	AVER	1
B071113-071	11/01/07	1027-2-BXD Incoming Inspection	40502	SERRANO, JOSE M	AVER	1
B071113-070	11/01/07	1027-2-BXD Incoming Inspection	40501	SERRANO, JOSE M	AVER	1
B071113-066	10/31/07	3B101-3-BXD Incoming Inspection	40494	SERRANO, JOSE M	AVER	1
B071113-060	10/30/07	1040-2-BXD We are now in T102 RM D119	30368	WOO, LAURIE S	AVER	1
B071113-059	10/30/07	3D110-3-BXD Incoming Inspection	40493	SERRANO, JOSE M	AVER	1
B071113-058	10/30/07	3D110-3-BXD Incoming Inspection	40492	SERRANO, JOSE M	AVER	1
B071113-057	10/30/07	3D110-3-BXD Incoming Inspection	40491	SERRANO, JOSE M	AVER	1
B071031-005	10/30/07	109-387-PCY Nickel-Cadmium battery is dead. Need 3.	23287	SUMMERS, CYNTHIA	AVER	1
B071113-050	10/29/07	3B100-1-BXD Incoming Inspection	40484	SERRANO, JOSE M	AVER	1
B071113-049	10/29/07	3B100-1-BXD Incoming Inspection	40483	SERRANO, JOSE M	AVER	1
B071029-003	10/26/07	1565A-1-MOP Incoming Inspection	40427	SERRANO, JOSE M	AVER	1
B071029-002	10/26/07	1565B-1-MOP Incoming Inspection	40426	SERRANO, JOSE M	AVER	1

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B071029-001	10/26/07	1558A-1-MOP	40425	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071024-004	10/24/07	1D165-1-POP	27285	Pat	HIGH	1
		S number too high, sensitivity needs adjusting.				
B071024-002	10/23/07	1564-1-MOP	32083	GORE,TOMMY L	AVER	3
		broken latch				
520-08-1-557-0027		IRIS INTERNATIONAL, INC.		U83404	11/23/07	
B071113-029	10/17/07	2A112-3-BXD	40390	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-028	10/17/07	2A112-3-BXD	40389	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-027	10/17/07	2A112-3-BXD	40388	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-026	10/17/07	2A112-3-BXD	40387	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-025	10/17/07	2A112-3-BXD	40386	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-024	10/17/07	3D110-3-BXD	28132	WOODS,KELLI D	HIGH	1
		IV PUMP BROKEN				
B071113-023	10/17/07	5B103-1-BXD	40385	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071113-022	10/17/07	1054-2-BXD	40384	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071015-024	10/09/07	1C156-1-POP	32869	REDDOCH,LINDA R	AVER	1
		move Mars System				
PM-B0511M-051	10/01/07	4A104-3-BXD	38211			
PM-B0511M-049	10/01/07	2B130-3-BXD	35827			
PM-B0511M-048	10/01/07	2024-2-BXD	21799			
PM-B0511M-047	10/01/07	2024-2-BXD	21798			
PM-B0511M-046	10/01/07	1A128-1-BXD	15269			
PM-B0511M-045	10/01/07	1A123-1-BXD	19134			
PM-B0511M-044	10/01/07	1A121-1-BXD	3467			
PM-B0511M-043	10/01/07	1A109-1-BXD	37179			
PM-B0511M-042	10/01/07	1A107-1-BXD	31919			
PM-B0511M-041	10/01/07	1A107-1-BXD	13133			
PM-B0511M-040	10/01/07	1A107-1-BXD	3461			
PM-B0511M-039	10/01/07	1A106-1-BXD	30227			
B071015-003	10/01/07	3B100-3-BXD	40325	SERRANO,JOSE M	AVER	1
		Incoming Inspection				

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 WORK ORDER REQ DATE LOCATION
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 ACC # S/P VENDOR

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PM-B0510M-109	10/01/07	202-3-POP	38325
PM-B0510M-108	10/01/07	1A101-1-POP	28498
PM-B0510M-107	10/01/07	1F209-1-POP	24002
PM-B0510M-106	10/01/07	1E196-1-POP	27783
PM-B0510M-105	10/01/07	1E194-1-POP	29454
PM-B0510M-104	10/01/07	1E188-1-POP	38726
PM-B0510M-103	10/01/07	1C156-1-POP	36938
PM-B0510M-102	10/01/07	1C156-1-POP	36934
PM-B0510M-101	10/01/07	1C156-1-POP	36927
PM-B0510M-100	10/01/07	1C145-1-POP	36891
PM-B0510M-099	10/01/07	1C145-1-POP	36741
PM-B0510M-098	10/01/07	1C142-1-POP	34481
PM-B0510M-097	10/01/07	1C142-1-POP	28311
PM-B0510M-096	10/01/07	1C142-1-POP	28200
PM-B0510M-095	10/01/07	109-387-PCY	23287
PM-B0510M-094	10/01/07	1558A-1-MOP	27514
PM-B0510M-093	10/01/07	1565C-1-MOP	37012
PM-B0510M-092	10/01/07	1565-1-MOP	37014
PM-B0510M-091	10/01/07	1565-1-MOP	28531
PM-B0510M-090	10/01/07	1518-1-MOP	36924
PM-B0510M-089	10/01/07	1518-1-MOP	36923
PM-B0510M-088	10/01/07	1518-1-MOP	36922
PM-B0510M-087	10/01/07	1518-1-MOP	36920
PM-B0510M-086	10/01/07	1518-1-MOP	36918
PM-B0510M-085	10/01/07	1518-1-MOP	36917
PM-B0510M-084	10/01/07	1518-1-MOP	36916

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0510M-083	10/01/07	1518-1-MOP				36915
PM-B0510M-082	10/01/07	1518-1-MOP				36914
PM-B0510M-081	10/01/07	1518-1-MOP				36913
PM-B0510M-080	10/01/07	1518-1-MOP				36912
PM-B0510M-079	10/01/07	1518-1-MOP				36911
PM-B0510M-078	10/01/07	1518-1-MOP				36910
PM-B0510M-077	10/01/07	1518-1-MOP				28232
PM-B0510M-076	10/01/07	6423-1-MOP				27799
PM-B0510M-075	10/01/07	6423-1-MOP				27778
PM-B0510M-074	10/01/07	6420-1-MOP				37036
PM-B0510M-073	10/01/07	6420-1-MOP				37034
PM-B0510M-072	10/01/07	3D110-3-BXD				29256
PM-B0510M-071	10/01/07	4B120-1-BXD				37035
PM-B0610M-088	10/01/07	1558A-1-MOP				27514
PM-B0610M-087	10/01/07	1565C-1-MOP				37012
PM-B0610M-086	10/01/07	1565-1-MOP				37014
PM-B0610M-085	10/01/07	1565-1-MOP				28531
PM-B0610M-084	10/01/07	1518-1-MOP				36924
PM-B0610M-083	10/01/07	1518-1-MOP				36923
PM-B0610M-082	10/01/07	1518-1-MOP				36922
PM-B0610M-081	10/01/07	1518-1-MOP				36920
PM-B0610M-080	10/01/07	1518-1-MOP				36918
PM-B0610M-079	10/01/07	1518-1-MOP				36917
PM-B0610M-078	10/01/07	1518-1-MOP				36916
PM-B0610M-077	10/01/07	1518-1-MOP				36915
PM-B0610M-076	10/01/07	1518-1-MOP				36914

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 EMPL ASSIGNED TASK DESCRIPTION
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PM-B0610M-075	10/01/07	1518-1-MOP	36913			
PM-B0610M-074	10/01/07	1518-1-MOP	36912			
PM-B0610M-073	10/01/07	1518-1-MOP	36911			
PM-B0610M-072	10/01/07	1518-1-MOP	36910			
PM-B0610M-071	10/01/07	1518-1-MOP	28232			
PM-B0610M-070	10/01/07	6423-1-MOP	27799			
PM-B0610M-069	10/01/07	6423-1-MOP	27778			
PM-B0610M-068	10/01/07	6420-1-MOP	37036			
PM-B0610M-067	10/01/07	6420-1-MOP	37034			
PM-B0610M-066	10/01/07	3D110-3-BXD	29256			
PM-B0610M-065	10/01/07	4B120-1-BXD	37035			
B071015-002	10/01/07	1027-2-BXD	40324	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071015-001	10/01/07	1027-2-BXD	40323	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071113-001	10/01/07	3D110-3-BXD	40319	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-052	09/28/07	3B113-3-BXD	40317	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-045	09/27/07	2A101-3-BXD	40304	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-041	09/27/07	2001-2-BXD	40302	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-040	09/27/07	1B110-1-BXD	40301	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-038	09/26/07	4A104-3-BXD	40300	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-035	09/26/07	1C107-3-BXD	40299	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-027	09/24/07	1B112-1-BXD	39772	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-021	09/21/07	1002-2-BXD	39764	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-014	09/19/07	1002-2-BXD	39755	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B070921-002	09/18/07	2A101-3-BXD	39750	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B070921-001	09/18/07	1F208-1-POP	39749	SERRANO, JOSE M	AVER	1
		Incoming Inspection				
B071001-004	09/17/07	3C121-3-BXD	39568	SERRANO, JOSE M	AVER	1
		Incoming Inspection				

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ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B071001-003	09/17/07	3C121-3-BXD	39567	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071001-002	09/17/07	3C121-3-BXD	39566	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071001-001	09/17/07	3C121-3-BXD	39565	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B071001-055	09/17/07	3C121-3-BXD	39564	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-155	09/13/07	1A101-3-BXD		GENTRY,MARILYN	HIGH	1
		Install 24 diagnostic sets in pc treatment rooms				
B070914-149	09/12/07	4A107-3-BXD	39540	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-144	09/11/07	1B110-1-BXD	39534	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-143	09/10/07	4D112-3-BXD	39486	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-142	09/10/07	3C114-3-BXD	39485	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
PM-B0709M-007	09/10/07	4B100-3-BXD	31317			
B070914-133	09/08/07	4A105-3-BXD	39473	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-132	09/08/07	4A105-3-BXD	39472	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070910-003	09/08/07	6420-1-MOP	39471	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070910-002	09/08/07	1548-1-MOP	39470	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070910-001	09/08/07	1518-1-MOP	39469	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-117	09/06/07	5A119-1-BXD	39450	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-112	09/04/07	3D110-3-BXD	39442	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-111	09/04/07	3D110-3-BXD	39441	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-110	09/04/07	3D110-3-BXD	39440	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-109	09/04/07	3D110-3-BXD	39439	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-108	09/04/07	3D110-3-BXD	39438	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-107	09/04/07	3D110-3-BXD	39437	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-086	08/28/07	3060-2-BXD	39408	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-085	08/28/07	2050-2-BXD	39407	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-084	08/28/07	2060-2-BXD	39406	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-083	08/28/07	1A145-3-BXD	39405	SERRANO,JOSE M	AVER	1
		Incoming Inspection				

WORK ORDER EMPL ASSIGNED ACC #	REQ DATE S/P	LOCATION TASK DESCRIPTION VENDOR	EQUIP ID#	CONTACT	PRI.	STAT
					EST.DEL.	DEL.COMP.
B070914-082	08/28/07	3B107-1-BXD Incoming Inspection	39404	SERRANO, JOSE M	AVER	1
B070914-057	08/22/07	4D104-3-BXD Incoming Inspection	39380	SERRANO, JOSE M	AVER	1
B070914-055	08/22/07	4D103-3-BXD Incoming Inspection	39378	SERRANO, JOSE M	AVER	1
B070914-049	08/22/07	4D129-3-BXD Incoming Inspection	39373	SERRANO, JOSE M	AVER	1
B070914-047	08/22/07	3D110-3-BXD Incoming Inspection	39372	SERRANO, JOSE M	AVER	1
B070914-045	08/22/07	3D110-3-BXD Incoming Inspection	39371	SERRANO, JOSE M	AVER	1
B070914-044	08/22/07	3D110-3-BXD Incoming Inspection	39370	SERRANO, JOSE M	AVER	1
B070914-043	08/22/07	3D110-3-BXD Incoming Inspection	39369	SERRANO, JOSE M	AVER	1
B070914-042	08/22/07	3D110-3-BXD Incoming Inspection	39368	SERRANO, JOSE M	AVER	1
B070914-041	08/22/07	3D110-3-BXD Incoming Inspection	39367	SERRANO, JOSE M	AVER	1
B070914-040	08/22/07	3D110-3-BXD Incoming Inspection	39366	SERRANO, JOSE M	AVER	1
B070914-039	08/22/07	3D110-3-BXD Incoming Inspection	39365	SERRANO, JOSE M	AVER	1
B070914-038	08/22/07	3D110-3-BXD Incoming Inspection	39364	SERRANO, JOSE M	AVER	1
B070914-037	08/22/07	3D110-3-BXD Incoming Inspection	39363	SERRANO, JOSE M	AVER	1
B070914-036	08/22/07	3D110-3-BXD Incoming Inspection	39362	SERRANO, JOSE M	AVER	1
B070914-035	08/22/07	3D110-3-BXD Incoming Inspection	39361	SERRANO, JOSE M	AVER	1
B070914-034	08/22/07	3D110-3-BXD Incoming Inspection	39360	SERRANO, JOSE M	AVER	1
B070914-033	08/22/07	3D110-3-BXD Incoming Inspection	39359	SERRANO, JOSE M	AVER	1
B070914-032	08/22/07	3D110-3-BXD Incoming Inspection	39358	SERRANO, JOSE M	AVER	1
B070914-031	08/22/07	3D110-3-BXD Incoming Inspection	39357	SERRANO, JOSE M	AVER	1
B070914-030	08/22/07	3D110-3-BXD Incoming Inspection	39356	SERRANO, JOSE M	AVER	1
B070914-029	08/22/07	3D110-3-BXD Incoming Inspection	39355	SERRANO, JOSE M	AVER	1
B070914-028	08/22/07	3D110-3-BXD Incoming Inspection	39354	SERRANO, JOSE M	AVER	1
B070914-027	08/22/07	3D110-3-BXD Incoming Inspection	39353	SERRANO, JOSE M	AVER	1
B070914-026	08/22/07	3D110-3-BXD Incoming Inspection	39352	SERRANO, JOSE M	AVER	1
B070914-025	08/22/07	3D110-3-BXD Incoming Inspection	39351	SERRANO, JOSE M	AVER	1

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EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B070914-024	08/22/07	3D110-3-BXD	39350	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-023	08/22/07	3D110-3-BXD	39349	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-022	08/22/07	3D110-3-BXD	39348	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-021	08/22/07	3D110-3-BXD	39347	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-020	08/22/07	3D110-3-BXD	39346	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-019	08/22/07	3D110-3-BXD	39345	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-018	08/22/07	3D110-3-BXD	39344	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-017	08/22/07	3D110-3-BXD	39343	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-016	08/22/07	3D110-3-BXD	39342	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-014	08/21/07	1B110-1-BXD	39341	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-013	08/20/07	3062-2-BXD	21800	WYNN,CARSON W	EMER	1
		Stand up lift not working				
B070914-011	08/20/07	1C132-1-BXD	39337	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070817-002	08/17/07	1558B-1-MOP	39297	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070914-005	08/17/07	2A114-3-BXD	39296	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-078	08/10/07	1B102A-3-BXD		KIZZER,STEVE	AVER	1
		FIX KIRBY LESTER COUNTER				
B070816-063	08/09/07	1040-2-BXD		WOO,LAURIE S	AVER	1
		4 B P cuffs to be inspected				
B070813-005	08/09/07	1558B-1-MOP	27933	PEAK,MARGARET F	HIGH	1
		DEVICE NEEDS UPGRADE				
B070816-055	08/08/07	4A110-3-BXD	39262	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-054	08/08/07	1010-2-BXD	39261	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-053	08/08/07	2062-2-BXD	22353	WYNN,CARSON W	AVER	1
		Pulse-Ox				
B070816-050	08/07/07	1002-2-BXD	39252	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-049	08/07/07	3B100-1-BXD	39251	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-048	08/07/07	3B100-1-BXD	39250	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-047	08/07/07	3B100-1-BXD	39249	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-046	08/07/07	3B100-1-BXD	39248	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-045	08/07/07	1A101B-3-BXD	39247	SERRANO,JOSE M	AVER	1
		Incoming Inspection				

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ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B070816-044	08/07/07	1A101B-3-BXD	39246	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-043	08/07/07	1A101B-3-BXD	39245	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-042	08/07/07	3A105-3-BXD	39244	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070807-001	08/07/07	1569-1-MOP		SLADE,KENNETH D	AVER	1
		cr reader needs PM				
B070816-030	08/06/07	2A100-3-BXD	39243	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-029	08/06/07	2A100-3-BXD	39242	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-028	08/06/07	2A100-3-BXD	39241	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-027	08/06/07	2A100-3-BXD	39240	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070816-026	08/06/07	2A100-3-BXD	39239	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070806-001	08/06/07	3D110-3-BXD	28154			
		Turn-in BER				
B070806-005	08/03/07	1F208-1-POP	29726	PEAK,MARGARET F	HIGH	1
		DEVICE IS INTERMITTENT				
B070816-017	08/03/07	2A106-3-BXD	37042	PEAK,MARGARET F	HIGH	1
		REPAIR VIDEOSCOPES HEAD				
B070806-004	08/03/07	1567A-1-MOP		SLADE,KENNETH D	AVER	1
		fuji film printer fm-dpl has dirty rollers				
B070806-003	08/03/07	1567A-1-MOP	27541	SLADE,KENNETH D	AVER	1
		will not scan film				
B070816-015	08/03/07	1040-2-BXD	34065	WOO,LAURIE S	AVER	1
		INSPECTION				
B070802-006	08/01/07	1A103-1-BXD	29118	REYES,ERICA JOY	AVER	1
		ber request				
B070802-004	08/01/07	1A136-3-BXD		TURPIN,DEBORAH	AVER	1
		Scale needs battery in hall way of purple clinic				
B070802-002	08/01/07	1C119-1-BXD	26606	PELEAZ,SUSAN M	AVER	1
		PM STICKER OUTDATED				
B070731-069	07/30/07	3B109-19-BXD	39218	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070730-002	07/27/07	1561-1-MOP	27690	PEAK,MARGARET F	HIGH	1
		REPAIR ENG				
B070731-062	07/27/07	1B112-1-BXD	39215	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070731-048	07/26/07	1C112-3-BXD	39210	SERRANO,JOSE M	AVER	1
		Incoming Inspection				
B070731-008	07/25/07	1040-2-BXD		WOO,LAURIE S	AVER	1
		2scales and 3B/P annualinspe and cal				
B070723-001	07/23/07	4D128-3-BXD	35538	KROLL	AVER	3
		REYES, MARCOS R. MOUNT VACUUM				
520-07-4-557-0244		DRAEGER MEDICAL INC.		U7J748	08/02/07	
B070724-008	07/18/07	3D110-3-BXD	28212	SHOEMAKER,LORNA	AVER	1
		BROKEN, SEE DISPLAYED MESSAGE (SPD #90)				

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ACC #	S/P	VENDOR		P.O. #	EST.DEL. DEL.COMP.
B070717-008	07/12/07	3D110-3-BXD	19202	SHOEMAKER, LORNA	AVER 1
		MISSING CORD (SPD #67)			
B070711-004	07/11/07	106-1-POR	39121	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070711-003	07/11/07	106-1-POR	39120	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070711-002	07/11/07	104-1-POR	39119	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070710-007	07/06/07	1F205-1-POP		SMITH, PAULA SUS	AVER 1
		Prob mic down			
B070703-100	07/02/07	2D133-3-BXD	39113	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-099	07/02/07	2D133-3-BXD	39112	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-085	06/28/07	1B110-1-BXD	39109	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-074	06/20/07	2A102-3-BXD	20409	KEITH-BEJTIT, MA	HIGH 3
		XENON FIBEROPTIC ILLUMINATION SYSTEM			
520-08-1-557-0013		ALPHA SOURCE ACCESS BATTER	U81839	11/02/07	
B070703-068	06/15/07	2B122-3-BXD	38844	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-045	06/14/07	1041-2-BXD	38832	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-044	06/14/07	1041-2-BXD	38831	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-042	06/13/07	3B128-19-BXD	38830	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070703-041	06/13/07	3B128-19-BXD	38829	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B070614-001	06/13/07	1F214-1-POP	28514	PEAK, MARGARET F	EMER 1
		COMPUTER LOCKS UP			
B070703-025	06/07/07	113-57-GPD		stac	AVER 1
		canteen-bxd, dif-light not flashing			
B070703-021	06/06/07	100-16-BXD	38816	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070703-019	06/06/07	1B110-1-BXD	38812	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070703-018	06/06/07	1B110-1-BXD	38811	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070607-001	06/04/07	1F205-1-POP		SMITH, PAULA SUS	AVER 1
		probe mic does not work left ear			
B070703-013	06/04/07	3C118-3-BXD	1093	CUMBIE, DAVID A	HIGH 1
		Wright's Spirometer broken.			
B070703-009	06/04/07	3C107-3-BXD	35975	JONES, SHARON E	EMER 4
		Hawk analyzer is broken. Pft lab is unable to function.			
520-07-3-557-0199		NSPIRE HEALTH	U7G739	06/21/07	
B070703-008	06/01/07	3B101-3-BXD	20444	TABOR, AMY A	AVER 1
		TIMER ON CENTRUFUGE DIDNOT PASS VERIFICATION			
B070703-007	06/01/07	3B103-3-BXD	37077	TABOR, AMY A	AVER 3
		Timer did not function correctly on verification			
520-08-3-557-0156		LAB SAFETY SUPPLY	U8F601	04/25/08	

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EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
PM-B0706M-247	05/29/07	3D110-3-BXD	36906		
PM-B0706M-246	05/29/07	3D110-3-BXD	36905		
PM-B0706M-245	05/29/07	3D110-3-BXD	36904		
PM-B0706M-244	05/29/07	3D110-3-BXD	36903		
PM-B0706M-243	05/29/07	3D110-3-BXD	36902		
PM-B0706M-242	05/29/07	3D110-3-BXD	36901		
PM-B0706M-241	05/29/07	3D110-3-BXD	36900		
PM-B0706M-174	05/29/07	3D110-3-BXD	36899		
B070529-002	05/25/07	1F205-1-POP		SMITH, PAULA SUS	AVER 1
		Siemens 068132 - programming error			
B070529-001	05/25/07	1F205-1-POP		SMITH, PAULA SUS	AVER 1
		Siemens (serial #068132) - unable to program aids			
B070531-055	05/24/07	3D110-3-BXD	38739	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-054	05/24/07	3D110-3-BXD	38738	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-053	05/24/07	3D110-3-BXD	38737	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-052	05/24/07	3D110-3-BXD	38736	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-051	05/24/07	3D110-3-BXD	38735	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-050	05/24/07	3D110-3-BXD	38734	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-049	05/24/07	3D110-3-BXD	38733	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-048	05/24/07	3D110-3-BXD	38732	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-047	05/24/07	3D110-3-BXD	38731	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-046	05/24/07	3D110-3-BXD	38730	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-045	05/24/07	3D110-3-BXD	38729	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-044	05/24/07	3D110-3-BXD	38728	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070531-022	05/22/07	3A100-1-BXD	35081	SLAGLE, STACIE E	AVER 1
		bar code scanner not reading			
B070531-016	05/16/07	3B100-3-BXD	38667	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070514-001	05/14/07	4D114-3-BXD	37439	dr harris	AVER 1
		touch screen broken at top located in or 3			
B070531-008	05/14/07	3B100-3-BXD	36261	TABOR, AMY A	HIGH 1
		CENTRIFUGE NOT WORKING KEEPS GOING TO BRAKE.			

INCOMPLETE WORK ORDERS (BIOMEDICAL)		APR 30,2008@18:22		Page 31	
WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI. STAT
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
B070531-004	05/10/07	2C115-1-BXD	38459	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070531-003	05/10/07	2C115-1-BXD	38458	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070510-210	05/09/07	4D104-3-BXD	22660	SHOEMAKER,LORNA	AVER 4
		NEEDS REPAIR (NOT SPD ITEM - OR?			
520-08-1-557-0045		BARD PERIPHERAL VASCULAR	U85217	12/20/07	
B070510-209	05/09/07	1002-2-BXD	20155	NANCY EDWARDS	AVER 1
REYES, MARCOS R.		INTELLECT ULTRASOUND AND ELEC STIM			
B070510-202	05/08/07	1B112-1-BXD	20155	BLOUNT,MELISSA	AVER 1
REYES, MARCOS R.		INTELLECT 750MP ULTRASOUND & ELEC STIM PARTS MISSING			
B070510-199	05/04/07	4D126-3-BXD	7701	CRABTREE,DENNIS	EMER 4
		ANGULATION CONTROLS NOT WORKING			
520-07-3-557-0182		HINES VA SUPPLY DEPOT	U7F329	06/02/07	
B070510-163	04/18/07	4D125-3-BXD	38311	SERRANO,JOSE M	AVER 1
		Incoming Inspection			
B070510-147	04/12/07	1B114-1-BXD		mullins,willie	AVER 1
		repair two fluidotherapy machines			
B070510-146	04/12/07	1B112-1-BXD	10815	EDWARDS, NANCY	AVER 1
		REPAIR MECHANICAL TRACTION MACHINE			
B070510-143	04/10/07	2B106-3-BXD	38286	HOUGHTON	AVER 1
		Incoming Inspection			
B070510-140	04/09/07	1D109-3-BXD		FROST,ARLENE F	HIGH 1
		INSPECTION TICKET ON MONITOR EXPIRED			
B070510-138	04/06/07	3B100-3-BXD		SHOEMAKER,LORNA	AVER 1
		SAFETY CHECK RENTAL WOUND VAC			
B070510-137	04/05/07	3D110C-3-BXD		KAUSES,BARBARA	HIGH 1
		ceiling leaking by the cart washer.			
B070510-135	04/04/07	1C129-1-BXD	18716	BURNETTE,NOEL E	AVER 1
		Replace bulb. Need replacement.			
B070510-134	04/04/07	2038-2-BXD		SHOEMAKER,LORNA	AVER 1
		SAFETY CHECK RENTAL WOUND VAC			
B070510-133	04/03/07	4B100-3-BXD		SHOEMAKER,LORNA	AVER 1
		SAFETY CHECK RENTAL WOUND VAC			
B070510-132	04/03/07	1A147-3-BXD	31907	TURPIN,DEBORAH	AVER 1
		Is not working at all			
B070510-131	04/02/07	2013-2-BXD		SHOEMAKER,LORNA	AVER 1
		SAFETY CHECK RENTAL MATTRESS			
B070510-129	04/02/07	2A100-3-BXD	7701	CRABTREE,DENNIS	AVER 4
		30 DEGREE SCOPE LENS CLIPPED			
520-07-3-557-0178		KARL STORZ ENDOSCOPY-AMERI	U7E744	05/26/07	
B070510-128	03/30/07	4B100-3-BXD	27522	FROST,ARLENE F	HIGH 1
		ULTRASONIC DOPPLER OUT OF ORDER			
B070510-127	03/30/07	4B100-3-BXD		SHOEMAKER,LORNA	AVER 1
		SAFETY CHECK RENTAL WOUND VAC			
B070510-126	03/30/07	3D110-3-BXD	28214	SHOEMAKER,LORNA	AVER 1
		NEEDS PM STICKER (SPD #92)			
B070510-122	03/29/07	3D110-3-BXD	28130	SHOEMAKER,LORNA	AVER 1
		SYSTEM ERROR (SPD #8)			
B070510-121	03/29/07	3D110-3-BXD	28187	SHOEMAKER,LORNA	AVER 1
		BROKEN? (SPD #65)			

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.
ACC #						
B070510-119	03/28/07 3D110-3-BXD BROKEN? (SPD #2 FROM 14E CHEMO)		35920	SHOEMAKER, LORNA	AVER	1
B070510-116	03/28/07 3D110-3-BXD BROKEN? (SPD #1 FROM 1-3)		28123	SHOEMAKER, LORNA	AVER	1
B070510-114	03/23/07 1C111A-3-BXD Battery back-up needed; APC Smart UPS 1000, etc.			GARRETT, MARSHA	AVER	1
B070510-113	03/23/07 3A109-1-BXD Battery back-up. APC Smart UPS 1000 or recommended.			GARRETT, MARSHA	HIGH	1
B070510-111	03/21/07 1C116-3-BXD Incoming Inspection		38268	SERRANO, JOSE M	AVER	1
B070510-109	03/20/07 1D109-3-BXD REQUEST SLIT LAMP TO BE ASSEMBLE			FROST, ARLENE F	HIGH	1
B070510-108	03/20/07 4D130-3-BXD Incoming Inspection		38267	SERRANO, JOSE M	AVER	1
B070510-107	03/20/07 4D130-3-BXD Incoming Inspection		38266	SERRANO, JOSE M	AVER	1
B070510-106	03/19/07 2A112-3-BXD Incoming Inspection		38265	SERRANO, JOSE M	AVER	1
B070510-105	03/19/07 2A112-3-BXD Incoming Inspection		38264	SERRANO, JOSE M	AVER	1
B070510-104	03/19/07 2A112-3-BXD Incoming Inspection		38263	SERRANO, JOSE M	AVER	1
B070510-103	03/19/07 1A128-1-BXD Incoming Inspection		38257	SERRANO, JOSE M	AVER	1
B070510-102	03/16/07 3D110-3-BXD BROKEN? (SPD #30)			SHOEMAKER, LORNA	AVER	1
B070510-100	03/16/07 3D110-3-BXD "Latch Broke"		28144	WOLFE, LAURENCE	AVER	1
B070510-096	03/16/07 3B101B-3-BXD Incoming Inspection		38246	SERRANO, JOSE M	AVER	1
B070510-093	03/15/07 1B114-1-BXD repair fluido therapy machine			burns, cyn	AVER	1
B070510-092	03/15/07 3A100-1-BXD need beds moved out of 3a117 so room can be painted.			SLAGLE, STACIE E	AVER	1
B070510-091	03/14/07 1A146-3-BXD Is not working proper		22889	TURPIN, DEBORAH	AVER	1
B070510-090	03/14/07 1002-2-BXD replace drain tank on whirlpool unit		21167	nancy edwards	HIGH	1
B070510-088	03/14/07 4D104-3-BXD NOT WORKING		34638	CRABTREE, DENNIS	AVER	1
B070510-086	03/13/07 2A112-3-BXD Recalibrate to high frequency		37068	PEAK, MARGARET F	HIGH	1
B070510-085	03/13/07 3B118-3-BXD Incoming Inspection		38240	SERRANO, JOSE M	AVER	1
B070510-084	03/13/07 3D110-3-BXD KEEPS PUMPING, WILL NOT CALIBRATE (SPD #29)		36066	SHOEMAKER, LORNA	AVER	1
B070510-069	03/09/07 1A102-1-BXD adapter for MicroEtcher			BARHONOVICH, KAT	HIGH	1
B070510-059	03/06/07 3B112-3-BXD have an oven with no sticker. Do we need one?			PRINE, BARBARA E	EMER	1
PM-B0703M-032	03/05/07 4B114-3-BXD		31658			

INCOMPLETE WORK ORDERS (BIOMEDICAL)		APR 30, 2008@18:22		Page 33	
WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI. STAT
EMPL ASSIGNED	TASK DESCRIPTION				
ACC #	S/P	VENDOR		P.O. #	EST.DEL. DEL.COMP.
B070510-050	03/01/07	2B135-3-BXD	38172	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070510-046	02/28/07	4D104-3-BXD	34635	WOLFE, LAURENCE	AVER 1
		Plastic lid broken			
B070510-036	02/21/07	4D114-3-BXD	27201	WOLFE, LAURENCE	AVER 1
		"Broken"			
B070428-003	02/13/07	3A109-1-BXD		feduccia	HIGH 1
		med cart says #2 key is defective-call maintenance			
B070321-009	02/12/07	2A110-3-BXD	37989	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070321-003	01/30/07	3D110-3-BXD	37753	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070122-007	01/19/07	2B115-3-BXD	34137	MCBEATH, LATOYA	EMER 1
		EE34137 table will not move			
B070117-004	01/16/07	2A106-3-BXD	23773	PEAK, MARGARET F	AVER 1
		Repair camera			
B070112-022	01/12/07	3D110-3-BXD	37447	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070112-021	01/12/07	3D110-3-BXD	37446	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B070112-006	01/11/07	4D114-3-BXD	37439	SERRANO, JOSE M	AVER 1
		Incoming Inspection			
B061215-004	12/14/06	4D113-3-BXD	37308	LANCE, WINDELL L	AVER 1
		Incoming Inspection			
B061024-008	10/23/06	1E202G-1-POP	37198	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B061024-007	10/23/06	1E202G-1-POP	37197	HOUGHTON, RONALD	AVER 1
		Incoming Inspection			
B061018-011	10/18/06	3D110-3-BXD	37193	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061018-010	10/18/06	3D110-3-BXD	37192	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061018-009	10/18/06	3D110-3-BXD	37191	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061018-008	10/18/06	3D110-3-BXD	37190	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061018-006	10/18/06	3D110-3-BXD	37188	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061010-010	10/10/06	3B100-3-BXD	37079	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061010-009	10/10/06	3B100-3-BXD	37078	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061005-003	10/04/06	4B120-1-BXD	37036	GLOVER, JOHN E	AVER 1
STORM, PETER J		Incoming Inspection			
B061005-002	10/04/06	4B120-1-BXD	37035	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061005-001	10/04/06	4B120-1-BXD	37034	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061004-006	10/03/06	2B128-3-BXD	37027	GLOVER, JOHN E	AVER 1
		Incoming Inspection			
B061002-039	09/27/06	2A102B-19-BXD	36981	GLOVER, JOHN E	AVER 1
		Incoming Inspection			

ORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR		P.O. #	EST.DEL.	DEL.COMP.
B061002-034	09/27/06	1A146-3-BXD	36977	PAYNE,DOYLE R		AVER 1
		Incoming Inspection				
B061002-011	09/26/06	1C116-3-BXD	36954	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-026	09/26/06	3D110-3-BXD	36924	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-025	09/26/06	3D110-3-BXD	36923	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-024	09/26/06	3D110-3-BXD	36922	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-023	09/26/06	3D110-3-BXD	36921	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-022	09/26/06	3D110-3-BXD	36920	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-021	09/26/06	3D110-3-BXD	36919	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-020	09/26/06	3D110-3-BXD	36918	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-019	09/26/06	3D110-3-BXD	36917	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-018	09/26/06	3D110-3-BXD	36916	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-017	09/26/06	3D110-3-BXD	36915	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-016	09/26/06	3D110-3-BXD	36914	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-015	09/26/06	3D110-3-BXD	36913	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-014	09/26/06	3D110-3-BXD	36912	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-013	09/26/06	3D110-3-BXD	36911	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060926-012	09/26/06	3D110-3-BXD	36910	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060823-007	08/22/06	1C116-3-BXD	36747	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060823-001	08/21/06	3B112-3-BXD	36740	GLOVER,JOHN E		AVER 1
		Incoming Inspection				
B060802-004	08/02/06	3D110-3-BXD	7701	CRABTREE,DENNIS		AVER 1
		REPL				
B060522-026	05/22/06	3D110-3-BXD	33191	CRABTREE,DENNIS		EMER 1
		INFINITI NEOSONIX HAND PIECE BROKEN				
PM-B0605M-083	05/02/06	1B110-1-BXD	29826			
PM-B0605M-071	04/26/06	102-54-BXD	10779			
PM-B0605M-062	04/26/06	3B113-1-BXD	26292			
PM-B0605M-054	04/26/06	1B112-1-BXD	23391			
PM-B0603M-058	02/27/06	4B112-3-BXD	18847			

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	
PM-B0603M-023	02/27/06	4B114-3-BXD	31658			
PM-B0601M-165	12/20/05	2D118-3-BXD	18579			
PM-B0601M-159	12/20/05	1C122-1-BXD	11940			
PM-B0601M-157	12/20/05	2A120-3-BXD	749			
PM-B0601M-155	12/20/05	2A121-1-BXD	779			
PM-B0601M-120	12/20/05	4A109-1-BXD	20058			
PM-B0601M-078	12/20/05	4D114-3-BXD	20205			
PM-B0601M-076	12/20/05	2A121-1-BXD	32085			
PM-B0601M-050	12/20/05	4D114-3-BXD	27580			
SEARS, LOUIS E.						
PM-B0512M-131	11/29/05	3D110-3-BXD	19156			
PM-B0512M-102	11/29/05	3D110-3-BXD	28945			
PM-B0512M-039	11/29/05	3D110-3-BXD	27060			
PM-B0510M-037	10/03/05	1A100A-1-POP	29265			
PM-B0504M-152	04/19/05	1E204-1-POP	4582			
PM-B0504M-054	04/19/05	1518-1-MOP	27448			
PM-B0504M-053	04/19/05	1518-1-MOP	27447			
PM-B0504M-012	04/19/05	3D110-3-BXD	22626			
PM-B0504M-007	03/25/05	1D104-3-BXD	28503			
PM-B0504M-006	03/25/05	1D104-3-BXD	20071			
PM-B0504M-002	03/25/05	3D110-3-BXD	28237			
PM-B0503M-028	02/22/05	3B116-1-BXD	12110			
PM-B0503M-011	02/22/05	3C111-3-BXD	1097			
PM-B0411M-086	11/01/04	2D113-3-BXD	14982			
PM-B0409M-036	08/26/04	3C111-3-BXD	14657			
PM-B0409M-028	08/26/04	3B116-1-BXD	12110			
PM-B0406M-170	05/26/04	3D110-3-BXD	18427			

WORK ORDER	REQ DATE	LOCATION	EQUIP ID#	CONTACT	PRI.	STAT
EMPL ASSIGNED	TASK DESCRIPTION					
ACC #	S/P	VENDOR	P.O. #	EST.DEL.	DEL.COMP.	

PM-B0405M-090	04/26/04	1A103C-3-BXD	26025			
PM-B0405M-065	04/26/04	1B110-1-BXD	10447			
SEARS, LOUIS E.						
PM-B0405M-059	04/26/04	1C112-3-BXD	19284			
SEARS, LOUIS E.						
PM-B0405M-052	04/26/04	1C105-3-BXD	21144			
SEARS, LOUIS E.						
PM-B0405M-018	04/26/04	1043-2-BXD	22621			
PM-B0312M-016	11/25/03	3D110-3-BXD	26657			
PM-B0311M-086	10/28/03	1A103E-3-BXD	26024			
PM-B0311M-034	10/28/03	4A100-3-BXD	21382			
PM-B0311M-030	10/28/03	1A169-3-BXD	21228			
PM-B0311M-029	10/28/03	1A137-3-BXD	21229			